Page 1 of 400D

(2)

San Diego Unified Port District
Document No. 67686

Filed JAN 1 8 2018

Office of the District Clerk

# AMENDMENT NO. 2 TO AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT

and EXCELERATE, LLC for

AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES
AGREEMENT NO. 156-2014

The parties to this Amendment No. 2 to Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and EXCELERATE, LLC, a California Limited Liability Corporation (Service Provider).

#### Recitals:

District and Service Provider are parties to an Agreement for As Needed Project Management Office (PMO) Services. The agreement is on file in the Office of the District Clerk as Document No. 62695 dated December 18, 2014, as amended by Assignment and Assumption Agreement between ACME BUSINESS CONSULTING, LLC and EXCELERATE, LLC, Document No. 65787 dated November 14, 2016, and by Amendment No. 1, Document No. 65872 dated December 13, 2016. It is now proposed to increase the aggregate amount of Agreement with Service Provider and Agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. 62694, and Agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. 62696, collectively by an amount of \$1,080,000.00 from a total of \$1,200,000.00 to \$2,280,000.00.

#### The Parties Agree:

- 1. Section 3.a., <u>Maximum Expenditure</u>, shall be deleted in its entirety and replaced with the following:
  - a. <u>Maximum Expenditure</u>. The aggregate amount of Agreement with Service Provider and Agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. 62694, and Agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. 62696, collectively shall not



exceed \$1,980,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above Agreements shall not exceed \$2,280,000.00.

2. All other terms, covenants, and conditions in the original Agreement shall remain in full force and effect and shall be applicable to this Amendment.

SAN DIEGO UNIFIED PORT DISTRICT

**EXCELERATE, LLC** 

Keith Coffey
Chief Technology Officer

Nilay Thakkar

Nilay Thakkar President

Approved as to form and legality:
GENERAL COUNSEL

By: Assistant/Deputy

A manually signed copy of this Amendment transmitted by email or any other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Amendment.

Clerk's Note: The Amendment with Matisia, Inc. was not executed, which resulted in the termination of their agreement

with the District (Termination

Letter dated 02/27/18, Clerk's Document No.

62694).

(2)

Reference Copy 67686

**RESOLUTION 2018-016** 

RESOLUTION AUTHORIZING AMENDMENTS TO INCREASE THE COMBINED AMOUNT OF THE ASNEEDED AGREEMENTS BY \$1,080,000 WITH MATISIA INC., ACME BUSINESS CONSULTING, LLC. (ASSIGNED AND ASSUMED BY EXCELERATE LLC.), AND AGILIS GROUP INC. FOR PROJECT MANAGEMENT OFFICE SERVICES, INCREASING

\$2,280,000 THROUGH NOVEMBER 4, 2019

**WHEREAS**, the San Diego Unified Port District (District) is a public corporation created by the Legislature in 1962 pursuant to Harbors and Navigation Code Appendix I; and

THE AGGREGATE TOTAL FROM \$1,200,000 TO

**WHEREAS**, the Board of Port Commissioners (BPC) adopted BPC Policy No. 110 to establish a policy governing the processing and administration of public projects, consulting and service agreements, the purchasing of supplies, materials and equipment, and grants; and

WHEREAS, on November 4, 2014, following a competitive bidding process, the BPC authorized a master services agreement between the District and three information technology consulting firms: Agilis Group Inc., Matisia Inc., and ACME Business Consulting LLC. (which has been formally assigned and assumed by Excelerate LLC) for as-needed information technology "Project Management Office Services" (Master Agreement); and

**WHEREAS**, the District selected these firms based upon interviews of responsive bidders to Request for Qualifications number 14-27; and

**WHEREAS**, under the Master Agreement, the selected firms provide a complete range of professional consulting services to support the Information Technology department's project efforts to support District's staff with key expertise and additional resources; and

**WHEREAS**, the District used the Master Agreement to help staff execute many of the projects identified in a 5-year technology strategic plan, which sought to create more transparency with the public, modernize its physical and virtual infrastructure, augment District security systems, and create operational efficiencies; and

**WHEREAS**, almost two years remain in the agreement and existing funds are nearly exhausted;

**WHEREAS**, funds for the first year of this expenditure are budgeted for in the FY 17/18 Information Technology Professional Services account; and

WHEREAS, this amendment adding \$1,080,000 to the agreement will allow the District to complete priority information technology projects; and

**WHEREAS**, BPC authorization of this agenda will increase the total agreement capacity by \$1,080,000 for a new, not-to-exceed total of \$2,280,000 for Project Management Office Services.

**NOW THEREFORE, BE IT RESOLVED** by the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director and/or her designated representative is hereby authorized on behalf of the District to enter into Amendments to increase the combined amount of the as-needed agreements by \$1,080,000 with Agilis Group Inc., Matisia Inc., and ACME Business Consulting LLC. (which has been formally assigned and assumed by Excelerate LLC) for Project Management Office Services, increasing the aggregate total from \$1,200,000 to \$2,280,000 through November 4, 2019.

APPROVED AS TO FORM AND LEGALITY:

Morales

**GENERAL COUNSEL** 

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 9<sup>th</sup> day of January 2018, by the following vote:

AYES: Bonelli, Castellanos, Malcolm, Merrifield, Moore, and Valderrama

NAYS: None.

EXCUSED: Zucchet ABSENT: None. ABSTAIN: None.

Rafael Castellanos, Chairman Board of Port Commissioners

ATTEST:

Donna Morales District Clerk

(Seal)

Reference Copy 67686

# (396) San Diego Unified Port District

Page 5 of 400D

3165 Pacific Hwy. San Diego, CA 92101

Item No. 16

File #:2017-0597

**DATE:** January 9, 2018

SUBJECT:

RESOLUTION AUTHORIZING AMENDMENTS TO INCREASE THE COMBINED AMOUNT OF THE AS-NEEDED AGREEMENTS BY \$1,080,000 WITH MATISIA INC., ACME BUSINESS CONSULTING, LLC. (ASSIGNED AND ASSUMED BY EXCELERATE LLC.), AND AGILIS GROUP INC. FOR PROJECT MANAGEMENT OFFICE SERVICES, INCREASING THE AGGREGATE TOTAL FROM \$1,200,000 TO \$2,280,000 THROUGH NOVEMBER 4, 2019

#### **EXECUTIVE SUMMARY:**

On November 4, 2014, following a competitive bidding process, the Board authorized a master services agreement between the District and three information technology consulting firms: Agilis Group Inc., Matisia Inc., and ACME Business Consulting LLC. (which has been formally assigned and assumed by Excelerate LLC.) for As-Needed Information Technology "Project Management Office Services" (Master Agreement). The District selected these firms based upon interviews of responsive bidders to Request for Qualifications number 14-27 (RFQ 14-27). Under the Master Agreement, the selected firms provide a complete range of professional consulting services to support the Information Technology department's project efforts to support District's Staff with key expertise and additional resources.

The District leveraged the Master Agreement to help Staff execute many of the projects identified in a 5-year technology strategic plan, which sought to create more transparency with the public, modernize its physical and virtual infrastructure, augment District security systems, and create operational efficiencies. While existing funds are nearly exhausted, nearly two years remain in the agreement. Funds for the first year of this expenditure are budgeted for in the FY 17/18 Information Technology Professional Services account. Staff is requesting the Board authorize an amendment to the Master Agreement for an additional \$1,080,000. This amendment will help the District to complete priority information technology projects.

### **RECOMMENDATION:**

Adopt a Resolution authorizing amendments to increase the combined amount of the as-needed agreements by \$1,080,000 with Matisia Inc., ACME Business Consulting, LLC which has been assigned and assumed by Excelerate LLC., and Agilis Group Inc. for Project Management Office Services, increasing the aggregate total from \$1,200,000 to \$2,280,000 through November 4, 2019.

#### FISCAL IMPACT:

#### File #:2017-0597

Funds for the first year of this expenditure are budgeted for in the FY 17/18 Information Technology Professional Services account. Funds required for future fiscal years will be budgeted for in the appropriate fiscal year and cost account subject to Board approval upon adoptions of each fiscal year's budget. Funds are available per Ordinance number 2895.

Cash Requirement Forecast	F	Y 17/18	FY 18/19	FY 19/20	FY 20/21	FY 21/22
Services - Professional & Other	\$	288,360	571,120	220,520	-	_
	\$	1,080,000	Total Cash	Requirem	ent	

#### **COMPASS STRATEGIC GOALS:**

Authorizing this Master Services amendment will allow the District to continue to drive key technology solutions forward that will create more transparency, modernize its physical and virtual infrastructure, augment its security systems, and create operational efficiencies. Thereby, this agenda item supports the following Strategic Goal(s).

- A Port that the public understands and trusts.
- A Port that is a safe place to visit, work and play.
- A Port with an innovative and motivated workforce.
- A financially sustainable Port that drives job creation and regional economic vitality.

#### **DISCUSSION:**

The Board authorized a master services agreement on November 4, 2014 between Agilis Group Inc., Matisia Inc., and ACME Business Consulting LLC. for As-Needed Information Technology "Project Management Office Services" (Master Agreement). The District selected these firms based upon interviews of responsive bidders to Request for Qualifications number 14-27 (RFQ 14-27). During the execution of the Master Agreement, ACME Business Consulting was purchased by a competing consulting firm and the agreement with ACME Business Consulting was formally assigned to and assumed by Excelerate LLC.

Under the Master Agreement, the selected firms provide a complete range of professional consulting services to support the Information Technology department's project efforts including providing program and project management services and supply concepts for the organization. Some of the expertise offered in the Master Agreement included Senior Project Managers, Technical Leads, Systems Analysts, Project Coordinators, Change and Training Managers, and Information Security Specialists.

At the time of award, the District's Information Technology (IT) department was in its second year of implementing a 5-year technology strategic plan which laid out a roadmap of strategic technology initiatives that sought to create more transparency with the public, modernize its physical and virtual infrastructure, augment its security systems, and create operational efficiencies. More than 40 projects were identified in the 5-year technology strategic plan, which concluded in 2017. The District leveraged the Master Agreement to help District staff execute many of the projects identified in the roadmap which included:

#### File #:2017-0597

- Legal Electronic Discovery Solution
- Automated Board Agenda Solution
- Board Room Equipment Refresh
- Computer Aided Dispatch System Replacement (in process)
- Enterprise Content Management System Replacement
- SAP Business Objects for Financial Reporting
- GroupWise replacement (with MS Outlook)
- IT Security Function Implementation
- Maritime Information System Replacement
- Transient Vessel Permitting System
- Tenth Avenue Terminal Server Room Remediation
- Data Center HVAC Upgrade
- Access Control Upgrades
- Cisco VOIP V10 Upgrade

Completing these initiatives has nearly exhausted the awarded funds. However, there are nearly two years remaining in the term of the Master Agreement and staff anticipates the need for these services to complete priority IT projects in the coming years. Staff is requesting the Board amend the Master Agreement by an additional \$1,080,000. This amendment will help the District complete the following key efforts, which are priority strategic organizational objectives.

- Cyber Security Remediation
- Implement an Information Security Program
- Implement a Co-Location Center and Disaster Recovery
- Implement a Configuration Management System
- Replace the Novel Integrated Database Management System
- Asset Management & Tracking
- Customer Relationship Management System Replacement
- Lease Management System Replacement
- Parks and Events Permitting System
- Document Management System Front End Replacement
- Intranet Redevelopment

Funds for the first year of this expenditure are budgeted for in the FY 17/18 Information Technology Professional Services account. Funds required for future fiscal years will be budgeted for in the appropriate fiscal year and cost account subject to Board approval upon adoptions of each fiscal year's budget. For the reasons discussed above, Staff requests the Board authorize an amendment to the Master Agreement for an additional \$1,080,000 to provide the project resources necessary for the District to achieve these strategic objectives.

#### **General Counsel's Comments:**

#### File #:2017-0597

The Office of the General Counsel's Office has reviewed the proposed amendments and approves as to form and legality.

#### **Environmental Review:**

The proposed Board action does not constitute a "project" under the definition set forth in California Environmental Quality Act (CEQA) Guidelines Section 15378 because it will not have a potential to result in a direct or indirect physical change in the environment and is, therefore, not subject to CEQA. No further action under CEQA is required.

In addition, the proposed Board action allows for the District to implement its obligation under the Port Act. The Port Act was enacted by the California Legislature and is consistent with the Public Trust Doctrine. Consequently, the proposed Board action is consistent with the Public Trust Doctrine.

Finally, the proposed Board action does not allow for "development," as defined in Section 30106 of the California Coastal Act, or "new development," pursuant to Section1.a. of the District's Coastal Development Permit Regulations. Therefore, issuance of a Coastal Development Permit or exclusion is not required.

### **Equal Opportunity Program:**

Due to limited known sub opportunities, no small business goal was established for this agreement.

#### PREPARED BY:

Chrissy Joslin

Senior Management Analyst, Information Technology

Attachment(s):

Attachment A: Agreement with ACME Business Consulting LLC.

Attachment B: Assignment and Assumption Agreement Between ACME Business Consulting

LLC. And Excelerate LLC.

Attachment C: Agreement with Agilis Group Inc.

Attachment D: Agreement with Matisia Inc.

Attachment E: Amendment to Agreement with Excelerate LLC.

Attachment F: Amendment to Agreement with Agilis Group Inc.

Attachment G: Amendment to Agreement with Matisia Inc.

# Attachment A to Agenda File No. 2017-0597

San Diego Unified Port District

# AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and ACME BUSINESS CONSULTING, LLC

62695 Document No. DEC 1 8 2014 Filed

Office of the District Clerk

# AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES **AGREEMENT NO. 156-2014**

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and ACME BUSINESS CONSULTING, LLC, an Oregon Limited Liability Corporation (Service Provider). The parties agree to the following:

1. SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

#### As-Needed Services a.

- Service Provider is aware that the services to be provided under (1) this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- Services rendered under this Agreement shall be undertaken by (3)Service Provider only upon issuance of a Task Authorization (TA) for said services, in the format as shown in the attached Exhibit A,

attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on November 4, 2014 and shall terminate on November 4, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. 62694 and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. 62695 collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. Payment Procedure. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

c. <u>Progress Documentation</u>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

#### 4. RECORDS

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- b. Such records shall be maintained by Service Provider for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

## 5. SERVICE PROVIDER'S SUB-SERVICE PROVIDERS

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

### 6. COMPLIANCE

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. <u>INDEPENDENT ANALYSIS</u>. Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. <u>ASSIGNMENT</u>. This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

# 9. INDEMNIFY, DEFEND, HOLD HARMLESS

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost (including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

# 10. INSURANCE REQUIREMENTS

a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:

- (1) Commercial General Liability (including, without limitation, Contractual Liability, Personal Injury, Advertising Injury, and Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.
  - (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
  - (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
  - (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or selfinsurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
  - (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than

one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- (3) Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This

policy must provide excess insurance over the same terms and conditions required above for the General Liability, Automobile Liability and Employer's Liability policies.

- b. Service Provider shall furnish District with certificates of insurance coverage for all the policies described above upon execution of this Agreement and upon renewal of any of these policies. A Certificate of Insurance in a form acceptable to the District, an exemplar Certificate of Insurance is attached as Exhibit B and made a part hereof, evidencing the existence of the necessary insurance policies and endorsements required shall be kept on file with the District. Except in the event of cancellation for non-payment of premium, in which case notice shall be 10 days, all such policies must be endorsed so that the insurer(s) must notify the District in writing at least 30 days in advance of policy cancellation. Service Provider shall also provide notice to District prior to cancellation of, or any change in, the stated coverages of insurance.
- c. The Certificate of Insurance must delineate the name of the insurance company affording coverage and the policy number(s) specifically referenced to each type of insurance, either on the face of the certificate or on an attachment thereto. If an addendum setting forth multiple insurance companies or underwriters is attached to the certificate of insurance, the addendum shall indicate the insurance carrier or underwriter who is the lead carrier and the applicable policy number for the CGL coverage.
- d. Furnishing insurance specified herein by the District will in no way relieve or limit any responsibility or obligation imposed by the Agreement or otherwise on Service Provider or Service Provider's sub-contractors or any tier of Service Provider's sub-contractors. District shall reserve the right to obtain complete copies of any of the insurance policies required herein.

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <u>INDEPENDENT REVIEW</u>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. <u>INTEGRATION AND MODIFICATION.</u> This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- OWNERSHIP OF RECORDS. Any and all materials and documents, including 16. without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

### 18. DISPUTE RESOLUTION

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. PAYMENT BY DISTRICT. Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

### 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls.</u> Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

- 21. <u>CAPTIONS</u>. The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. EXECUTIVE DIRECTOR'S SIGNATURE. It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance Certificates and Endorsements to:

Deborah Finley, Director
Business Information & Technology Services Department
San Diego Unified Port District
P.O. Box 120488
San Diego, CA 92112-0488
Tel. 619-686-7271
Email: dfinley@portofsandiego.org

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Nilay Thakkar Managing Director, San Diego ACME Business Consulting 4445 Eastgate Mall #200 San Diego, CA 92121 Office: (858) 337-9925

Fax: (858) 812-2001

Email: nthakkar@acmebc.com

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT

ACME BUSINESS CONSULTING,

LLC

Deborah Finley, Director

Business Information & Technology

Services Department

Nilayotkakkar

Managing Director

APPROVED AS TO FORM AND LEGALITY

Deputy General Counsel

### ATTACHMENT A SCOPE OF SERVICES

### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- A. Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- · Test Management and Organization
- · Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

## B. Key Applications:

- SHAREPOINT 2013 ENTERPRISE
- NET FRAMEWORK 4.5X
- SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- OFFICE 365
- DOCUMENTUM 6.7X
- SQL SERVER 2012
- ESRI GIS
- SAP BUSINESS OBJECTS SUITE

# C. Key Infrastructure:

- AZURE CLOUD
- HYPER-V
- WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

### 1. COMPENSATION

- For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2) Services shall be invoiced in accordance with the following Rate Schedules:

LABOR CLASSIFICATION	(ACME) POSITION	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Onsite
Senior Project Manager	Senior Manager	\$190	\$190
2. Project Manager	Manager	\$145	\$165
3. Functional Lead	Manager	\$145	\$165
4. Technical Lead	Manager	\$145	\$165
5. Business Analyst	Senior Consultant	\$125	\$145
6. Assistant Project Manager	Senior Consultant	\$125	\$145
7. Project Management Assistant	Senior Consultant	\$125	\$145
8. Change and Training Lead	Senior Manager	\$170	\$190

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

# (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

Note: Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

# 2. <u>INVOICING</u>

a. <u>Payment Documentation</u>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 156-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. 62695, and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

# EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-Fax (619) 725-

		TASK AUT	HORIZ	ATION NO	
(Da	ite)				
(Tit (Na (Ad (Cit Em	ime of Company) dress) y, State, Zip) ail:	rization for Agree	ement No	o 20	
	(Agreement	riue/			
				cribed in this correspon	
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am the	ount not to exceed \$ terms of the subject	agreement. Pleas	This Tas e cite Ta	k Authorization is in acc  #_ on invoice(s) for this	ordance with
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am the	ount not to exceed \$ terms of the subject Requestor:	agreement. Pleas	This Tas e cite Ta	k Authorization is in acc A #_ on invoice(s) for this ON WBS or IO/ Cost Center:	ordance with
am the	ount not to exceed \$ terms of the subject  Requestor:  Date of Request:	agreement. Pleas	This Tas e cite Ta DESCRIPT 4.	WBS or IO/ Cost Center: Task Start Date:	ordance with

9.	Con	tractor	Staffing	(If	applicable	(د
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Classification	Hours
Staff as needed per Agreement rates	

Name	Classificat	tion	Hours
	Staff as needed per A	greement rates	
10. List of Sub-Contractors	(If applicable)		
N/A	To obtained		
Please acknowledge returning via mail to _	acceptance of this Task, Contracts A	Authorization by Administrator, at the	signing below and address above.
APPROVALS			
Service Provider:	Projec	t Manager:	
Signature:	Signati	ure:	
Name:	Name:		
Title:	Title:	Project Manage	r <sub>i</sub> t e
Firm:	Date:		
Date:			
Manager:	Direct	or:	
Signature:	Signate	ure:	
Name:	Name:		
Title: Manager	Title:	Director	
Date:	Date:		

# EXHIBIT B CERTIFICATE OF INSURANCE San Diego Unified Port District

By signing this form, the authorized agent or broker certifies the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- (2) As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate

	Return this form	c/o Ebi P.O. Bo Hemet, Email:	ego Unified Port Dis x BPO ox 12010-3 CA 92546-8010 -Of sdupd@prod.certifi 866-866-6516	R—
Name and	d Address of Insured (Consultar	nt)	This certificate applies	ent Number:s s to all operations of named insureds on District n with all agreements between the District and Insured.
COLTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS
Ū,	Commercial General Liability  Occurrence Form Claims-made Form Retro Date Liquor Liability Deductible/SIR: \$		Inception Date:  Expiration Date:	Sach Occurrence:  S  General Aggregate:  \$
E.	Commercial Automobile Liability  All Autos  Owned Autos  Non-Owned & Hired Autos		Inception Date: Expiration Date:	Each Occurrence:
	Workers' Compensation – Statutory Employer's Liability		Inception Date: Expiration Date:	E.L. Disease Each Employee \$  E.L. Disease Policy Limit \$
Ęį	Excess/Umbrella Liability		Inception Date: Expiration Date:	Each Occurrence: \$  General Aggregate: \$
CO LTR	COMPANIES AFFORDING COVERAGE			A. M. BEST RATING
Α				
В				
D				
A. M.	Best Financial Ratings of Insurance Co	ompanies Affording	Coverage Must be A- \	/II or better unless approved in writing by the District.
lame and A	Address of Authorized Agent(s) or Broke	er(s)	Phone Numbers Toll Free:	Fax Number:
			E-mail Address:	
			Signature of Authorize	d Agent(s) or Broker(s)  Date:

## SAN DIEGO UNIFIED PORT DISTRICT

#### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
	GREEMENT(S) AND/OR ACTIVITY(IE	
	activities or work performed on district pr	

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- The San Diego Unified Port District, its officers, agents, and employees are additional
  insureds in relation to those operations, uses, occupations, acts, and activities described
  generally above, including activities of the named insured, its officers, agents, employees or
  invitees, or activities performed on behalf of the named insured.
- Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

#### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District
c/o Ebix BPO
P.O. Box 12010-3
Hemet, CA 92546-8010 - OR Email to: sdupd@prod.certificatesnow.com

Fax: 1-866-866-6516





REFERENCE

62695

July 10, 2017

Mr. Nilay Thakkar Excelerate LLC. 12707 High Bluff Drive, Suite 200 San Diego, CA 92130

Dear Mr. Thakker:

Per your agreement with the San Diego Unified Port District (agreement number 156-2014) dated December 18, 2014, The District hereby grants Option Years 1 and 2 of the agreement commencing November 5, 2017 and shall terminate on November 4, 2019

All other terms, covenants, and conditions in the original agreement shall remain in full force and effect and shall be applicable to these options.

Sincerely,

Paul Fanfera

Assistant V.P. of Business and Technology

#### **RESOLUTION 2014-215**

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA MATISIA INC., DBA **MATISIA BUSINESS** CONSULTANTS, AND ACME CONSULTING, LLC, TO PROVIDE AS-NEEDED TECHNOLOGY INFORMATION **PROJECT** MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL, ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO **EXCEED \$1,200,000** 

- WHEREAS, the San Diego Unified Port District (District) is a public corporation created by the legislature in 1962 pursuant to Harbors and Navigation Code Appendix 1, (Port Act); and
- WHEREAS, the Board of Port Commissioners (BPC) adopted BPC Policy No. 110 incorporating the provisions of the Accounting Act to govern the processing and administration of public projects; and
- WHEREAS, the BPC authorized staff to develop a Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP; and
- **WHEREAS**, one of the TSP initiatives approved by the BPC is to implement a Project Management Office (PMO) providing more responsiveness to the District's current and future information technology initiatives; and
- WHEREAS, the PMO will reap improvements over time by continuously driving the Business Information and Technology Services Department to improve its performance rolling out projects; and
- **WHEREAS**, staff issued Request for Qualification 14-27 on August 6, 2014 for as needed PMO Services; and
- WHEREAS, the District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive; and
- **WHEREAS**, District's decision analysis process was used to select three top firms based upon their ability to meet the District's needs.

NOW, THEREFORE, BE IT RESOLVED that the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director or his designated representative is hereby authorized on behalf of the San Diego Unified Port District to authorize as needed Project Management Service Agreements with Agilis Group Inc., dba Agilisit, Matisia Inc., dba Matisia Consultants, and ACME Business Consulting, LLC, for Project Management Office Services in an amount not to exceed \$900,000 for three years, with two optional, one year extensions at \$150,000 per year.

APPROVED AS TO FORM AND LEGALITY:

GENERAL COUNSEL

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 4<sup>th</sup> day of November, 2014, by the following vote:

AYES: Bonelli, Castellanos, Merrifield, Moore, and Valderrama.

NAYS: None.

EXCUSED: Malcolm and Nelson.

ABSENT: None. ABSTAIN: None.

Robert E. Nelson, Chairman Board of Port Commissioners

ATTEST:

Timothy A. Deuel District Clerk

(Seal)



Page 38 of 400D

Page 30 of 136 A

3165 Pacific Hwy.

San Diego, CA 92101



File #:2014-531

**DATE:** November 4, 2014

# SUBJECT:

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA AGILISIT; MATISIA INC., DBA MATISIA CONSULTANTS; AND ACME BUSINESS CONSULTING, LLC, TO PROVIDE AS-NEEDED INFORMATION TECHNOLOGY PROJECT MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO EXCEED \$1,200,000

# **EXECUTIVE SUMMARY:**

Board of Port Commissioners (Board) authorized staff to develop a five-year Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP. The results and recommendations were presented to Board members in a series of individual meetings occurring in March 2012. The Board approved fiscal year 2015 (FY 2014/2015) projects through the adoption of the annual budget.

One of the TSP initiatives approved by the Board is to implement a Project Management Office providing more responsiveness to the District's current and future information technology initiatives. The Project Management Office will obtain improvements over time by continuously driving the Business Information and Technology Services (BITS) department to improve its performance rolling out projects. The Project Management Office will define and maintain project management standards for information technology going forward.

The primary goal of the Project Management Office is to achieve benefits found in following project management standards, policies, processes, and methods. As the BITS department matures, the Project Management Office will become the source for guidance, documentation, and metrics related to the practices involved in managing and implementing projects within the District. It will report on project activities, problems, and new initiative requests coming from other District departments. It will also be a strategic tool used to keep the information technology initiatives focused on District strategic goals and objectives.

Staff issued Request for Qualification 14-27 (RFQ No. 14-27) on August 6, 2014 for As-Needed Project Management Office Services. The District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive. Evaluations were performed by a panel comprised of BITS staff, Procurement staff, and Equal Opportunity Management. The panel analyzed the proposals, conducted interviews, and ranked the firms according to the criteria established in RFQ No. 14-27. Using the District's decision analysis process, the panel selected three top firms

# File #:2014-531

based upon their ability to meet the District's needs.

# **RECOMMENDATION:**

Resolution Selecting and Authorizing Agreements with Agilis Group Inc., dba AgilisIT; Matisia Inc., DBA Matisia Consultants; and ACME Business Consulting, LLC, to Provide As-Needed Information Technology Project Management Services for Three Years with Two Optional One Year Extensions for a Total Aggregate Amount not to Exceed \$1,200,000.

# FISCAL IMPACT:

The maximum cost to the District for the first 3 years is estimated at \$900,000 and the total of \$1,200,000 over 5 years, if the two optional annual options are exercised. Funds for the first year of the agreement are budgeted in the (FY 2014/2015) operating budget in the Business Information and Technology Services Professional Services account (Ordinance 2766). Funds needed for future fiscal year(s) will be budgeted in the appropriate fiscal year and cost account, subject to Board approval upon adoption of each fiscal year's budget.

# **COMPASS STRATEGIC GOALS:**

This agenda item supports the following Strategic Goal(s):

- A Port that the public understands and trusts.
- A Port with an innovative and motivated workforce.

# DISCUSSION:

The Board authorized staff to develop a TSP at the August 9, 2011 Board meeting by awarding an agreement to ThirdWave Corporation to conduct a comprehensive enterprise study. The results and recommendations were presented to Board members in a series of individual meetings occurring in March 2012. The Board approved (FY 2014/2015) TSP projects through the adoption of the annual budget.

The TSP identified 40+ technology projects over a five year period: replacing the District's email system, replacing the document management system, updating the real estate management solution, geographical information system, replace the computer aided dispatch system, maritime operation information system, redesigned the public internet site, agenda management solution, and General Services maintenance system process improvements. New E-Government initiatives include; public records request management, transient vessel solution, park permitting, public records management, and electronic invoicing. Other initiatives on the roadmap include a solution to manage all of the District's media assets such as; videos and pictures, enterprise reporting, human resources system improvements, and standard financial and budgeting system improvements.

One of the TSP projects approved by the Board is to initiate a Project Management Office that better responds to the District's current and future information technology initiatives. The Project

## File #:2014-531

Management Office will obtain improvements over time and continuously drive the BITS department to improve its performance deploying projects and operationally advancing needs.

The District has been doing technology and business process driven projects using disparate methodologies and practices which has proven to be disorganized and required an immense learning curve for BITS staff. Along with implementing a new Project Management Office, the BITS department implemented a forum for technology governance seeking to improve the value of departmental business operations and rationally prioritize project requests along with researching the best tools and applications recommended for a thriving organization. Together with the Project Management Office this Technology Governance Forum provides a framework for implementing policies, business processes, and internal controls to effectively support all the services that the BITS department provides.

The Technology Governance Forum represents the review and analysis of proposed tools, applications and/or hardware introduced by non-technical departments and BITS. It makes decisions or recommendations regarding information technology strategies and policies, BITS department projects, priorities, and related issues.

# **RFP - Vendor Information**

Agilis Group Inc., dba AgilisIT (AgilisIT) - the AgilisIT approach to working with the District is to provide personnel that are the "right fit" ensuring that personnel understand the District technology environment. Agilis is a professional services firm specializing in offering information technology services. AgilisIT provides solid staff experience as it relates to the District's future initiatives and roadmap. Such experiences include working with US Military, Department of Treasury, California General Services Department, Industrial Relations and Managed Healthcare. They have a solid understanding of the District's environment and have a familiarity with public sector rules and regulations. A primary strength is in Microsoft technologies.

Matisia Inc., dba Matisia Consultants (Matisia) - Based in Southern California and Seattle, Washington, Matisia is a professional services firm that specializes in SAP and Microsoft Application services. Matisia staff experience as it relates to the District's future initiatives and roadmap is top-of-the-line. Such experience includes working with Southern California Edison, Carefusion, Microsoft, and Costco Wholesale. They have a solid understanding of the SAP environment especially in the areas the District intends to enhance in upcoming years. Primary strength is in SAP core modules and integration.

**ACME Business Consulting, LLC (ACME)** - ACME specializes in implementation, business process, and project management services. ACME was the most well rounded firm in the selection group. Even though the firm is small in terms of the number of employees, they make up for it in staff experience, stability of staff, and public sector experience. Their primary strength is in Microsoft technologies and content management.

**Other Firms in selection group** - LSI Consulting, Sage, MGT of America, BPM Advisors, Kissinger Group, Dataskill, and Wave Technology Solutions Group provided bid submissions that added limited value when compared to ACME, Matisia, and Agilis related Project Management Office services.

## File #:2014-531

## **General Counsel's Comments:**

The General Counsel's Office has reviewed the agreements for AgilisIT, Matisia and ACME and approves them as to form and legality.

### **Environmental Review:**

The proposed Board action does not constitute a "project" under the definition set forth in California Environmental Quality Act (CEQA) Guidelines Section 15378 and is therefore not subject to CEQA. No further action under CEQA is required.

The proposed Board action does not allow for "development," as defined in Section 30106 of the California Coastal Act, or "new development," pursuant to Section 1.a. of the District's Coastal Development Permit Regulations. Therefore, issuance of a Coastal Development Permit or exclusion is not required.

**Equal Opportunity Program:** Due to limited sub opportunities no Small Business Enterprise (SBE) goal was established for this solicitation. Two of the three firms recommended are SBEs.

# PREPARED BY:

Kenneth Chambers
Manager, Business Information Technology Services

Attachment(s):

Attachment A: Agreement 155- 2014 Matisia Inc., dba Matisia Consultants Attachment B: Agreement 156-2014 ACME Business Consulting, LLC Attachment C: Agreement 157-2014 Agilis Group Inc., dba AgilisIT

# AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and MATISIA INC. DBA MATISIA CONSULTANTS for

# AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 155-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and MATISIA INC. dba MATISIA CONSULTANTS, a Washington Corporation (Service Provider). The parties agree to the following:

 SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

# a. **As-Needed Services**

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2) Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3) Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA)

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants for said services, in the format as shown in the attached Exhibit A, attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with ACME Business Consulting, Inc., District Clerk Document No. \_\_\_\_\_\_\_, and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. \_\_\_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. <a href="Payment Procedure">Payment Procedure</a>. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants Requesting Department: Business Information & Technology Services c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

# 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

# 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants

# 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

# 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

(including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

# 10. **INSURANCE REQUIREMENTS**

- a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:
  - Commercial General Liability (including, without limitation,
     Contractual Liability, Personal Injury, Advertising Injury, and

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.

- (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
- (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
- (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or self-insurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
- (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants Requesting Department: Business Information & Technology Services

- Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This policy must provide excess insurance over the same terms and

conditions required above for the General Liability, Automobile Liability and Employer's Liability policies.

- b. Service Provider shall furnish District with certificates of insurance coverage for all the policies described above upon execution of this Agreement and upon renewal of any of these policies. A Certificate of Insurance in a form acceptable to the District, an exemplar Certificate of Insurance is attached as Exhibit B and made a part hereof, evidencing the existence of the necessary insurance policies and endorsements required shall be kept on file with the District. Except in the event of cancellation for non-payment of premium, in which case notice shall be 10 days, all such policies must be endorsed so that the insurer(s) must notify the District in writing at least 30 days in advance of policy cancellation. Service Provider shall also provide notice to District prior to cancellation of, or any change in, the stated coverages of insurance.
- c. The Certificate of Insurance must delineate the name of the insurance company affording coverage and the policy number(s) specifically referenced to each type of insurance, either on the face of the certificate or on an attachment thereto. If an addendum setting forth multiple insurance companies or underwriters is attached to the certificate of insurance, the addendum shall indicate the insurance carrier or underwriter who is the lead carrier and the applicable policy number for the CGL coverage.
- d. Furnishing insurance specified herein by the District will in no way relieve or limit any responsibility or obligation imposed by the Agreement or otherwise on Service Provider or Service Provider's sub-contractors or any tier of Service Provider's sub-contractors. District shall reserve the right to obtain complete copies of any of the insurance policies required herein.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <a href="INDEPENDENT REVIEW">INDEPENDENT REVIEW</a>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. **INTEGRATION AND MODIFICATION.** This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. **OWNERSHIP OF RECORDS.** Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

# 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

# 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.

22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.

Submit all correspondence regarding this Agreement, including Insurance
 Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

Email: dfinley@portofsandiego.org

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Kristin Roth, CEO Matisia Consultants 3134 Elliot Avenue, Suite 220 Seattle, WA 98121 Tel. 206-395-2600

Email: Kristin.Roth@matisia.com

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c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT	MATISIA INC. DBA MATISIA CONSULTANTS
Deborah Finley, Director Business Information & Technology Services Department	Kristin Roth CEO
APPROVED AS TO FORM AND LEGALITY	
Deputy General Counsel	

# ATTACHMENT A SCOPE OF SERVICES

# San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- **A.** Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

# B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

# C. Key Infrastructure:

- AZURE CLOUD
- HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

# 1. **COMPENSATION**

- a. For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2) Services shall be invoiced in accordance with the following Rate Schedules:

LABOR CLASSIFICATION.	POSITION TITLE"	BURDENED RATE Remote	FULLY BURDENED RATE Ousits
1.Senior Project Manager	Senior Consultant	\$225	\$225
2. Project Manager	Senior Consultant	\$198	\$198
3. Functional Lead	Senior Consultant	\$198	\$198
4. Technical Lead	Senior Consultant	\$165	\$165
5. Business Analyst	Senior Consultant	\$165	\$165
6. Assistant Project Manager	Consultant	\$140	\$140
7. Project Management Analyst	Consultant	\$120	\$120
8. Change and Training Lead	Senior Consultant	\$175	\$175

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

# (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

<u>Note:</u> Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

# 2. **INVOICING**

a. <u>Payment Documentation</u>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 155-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_ and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

# EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

TASK AUTHORIZATION NO					
(Dat	te)				
(Name) (Title) (Name of Company) (Address) (City, State, Zip) Email:					
Sub	Subject: Task Authorization for Agreement No 20 (Agreement Title)				
You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$ This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #_ on invoice(s) for this Task.					
TASK DESCRIPTION					
1.	Requestor:		4.	WBS or IO/ Cost Center:	
2.	Date of Request:		5.	Task Start Date:	
3.	Task Budget:	\$	6.	Task End Date:	
7.	Task Title:				
8.	Scope of Services.				

Page 1 of 2

# 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

			-
10. List of Sub-Contractors (If applicable)			
N/A	\ 11 /		
11.	11. Please acknowledge acceptance of this Task Authorization by signing below and returning via mail to, Contracts Administrator, at the address above.		
APPR	ROVALS		
Servi	ce Provider:	Project N	Manager:
Signat	ture:	Signature	:
Name:		Name:	
Title:		Title:	Project Manager
Firm:		Date:	
Date:			
Mana	<u>ger:</u>	<u>Director</u> :	<u>:</u>
Signat	ture:	Signature	<u> </u>
Name:		Name:	
Title:	Manager	Title:	Director
Date:		Date:	

# **EXHIBIT B CERTIFICATE OF INSURANCE** San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- (2) As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

Return this form to: San Diego Unified Port District

		Hemet, Email:	ox 12010-3 CA 92546-8010 -OF sdupd@prod.certific		
Name and			866-866-6516	nd Manach and	
Name and	d Address of Insured (Consultan	t)	This certificate applies	nt Number: to all operations of named insureds on District with all agreements between the District and Insured.	
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS	
	Commercial General Liability  Occurrence Form Claims-made Form Retro Date Liquor Liability Deductible/SIR: \$  Commercial Automobile Liability  All Autos Owned Autos Non-Owned & Hired Autos  Workers' Compensation - Statutory Employer's Liability  Excess/Umbrella Liability		Inception Date:  Expiration Date:  Inception Date:  Expiration Date:  Expiration Date:  Expiration Date:  Expiration Date:	Each Occurrence:  \$  General Aggregate:  \$  Each Occurrence:  \$  E.L. Each Accident \$  E.L. Disease Each Employee \$  E.L. Disease Policy Limit \$  Each Occurrence: \$	
				General Aggregate: \$	
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING	
Α					
В					
С					
D . M	Det Financial Batinas of Income	A (( 1'	- One on the A. V.	(I) as hell as a health of the District	
				/II or better unless approved in writing by the District.	
Name and Address of Authorized Agent(s) or Broker(s)		Phone Numbers			
_		Toll Free:	Fax Number:		
		E-mail Address:			
			Signature of Authorized	Signature of Authorized Agent(s) or Broker(s)	
				Date:	

Agreement No. 155-2014 / RFQ No.14-27; Exhibit B Service Provider: Matisia Consultants

Requesting Department: Business Information & Technology Services

# SAN DIEGO UNIFIED PORT DISTRICT

# REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
All written agreements, contra	REEMENT(S) AND/OR ACTIVITY(IES cts and leases with the San Diego Unvities or work performed on district pre	ified Port District

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

# MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 - OR -

Email to: <a href="mailto:sdupd@prod.certificatesnow.com">sdupd@prod.certificatesnow.com</a>

Fax: 1-866-866-6516

Agreement No. 155-2014 / RFQ No.14-27; Exhibit B Service Provider: Matisia Consultants

Requesting Department: Business Information & Technology Services

# AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and ACME BUSINESS CONSULTING, LLC for AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 156-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and ACME BUSINESS CONSULTING, LLC, an Oregon Limited Liability Corporation (Service Provider). The parties agree to the following:

 SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

# a. **As-Needed Services**

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2) Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3) Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA) for said services, in the format as shown in the attached Exhibit A,

Agreement No. 156-2014 / RFQ No. 14-27
Service Provider: ACME Business Consulting, LLC
Requesting Department: Business Information & Technology Services

attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. \_\_\_\_\_\_\_\_, and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. \_\_\_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. Payment Procedure. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

# 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

# 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services

# 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

# 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

Page 72 of 400D Page 64 of 136 A

(including reasonable attorneys' fees) or expense for, including but not

limited to, damage to property, the loss or use thereof, or injury or death to

any person, including Service Provider's officers, agents, subcontractors,

employees, ("Claim"), caused by, arising out of, or related to the

performance of services by Service Provider as provided for in this

Agreement, or failure to act by Service Provider, its officers, agents,

subcontractors and employees. The Service Provider's duty to defend,

indemnify, and hold harmless shall not include any Claim arising from the

active negligence, sole negligence or willful misconduct of the District, its

agents, officers, or employees.

b. The Service Provider further agrees that the duty to indemnify, and the

duty to defend the District as set forth in 9.a, requires that Service

Provider pay all reasonable attorneys' fees and costs District incurs

associated with or related to enforcing the indemnification provisions, and

defending any Claim arising from the services of the Service Provider

provided for in this Agreement.

c. The District may, at its own election, conduct its defense, or participate in

the defense of any Claim related in any way to this Agreement. If the

District chooses at its own election to conduct its own defense, participate

in its own defense or obtain independent legal counsel in defense of any

Claim arising from the services of Service Provider provided for in this

Agreement, Service Provider agrees to pay all reasonable attorneys' fees

and all costs incurred by District.

10. **INSURANCE REQUIREMENTS** 

a. Service Provider shall at all times during the term of this Agreement

maintain, at its expense, the following minimum levels and types of

insurance:

Agreement No. 156-2014 / RFQ No. 14-27

Page 6 of 16

- (1) Commercial General Liability (including, without limitation, Contractual Liability, Personal Injury, Advertising Injury, and Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.
  - (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
  - (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
  - (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or self-insurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
  - (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than

one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- (3) Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This

Page 75 of 400D Page 67 of 136 A

policy must provide excess insurance over the same terms and conditions required above for the General Liability, Automobile

Liability and Employer's Liability policies.

b. Service Provider shall furnish District with certificates of insurance

coverage for all the policies described above upon execution of this

Agreement and upon renewal of any of these policies. A Certificate of

Insurance in a form acceptable to the District, an exemplar Certificate of

Insurance is attached as Exhibit B and made a part hereof, evidencing the

existence of the necessary insurance policies and endorsements required

shall be kept on file with the District. Except in the event of cancellation

for non-payment of premium, in which case notice shall be 10 days, all

such policies must be endorsed so that the insurer(s) must notify the

District in writing at least 30 days in advance of policy cancellation.

Service Provider shall also provide notice to District prior to cancellation

of, or any change in, the stated coverages of insurance.

c. The Certificate of Insurance must delineate the name of the insurance

company affording coverage and the policy number(s) specifically

referenced to each type of insurance, either on the face of the certificate

or on an attachment thereto. If an addendum setting forth multiple

insurance companies or underwriters is attached to the certificate of

insurance, the addendum shall indicate the insurance carrier or

underwriter who is the lead carrier and the applicable policy number for

the CGL coverage.

d. Furnishing insurance specified herein by the District will in no way relieve

or limit any responsibility or obligation imposed by the Agreement or

otherwise on Service Provider or Service Provider's sub-contractors or

any tier of Service Provider's sub-contractors. District shall reserve the

right to obtain complete copies of any of the insurance policies required

herein.

Agreement No. 156-2014 / RFQ No. 14-27

Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services Page 9 of 16

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <a href="INDEPENDENT REVIEW">INDEPENDENT REVIEW</a>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. **INTEGRATION AND MODIFICATION.** This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. **OWNERSHIP OF RECORDS.** Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

#### 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

#### 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services

- 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance
     Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

Email: dfinley@portofsandiego.org

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Nilay Thakkar Managing Director, San Diego ACME Business Consulting 4445 Eastgate Mall #200 San Diego, CA 92121 Office: (858) 337-9925

Office: (858) 337-9928 Fax: (858) 812-2001

Email: nthakkar@acmebc.com

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT	ACME BUSINESS CONSULTING, LLC	
Deborah Finley, Director	Nilay Thakkar	
Business Information & Technology Services Department	Managing Director	
APPROVED AS TO FORM AND LEGALITY		

Requesting Department: Business Information & Technology Services

**Deputy General Counsel** 

## ATTACHMENT A SCOPE OF SERVICES

#### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- A. Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

#### B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

#### C. Key Infrastructure:

- AZURE CLOUD
- 2. HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

#### 1. **COMPENSATION**

- a. For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2)	Services shall be invoiced in accordance with the following Rate
	Schedules:

LABOR CLASSIFICATION*	(ACME) POSITION TITLE**	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Onsite
Senior Project Manager	Senior Manager	\$190	\$190
2. Project Manager	Manager	\$145	\$165
3. Functional Lead	Manager	\$145	\$165
4. Technical Lead	Manager	\$145	\$165
5. Business Analyst	Senior Consultant	\$125	\$145
Assistant Project Manager	Senior Consultant	\$125	\$145
7. Project Management Assistant	Senior Consultant	\$125	\$145
8. Change and Training Lead	Senior Manager	\$170	\$190
	-		

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

#### (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

**Note:** Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

#### 2. **INVOICING**

a. <a href="Payment Documentation">Payment Documentation</a>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 156-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_\_, and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

# EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

TASK AUTHORIZATION NO						
(Dat	te)					
(Title (National) (Add (City	(Name) (Title) (Name of Company) (Address) (City, State, Zip) Email:					
Sub	Subject: Task Authorization for Agreement No 20 (Agreement Title)					
You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$ This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #_ on invoice(s) for this Task.						
TASK DESCRIPTION						
1.	Requestor:		4.	WBS or IO/ Cost Center:		
2.	Date of Request:		5.	Task Start Date:		
3.	Task Budget:	\$	6.	Task End Date:		
7.	Task Title:					
8.	Scope of Services.					

#### 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

10. <b>Li</b>	st of Sub-Contractors (If applicable)				
N/A	, ,				
11.	Please acknowledge acceptance of this Task Authorization by signing below and returning via mail to, Contracts Administrator, at the address above.				
<u>APPF</u>	ROVALS				
<u>Servi</u>	ce Provider:	Project N	Manager:		
Signa	ture:	Signature:			
Name:		Name:			
Title:		Title:	Project Manager		
Firm:		Date:			
Date:					
Mana	ger:	Director:			
Signa	ture:	Signature:			
Name:		Name:			
Title:	Manager	Title:	Director		
Date:		Date:			

#### **EXHIBIT B CERTIFICATE OF INSURANCE** San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- (2) As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

	c/o Ebix BPO				
P.O. Box 12010-3					
			CA 92546-8010 -OR-		
		Email: Fav: 1-	sdupd@prod.certifica 866-866-6516	tesnow.com	
Name and	d Address of Insured (Consultan			t Number:	
rtanio and	a ridarede er medred (eeneditari	,	obor b Agroomon		
				o all operations of named insureds on District with all agreements between the District and Insured.	
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS	
	Commercial General Liability		Inception Date:	Each Occurrence:	
	Occurrence Form			\$	
	Claims-made Form				
	Retro Date		Expiration Date:	General Aggregate:	
	Liquor Liability			\$	
	Deductible/SIR: \$				
	Commercial Automobile Liability		Inception Date:	Each Occurrence:	
	☐ All Autos		Expiration Date:	\$	
	☐ Owned Autos				
	☐ Non-Owned & Hired Autos				
	Workers' Compensation –		Inception Date:	E.L. Each Accident \$	
	Statutory		Expiration Date:	E.L. Disease Each Employee \$	
	Employer's Liability			E.L. Disease Policy Limit \$	
	Excess/Umbrella Liability		Inception Date:	Each Occurrence: \$	
			Expiration Date:		
				General Aggregate: \$	
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING	
Α					
В					
С					
D					
A. M.	Best Financial Ratings of Insurance Co	mpanies Affording	g Coverage Must be A- VII	or better unless approved in writing by the District.	
Name and Address of Authorized Agent(s) or Broker(s)		Phone Numbers			
		Toll Free: Fax Number:			
		E-mail Address:			
			Signature of Authorized Agent(s) or Broker(s)		
				Date:	

#### SAN DIEGO UNIFIED PORT DISTRICT

#### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
GENERAL DESCRIPTION OF AGREE	EMENT(S) AND/OP ACTIVITY/IE	(6).
All written agreements, contracts	s and leases with the San Diego U	Initied Port District
and any and all activiti	es or work performed on district p	ramicae

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

#### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 – OR –

Email to: <a href="mailto:sdupd@prod.certificatesnow.com">sdupd@prod.certificatesnow.com</a>

Fax: 1-866-866-6516

Agreement No. 156-2014 / RFQ No.14-27; Exhibit B Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services

# AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and AGILIS GROUP INC. DBA AGILISIT for

### AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 157-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and AGILIS GROUP INC. DBA AGILISIT, a California Corporation (Service Provider). The parties agree to the following:

 SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

#### a. **As-Needed Services**

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2) Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3) Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA)

for said services, in the format as shown in the attached Exhibit A, attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. \_\_\_\_\_\_\_\_, and agreement with ACME Business Consulting, LLC, District Clerk Document No. \_\_\_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. Payment Procedure. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

#### 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

#### 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

#### 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

#### 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

(including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

#### 10. **INSURANCE REQUIREMENTS**

- a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:
  - Commercial General Liability (including, without limitation,
     Contractual Liability, Personal Injury, Advertising Injury, and

Agreement No. 157-2014 / RFQ No. 14-27 Service Provider: Agilis Group Inc. dba AgilisIT

Page 98 of 400D Page 90 of 136 A

Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and

property damage.

(a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.

(b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).

- (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or self-insurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
- (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This policy must provide excess insurance over the same terms and

Page 100 of 400D Page 92 of 136 A

conditions required above for the General Liability, Automobile

Liability and Employer's Liability policies.

b. Service Provider shall furnish District with certificates of insurance

coverage for all the policies described above upon execution of this

Agreement and upon renewal of any of these policies. A Certificate of

Insurance in a form acceptable to the District, an exemplar Certificate of

Insurance is attached as Exhibit B and made a part hereof, evidencing the

existence of the necessary insurance policies and endorsements required

shall be kept on file with the District. Except in the event of cancellation

for non-payment of premium, in which case notice shall be 10 days, all

such policies must be endorsed so that the insurer(s) must notify the

District in writing at least 30 days in advance of policy cancellation.

Service Provider shall also provide notice to District prior to cancellation

of, or any change in, the stated coverages of insurance.

c. The Certificate of Insurance must delineate the name of the insurance

company affording coverage and the policy number(s) specifically

referenced to each type of insurance, either on the face of the certificate

or on an attachment thereto. If an addendum setting forth multiple

insurance companies or underwriters is attached to the certificate of

insurance, the addendum shall indicate the insurance carrier or

underwriter who is the lead carrier and the applicable policy number for

the CGL coverage.

d. Furnishing insurance specified herein by the District will in no way relieve

or limit any responsibility or obligation imposed by the Agreement or

otherwise on Service Provider or Service Provider's sub-contractors or

any tier of Service Provider's sub-contractors. District shall reserve the

right to obtain complete copies of any of the insurance policies required

herein.

Agreement No. 157-2014 / RFQ No. 14-27

Service Provider: Agilis Group Inc. dba AgilisIT Requesting Department: Business Information & Technology Services

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <u>INDEPENDENT REVIEW</u>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. <u>INTEGRATION AND MODIFICATION</u>. This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. OWNERSHIP OF RECORDS. Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

#### 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

#### 20. **COMPLIANCE WITH PREVAILING WAGE LAWS**

- Service Provider acknowledges and agrees that it is the sole and a. exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. Certified Payrolls. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

Service Provider: Agilis Group Inc. dba AgilisIT Requesting Department: Business Information & Technology Services

- 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance
     Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

Email: <a href="mailto:dfinley@portofsandiego.org">dfinley@portofsandiego.org</a>

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Joyce Tang, President Agilis Group Inc. dba AgilisIT 7968 Arjons Drive, Suite 105 San Diego, CA 92126 Tel.888-8324858 x201 Email: jtang@agilisit.com

> > \*\*\*END OF PAGE\*\*\*

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT	AGILIS GROUP, INC. DBA AGILISIT	
Deborah Finley, Director Business Information & Technology Services Department	Joyce Tang President	
APPROVED AS TO FORM AND LEGALITY		
Deputy General Counsel		

## ATTACHMENT A SCOPE OF SERVICES

#### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- A. Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- · Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

### B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

## C. Key Infrastructure:

- AZURE CLOUD
- 2. HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

#### 1. **COMPENSATION**

- For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2)	Services	shall	be	invoiced	in	accordance	with	the	following	Rate
	Schedule	s:								

LABOR CLASSIFICATION	POSITION TITLE**	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Onsite
1.Senior Project Manager		\$159	\$159
2. Project Manager		\$105	\$105
3. Functional Lead	Project Lead	\$100	\$100
4. Technical Lead	Architect/Sr Developer	\$119	\$119
5. Business Analyst		\$70	\$70
6. Assistant Project Manager		\$85	\$85
7.Project Management Analyst		\$65	\$65
8. Change and Training Lead		\$73	\$73

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

#### (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

<u>Note:</u> Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

#### 2. **INVOICING**

a. <u>Payment Documentation</u>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for

- reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.
- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 157-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:
    - "I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_ and that payment has not been received."
  - (4) Dates of service provided
  - (5) Date of invoice
  - (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

	TASK AUTHORIZATION NO					
(Dat	te)					
(Title (National) (Add (City	(Name) (Title) (Name of Company) (Address) (City, State, Zip) Email:					
Sub	<b>Task Author</b> i (Agreement T	zation for Agreeme	nt No	o 20		
amo	ount not to exceed \$_	This	Task	cribed in this correspo Authorization is in ac A#_ on invoice(s) for the	cordance with	
		TASK DESC	RIPTIO	<u>ON</u>		
1.	Requestor:		4.	WBS or IO/ Cost Center:		
2.	Date of Request:		5.	Task Start Date:		
3.	Task Budget:	\$	6.	Task End Date:		
7.	Task Title:					
8.	Scope of Services.					

## 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

10. List of Sub-Contractors (If applicable)	
N/A	
	of this Task Authorization by signing below and _, Contracts Administrator, at the address above.
APPROVALS	
Service Provider:	Project Manager:
Signature:	Signature:
Name:	Name:
Title:	Title: Project Manager
Firm:	Date:
Date:	
Manager:	<u>Director:</u>
Signature:	Signature:
Name:	Name:
Title: Manager	Title: Director
Date:	Date:

# EXHIBIT B CERTIFICATE OF INSURANCE San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- (2) As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage **noted on page 2 of this certificate.**
- (3) Signed copies of **all** endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

Return this form to: San Diego Unified Port District

c/o Ebix BPO P.O. Box 12010-3

			CA 92546-8010 -OR-	
			sdupd@prod.certifica	tesnow.com
			866-866-6516	
Name and	I Address of Insured (Consultan	t)	SDUPD Agreement	Number:
			This certificate applies to property in connection w	all operations of named insureds on District ith all agreements between the District and Insured.
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS
	Commercial General Liability		Inception Date:	Each Occurrence:
	Occurrence Form			\$
	Claims-made Form			<b>a</b>
	Retro Date		Expiration Date:	General Aggregate:
	Liquor Liability			
	Deductible/SIR: \$			\$
	Commercial Automobile Liability		Inception Date:	Each Occurrence:
	_		Expiration Date:	\$
	☐ All Autos			
	Owned Autos			
	□ Non-Owned & Hired Autos		In continu Date:	El Esch Assidoné A
	Workers' Compensation –		Inception Date:	E.L. Each Accident \$
	Statutory		Expiration Date:	E.L. Disease Each Employee \$
	Employer's Liability			E.L. Disease Policy Limit \$
			Inception Date:	, .
	Excess/Umbrella Liability		inception bate.	Each Occurrence: \$
			Expiration Date:	
				General Aggregate: \$
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING
А				
В				
С				
D				
A. M.	Best Financial Ratings of Insurance Co	mpanies Affording	Coverage Must be A- VII	or better unless approved in writing by the District.
Name and A	ddress of Authorized Agent(s) or Broke	r(s)	Phone Numbers	
			Toll Free:	Fax Number:
			E-mail Address:	
			Signature of Authorized A	Agent(s) or Broker(s)
			Signataro or radionizou r	
				Date:

#### SAN DIEGO UNIFIED PORT DISTRICT

#### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
CENEDAL DESCRIPTION OF ACR	EEMENT(C) AND/OD ACTIVITY/IES	2).
GENERAL DESCRIPTION OF AGR		
	cts and leases with the San Diego Ur	
and any and all activ	rities or work performed on district pre	emises

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

#### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 - OR -

Email to: sdupd@prod.certificatesnow.com

Fax: 1-866-866-6516

Agreement No. 157-2014 / RFQ No.14-27; Exhibit B Service Provider: Agilis Group Inc. dba AgilisIT

#### **RESOLUTION 20xx-xxx**

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA AGILISIT, MATISIA INC., DBA **MATISIA** CONSULTANTS, AND ACME **BUSINESS** CONSULTING, LLC, TO PROVIDE AS-NEEDED TECHNOLOGY INFORMATION **PROJECT** MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL, ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO **EXCEED \$1,200,000** 

WHEREAS, the San Diego Unified Port District (District) is a public corporation created by the legislature in 1962 pursuant to Harbors and Navigation Code Appendix 1, (Port Act); and

**WHEREAS**, the Board of Port Commissioners (Board) adopted BPC Policy No. 110 incorporating the provisions of the Accounting Act to govern the processing and administration of public projects; and

WHEREAS, the BPC authorized staff to develop a Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP; and

**WHEREAS**, one of the TSP initiatives approved by the Board is to implement a Project Management Office (PMO) providing more responsiveness to the District's current and future information technology initiatives; and

**WHEREAS**, the PMO will reap improvements over time by continuously driving the Business Information and Technology Services Department to improve its performance rolling out projects; and

**WHEREAS**, staff issued Request for Qualification 14-27 on August 6, 2014 for as needed PMO Services; and

**WHEREAS**, the District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive; and

**WHEREAS**, District's decision analysis process was used to select three top firms based upon their ability to meet the District's needs.

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director or his designated representative is hereby authorized on behalf of the San Diego Unified Port District to authorize as needed Project Management Service Agreements with Agilis Group Inc., dba Agilisit, Matisia Inc., dba Matisia Consultants, and ACME Business Consulting, LLC, for Project Management Office Services in an amount not to exceed \$900,000 for three years, with two optional, one year extensions at \$150,000 per year.

APPROVED AS TO FORM AND LEGALITY: GENERAL COUNSEL

\_\_\_\_\_

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 4<sup>th</sup> day of November 2014 by the following vote:



**Business Information & Technology Services Department** 

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

REFERENCE

#### **TASK AUTHORIZATION #1**

62695

March 1, 2015

Nilay Thaker 4445 Eastgate Mall, #200 San Diego, CA 92121

Subject: Task Authorization #1 for Agreement No. 156-2014

ACME Business Consulting, LLC. For as Needed Project Management

(PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$ 212,800. ThisTask Authorization is in accordance with the terms of the subject agreement. Please cite TA #1 on invoice(s) for this Task.

## TASK DESCRIPTION

1.	Requestor:	Chrissy Joslin	4.	WBS or IO/ Cost Center:	
2.	Date of Request:	3/1/2015	5.	Task Start Date:	3/2/2015
3.	Task Budget:	\$ 212,800	6.	Task End Date:	9/30/2015

## 8. Scope of Services.

- · Assist in Developing the RFP
- Develop Proposal interviews plans including questions, scripts, and scoring matrix.
- Complete Litigation Response Plan

Complete P. hlic Request Response Plan

Page 120 of 400D

- jenda Sheet (if Required) & ancill Write Boar presentationamaterials A
- Develop Change Management and Communication Plan
- Monitor & Control Project Risks, Issues
- Track Project Deliverables, Milestones
- Complete and Disseminate Weekly Project Status Reports
- Oversee Implementation of Solution(s)
- Capture and Set Vendor Configuration Requirements
- Develop test plan and facilitate testing
- Execute Change Management & Communications Plan
- Develop Key Performance Indicators for New Solution(s)
- Develop & Execute End User Training Plan
- Create Customer Satisfaction Surveys
- Conduct Project Close out and Lessons Learned

The District will provide a workstation and cubicle for the contractor.

The District will provide contractor with necessary security access to systems and facilities during the performance of services.

## APPROVALS:

APPR	OIEGO UNIFIED PORT DISTRICT
Signat	ture: Hones
Name	: Chrissy Joslin
Title:	Senior Management Analyst
Date:	3/1/2015

Signature: Photographic	1
Name: Deborah Finley	

Name: Deboran Finley

Title: Director,

**Business Systems & Tech Services** 

Date:



**Business Information & Technology Services Department** 

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

REFERENCE

**TASK AUTHORIZATION #2** 

62695

December 6, 2016

Nilay Thaker ACME Business Consulting & Excelerate, LLC 4445 Eastgate Mall, #200 San Diego, CA 92121 Email: nthakkar@acmebc.com

Subject:

Task Authorization #1 for Agreement No. 156-2014

ACME Business Consulting, LLC and Excelerate, LLC For as Needed

Project Management (PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$ 74,880.00. ThisTask Authorization is in accordance with the terms of the subject agreement. Please cite TA #2 on invoice(s) for this Task.

## TASK DESCRIPTION

1.	Requestor:	Tony Hart	4.	WBS or IO/ Cost Center:	
2.	Date of Request:	11/30/16	5.	Task Start Date:	12/19/16
3.	Task Budget:	\$ 74,880.00	6.	Task End Date:	06/16/17

7. Task Title: Project Management Services

#### 8. Scope of Services.

Pr	oject	Current Stage	Planned Stage (during 6- month engagement)
1.	Closed Circuit TV (CCTV) Infrastructure Project	Initiation/Planning	Execution
2.	Mobile and Visual Units for Harbor Police Project	Execution	Execution (Issue Resolution Ongoing)
3.	Next Gen 800MHz Project	Execution	Execution
4.	Learning Management System Implementation	Discovery	Initiation/Planning

#### **Project Manager Duties:**

- Project Initiation
  - Stakeholder Analysis
    - Define Scope
    - Define Team along with Roles/Responsibilities
- Develop Project Charter and Obtain Sponsor/Stakeholder Approval
  - Scope (In and Out)
  - o Vision
  - Stakeholders and Project Team RACI
  - High Level Process Map
  - o Initial Risks
- Manage Project Plan and Critical Path
- · Risk and Issue Management and Mitigation/Resolution
- Manage Artifacts within the PMO Stage Gate Process
- Communications Plan Development and Implementation
- Ongoing Status Reporting
- Support Process Design, Requirements Gathering and Functional Design with SMEs and Stakeholders
- Support Vendor Selection Process (as needed for Mobile/Visual Units for Harbor Police Project)

APPRO'	VALS:
--------	-------

SAN DIEGO UNIFIED PORT DISTRICT APPROVED: YES NO

Signature:

Name: Mark Zecca

Title: CTO, IT

Date: 12/14/2016



#### INFORMATION TECHNOLOGY

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-6291

### REFERENCE COPY

62695

## TASK AUTHORIZATION NO. 2 Amendment No. 1

June 14, 2017

Nilay Thakkar ACME Business Consulting and Excelerate LLC 12707 High Bluff Drive, Ste. 200 San Diego, CA 92130

Email: nilay@exceleratellc.com

Subject: Amendment to Task Authorization for Agreement No. 156 - 2014:

As Needed Project Management Office (PMO) Services

- 1. Task Authorization No. 2 Titled "Project Management Services, dated 11/30/2016, has been amended as follows:
  - a. Item 3, Task Budget, is hereby amended to \$148,480
  - b. Item 6, Task End Date, is hereby amended to 11/30/2017
  - c. Item 8, Scope of Services is hereby amended to reflect the following:

Project	Classification	Rate
Closed Circuit TV (CCTV) Infrastructure	Project Manager	\$92/hr
Project		
Mobile and Visual Units for Harbor Police	Project Manager	\$92/hr
Project		
Next Gen 800MHz Project	Project Manager	\$92/hr
Document Management System Front End	Project Manager	\$92/hr
Replacement		
Document Management System Upgrade	Project Manager	\$92/hr
Unified Communication and Collaboration	Project Manager	\$92/hr
Software Implementation		
Windows Server 2003 Remediation	Project Manager	\$92/hr

See Amendment no. 1 to Agreement for As Needed Project Management Office (PMO) Services (Clerks No. 65872) section 1.b which states "Additional Classifications and

fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager."

- A. Project Manager Duties
  - i. Project Initiation
  - ii. Stakeholder Analysis
  - iii. Define Scope
  - iv. Define Team along with Roles/Responsibilities
- B. Develop Project Charter and Obtain Sponsor/Stakeholder Approval
  - i. Scope (In and Out)
  - ii. Vision
  - iii. Stakeholders and Project Team RACI
  - iv. High Level Process Map
  - v. Initial Risks
- C. Manage Project Plan and Critical Path
- D. Risk and Issue Management and Mitigation/Resolution
- E. Manage Artifacts within the PMO Stage Gate Process
- F. Communications Plan Development and Implementation
- G. Ongoing Status Reporting
- H. Support Process Design, Requirements Gathering and Functional Design with SMEs and Stakeholders
- I. Support Vendor Selection Process
- All other terms, covenants, and conditions in the original Task Authorization shall remain in full force and effect and shall be applicable to this Amendment.

## AGREEMENT SUMMARY

	Term of Agreement:	11/4/2017
1	TA Capacity:	\$900,000
2	Executed TA Total:	\$633,824.75
3	Pending TA Total:	\$0.00
4	Available Funds:	\$266,175.25
5	TA Amount:	\$148,480
5 6	Remaining Balance:	\$117,695.25

=Line 1 - [Line 2+ Line 3]

3. Please acknowledge acceptance of this Amendment Task Authorization #2 by signing below and returning via e-mail to cjoslin@portofsandiego.org.

#### **APPROVALS**

## Excelerate, LLC:

**Project Manager:** 

Signature:

Name: Nilay Thakkar

Title: President

Date: 6/14/2017

Signature:

Name: Chrissy Joslin

Title: Sr. Management Analyst

Date: 6/14/17

CTO

Signature: (

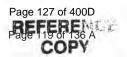
Name: Paul Fanfera

Title: Asst. V.P., Business & Technology,

Information Technology

Date: 6/14/17

(2)



62695



INFORMATION TECHNOLOGY
San Diego Unified Port District
P.O. Box 120488
San Diego, CA 92112-0488
(619) 686-7280

## TASK AUTHORIZATION NO. 2 Amendment No. 2

October 18, 2017

Nilay Thakkar ACME Business Consulting and Excelerate LLC. 12707 High Bluff Drive, Ste. 200 San Diego, CA 92130 Email: nilay@exceleratellc.com

Subject: Amendment to Task Authorization for Agreement No. 156 - 2014
As Needed Project Management Office (PMO) Services

- Task Authorization No. 2, for Project Management Services, dated November 30, 2016 along with Amendment No. 1 to this Task Authorization dated June 14, 2017, is amended as follows:
  - a. Item 3, Task Budget is hereby reduced by \$29, 162 for an aggregate, not to exceed total of \$119,318;
  - b. Item 6, Task End Date, is hereby amended to 10/18/2017
- All other terms, covenants, and conditions in the original Task Authorization shall remain in full force and effect and shall be applicable to this Amendment.

3. Please acknowledge acceptance of this Amendment by signing below and returning a copy via email to cjoslin@portofsandiego.org.

#### **APPROVALS**

Consultant:	Project Manager:
Signature: Nilay Thakkar	Signature: Odos nes
Name: Nilay Thakkar	Name: Chrissy Joslin
Title: President	Title: Sr. Management Analyst
Company: Excelerate LLC.	Date: 10/18/2017
Date: 24-0ct-2017	1.006

## Director

Signature: Keth Coff

Name: Keith Coffey

Title: Chief Technology Officer

Date: 10-18-2017

REFERENCE A COPY

62695



Information Technology Department

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

## **TASK AUTHORIZATION #3**

March 17, 2016

Nilay Thaker
ACME Business Consuting and Excelerate LLC
4445 Eastgate Mall, #200
San Diego, CA 92121
Email: nilay@exceleratellc.com

Subject: Task Authorization #2 for Agreement No. 156-2014

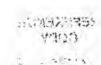
As Needed Project Management (PMO Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$11,275. This Task Authorization is in accordance with the terms of the subject agreement. **Please cite TA #3** on invoice(s) for this Task.

### TASK DESCRIPTION

1.	Requestor:	Chrissy Joslin	4.	WBS or IO/ Cost Center:	
2.	Date of Request:	3/17/17	5.	Task Start Date:	3/20/17
3.	Task Budget:	\$11,275.00	6.	Task End Date:	6/30/2017

7: Task Title: Website Redesign Project Management.



## 8. Scope of Services:

#### Key Activities

- Review and assess technical merits of short list vendor proposals (estimated 4-6 proposals)
- Develop and deliver a framework to assess the technical parts of the proposals. Help the team prep for the demos including questions to ask related to technical merit.
- Participate in presentations and demos days on 3/28 and 3/29
- Make recommendations (only on technical merits) based on the framework results to the Port team on finalists (Port team would consider this input in their final decision)

#### **Key Deliverables**

- Technical assessment framework (how and what)
- Key questions for Port team to as at the 3/28 and 3/29 Interviews/Demos
- Technical assessment results (prioritized list of vendors)

#### AGREEMENT SUMMARY

	Term of Agreement: 11/4/2	17
0	Task Authorization Capacity:	\$1,200,000\$
2	Executed TA Total:	\$646,179.75
3	Pending TA Total:	0.00
4	Available Funds:	553,820.25
(3)	Task Authorization Amount:	\$11,275.00
6	Remaining Balance:	\$542,545.25

= Line ① - [Line ② + Line ③]

## APPROVALS:

Date:

SAN DIEGO UNIFIED PORT DISTRICT	
APPROVED: X YES NO	
Δ	
Signature: Signature	
Name: Chrissy Joslin	
Title: Project Manager	

Signatur	ire: Pastala	
Name:	Paul Fanfera 0	
Title:	Assistant Vice President, Business and Technology	
Date:	03/17/17	

03/17/17



Information Technology Department
San Diego Unified Port District

3165 Pacific Highway San Diego, CA92101 (619) 686-7280

## **TASK AUTHORIZATION NO. 4**

REFERENCE

May 9, 2017

62695

Nilay Thakkar
ACME Business Consulting and Excelerate LLC
12707 High Bluff Drive, Ste. 200
San Diego, CA 92103
Email: nilay@exceleratellc.com

Subject:

Task Authorization for Agreement No. 156-2014

As Needed Project Management Office (PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$57,400. This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #4 on invoice(s) for this Task.

## TASK DESCRIPTION

1.	Requestor:	Chrissy Joslin	4.	WBS or IO/ Cost Center:	1
2.	Date of Request:	5/9/2017	5.	Task Start Date:	6/1/17
3	Task Budget:	\$57,400	6.	Task End Date:	6/30/2018

#### Scope of Services.

## **Key Activities**

- Act as technical representative of the Port for website development (and other projects as needed).
- Be involved in all stages of the project from discovery to development, user testing and launch, on an as-needed basis.
- Assess the technical aspects of the solution, as it is developed by the chosen vendor.
   Some key focus areas include:

- The CMS usability, performance, server environment/setup, structure, roles/permissions, etc.
- Front-end website features, how well it captures the requirements, performance & security, design, mobile-friendliness, etc.
- o Overall tech stack long-term stability/viability, ease to maintain, etc.
- Ensure that the final solution meets the parameters set forth in the RFP and the approved proposal.
  - Guide the vendors' development of a Test Plan to ensure it meets the Port's needs and minimizes risk.
    - Make sure that the application (front-end and back-end) is tested well enough to ensure full planned functionality as well as stability.
  - · Participate in any meetings, demos, training or working sessions
  - Assist the PORT with technical design for any supporting projects that intersect with the Website Redesign project, including but not limited to CRM integration and Intranet integration.

Contractor Staffing (If applicable)

Name	Classification	Rate	Hours
Chandan Kanodia	*Technical Director	\$205	410

\*See Amendment no. 1 to Agreement for As Needed Project Management Office (PMO) Services (Clerks No. 65872) section 1.b which states "Additional Classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager."

10. List of Sub-Contractors (If applicable)

A/A	

 Please acknowledge acceptance of this Task Authorization by signing below and returning via e-mail to cjoslin@portofsandiego.org, Project Manager.

## AGREEMENT SUMMARY

Term of Agreement:	11/4/2017
TA Capacity:	\$1,200,000
Executed TA Total:	\$657,454.75
Pending TA Total:	\$0.00
Available Funds:	\$542,545.25
TA Amount:	\$51,250
Remaining Balance:	\$491,295.25
	TA Capacity: Executed TA Total: Pending TA Total: Available Funds: TA Amount:

=Line 1 - [Line 2+ Line 3]

0

## **APPROVALS**

## SAN DIEGO UNIFIED PORT DISTRICT APPROVED: YES ⋈ NO □

**Project Manager:** 

Signature:

Name: Chrissy Joslin

Title: Senior Management Analyst

Date:

5/30/17

Director:

Signature:

Name: Paul Fanfera

Title: Assistant Vice President

Date: 3/30/17

Excelerate:

Signature:

Name: Nilay Thakkar

Title: President

Date: 5/30 / 2017

(3)

Page 134 of 400D Page 126 of 136 A

## TASK AUTHORIZATION FORM San Diego Unified Port District



#### INFORMATION TECHNOLOGY

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-6324

> REFERENCE COPY

#### **TASK AUTHORIZATION #5**

62695

July 7, 2017

Nilay Thakkar ACME Business Consulting and Excelerate LLC 12707 High Bluff Dr., #200 San Diego, CA 92103

Email: nilay@exceleratellc.com

Subject: Task Authorization #5 for Agreement No. 156-2014 (Clerk's Document

No. 62695) - As Needed Project Management Office (PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$36,175.00. This Task Authorization is in accordance with the terms of the subject agreement. **Please cite TA #5** on invoice(s) for this Task.

#### TASK DESCRIPTION

1.	Requestor:	Tom Gresham	4.	WBS or IO/ Cost Center:	176
2.	Date of Request:	07/07/17	5.	Task Start Date:	07/10/2017
3.	Task Budget:	\$36,175	6.	Task End Date:	11/04/2017
7.	Task Title: Project	Management Services	3		

#### 8. Scope of Services.

- Act as technical leader for the Harbor Police Department (HPD) through the Port of San Diego IT Department.
  - Extend IT services to HPD, which is not to add, transition, or centralize any tech functions to HPD from IT
- Delivery of Tier 1 response as possible, in support of Port Help Desk, escalation to Tier 2 support when needed
- Directly access and work through key internal IT individuals (with appropriate permissions and authority) for escalated Tier 3 support needs
  - o Act as the secondary systems administration for Public Safety Systems
  - Primary System Admin will be responsible for assigning System Administration work
  - Will not be required to administer Access Control for entire Port, but potentially departmental administration for HPD
- · Engage with systems vendors as needed and provide vendor guidance as needed
- Support special project work for HPD and Public Safety Systems that have a direct impact to the HPD
- Operationally reports to and takes direction from the HPD technology program manager

#### Pricing:

- Role Title Technical Architect (per our rate card)
- \$98 per hour
- Time and Materials Engagement
- · Billed at the end of each month for services provided during the previous month
- Net 30 terms

## 9. Contractor Staffing (If applicable)

Name	Classification	Hours
0	Staff as needed per Agreement rates	

10. List of Sub-Contractors (If applicable)

	Term of Agreement: 11/04/2017 -	11/04/2017
①	OA Capacity:	\$179,730.00
② '	Executed Invoices/TA Total:	143,555.00
3	Pending TA Total:	0
4	Available Funds:	\$36,175.00
(5)	Task Authorization Amount:	36,175.00
6	Remaining Balance:	\$0.00

= Line ① - [Line ② + Line ③]

## **APPROVALS**

ADDOLED		
APPROVED:	□ NO	
	- L W/	

Name:Paul Fanfera

Title: AVP, Information and

Technology

Date: 7/10/17

62695



INFORMATION TECHNOLOGY San Diego Unified Port District P.O. Box 120488

San Diego, CA 92112-0488 (619) 686-6291

## TASK AUTHORIZATION NO. 5 Amendment No. 1

August 22, 2017

Nilay Thakkar ACME Business Consulting and Excelerate LLC. 12707 High Bluff Dr., #200 San Diego, CA 92103 Email: nilay@exceleratellc.com

Subject: Amendment to Task Authorization #5 for Agreement No.156-2014 (Clerk's

Document No. 62695:

As Needed Project Management Office (PMO) Services

- 1. Task Authorization No. 5, (Project Management Services), dated July 7, 2017, has been amended as follows:
  - a. Item 3 (for Task Budget) is replaced with \$376,320.00
  - b. Item 6 (for Task End Date) is replaced with 6/30/2019
- 2. All other terms, covenants, and conditions in the original Task Authorization shall remain in full force and effect and shall be applicable to this Amendment.
- Agreement Summary

	Term of Agreement:	11/4/2019
1	TA Capacity:	\$783,745
2	Executed TA Total:	\$217,155
3	Pending TA Total:	\$0
4	Available Funds:	\$566,590
5	TA Amount:	\$376,320
6	Remaining Balance:	\$190,270



Please acknowledge acceptance of this Amendment by signing below and returning via email to Chrissy Joslin, Project Manager, at cjoslin@portofsandiego.org.

#### **APPROVALS**

Consultant:

Signature: nilay Thakkar

Name: Nilay Thakkar

Title: President

Company: Excelerate LLC

Date: 22-Aug-2017

Project Manager:

Signature:

Name: Chrissy Joslin

Title: Sr. Management Analyst

Date: 8/23/2017

Director

Signature:

Name: Paul Fanfera

Title: Asst. VP, Business & Technology

Date:

Page 131 of 13:0PY

62695



#### INFORMATION TECHNOLOGY

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280

## TASK AUTHORIZATION NO. 6

September 29, 2017

Nilay Thakkar President Excelerate LLC. 12707 High Bluff Dr., #200 San Diego, CA 92103 Email: nilay@exceleratellc.com

Subject:

Task Authorization for Agreement No. 156-2014

As Needed Project Management Office (PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$190,230. This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #6 on invoice(s) for this Task.

#### TASK DESCRIPTION

7.	7. Task Title: Chief Information Security Officer Services								
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3.	Task Budget:	\$190,230	6.	Task End Date:	2/3/2018				
2.	Date of Request:	9/29/2017	5.	Task Start Date:	10/2/2017				
1.	Requestor:	Chrissy Joslin	4.	WBS or IO/ Cost Center:	124				

## Agreement Summary

	Term of Agreement:	11/14/2019	
1.	TA Capacity:	\$1,200,000	- 1
2.	Executed TA Total:	\$1,009,721	
3.	Pending TA Total:	\$0	-
4.	Available Funds:	\$190,279	
5.	TA Amount:	\$190,230	
6.	Remaining Balance:	\$49	

= Line 1- (Line 2 + Line 3)

9. Contractor Staffing (If applicable)

Name	Classification	Rate/hr	
Robert Renzulli	Chief Information Security Officer	\$255	

## 10. List of Sub-Contractors (If applicable) NA

 Please acknowledge acceptance of this Task Authorization by signing below and returning via email to Chrissy Joslin at cjoslin@portofsandiego.org.

## **APPROVALS**

Project Manager:	Director:
Signature:	Signature: Partie
Name: Chrissy Joslin	Name: Paul Fanfera
Title: Sr. Management Analyst	Title: Assistant Vice President
Date: 9/29/2017	Date: 9/29/2017

## **Excelerate LLC.:**

Signal	ure: Nilay Thakkar
Name:	Nilay Thakkar
Title:	President
Date:	29-Sep-2017

Page 133 of COPY

62695

## TASK AUTHORIZATION FORM San Diego Unified Port District



INFORMATION TECHNOLOGY
San Diego Unified Port District
P.O. Box 120488
San Diego, CA 92112-0488
(619) 686-7280

#### TASK AUTHORIZATION NO. 7

November 6, 2017

Nilay Thakkar President Excelerate LLC. 12707 High Bluff Dr., #200 San Diego, CA 92103 Email: nilay@exceleratellc.com

Subject: Task Authorization for Agreement No. 156-2014

As Needed Project Management Office (PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$29,211. This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #7 on invoice(s) for this Task.

#### TASK DESCRIPTION

1.	Requestor:	Chrissy Joslin	4.	WBS or IO/ Cost Center:	TP-0076
2.	Date of Request:	11/6/2017	5.	Task Start Date:	11/08/2017
3.	Task Budget:	\$ 29,211.00	6.	Task End Date:	6/30/2019
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7.		ent Management Sy ement Services	stem F	ront End Replaceme	nt Project

#### 8. Scope of Services.

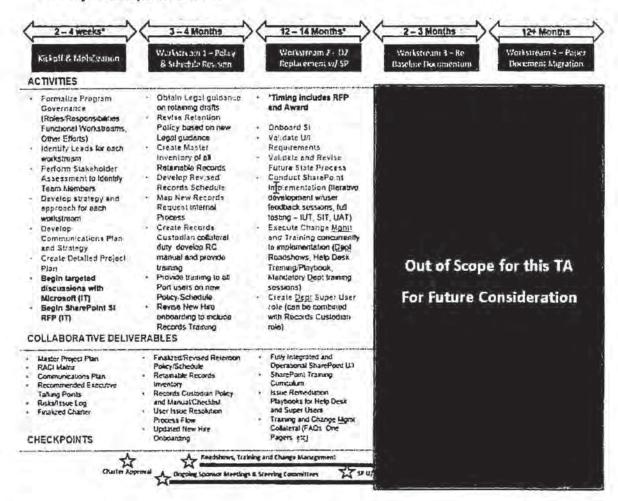
- Provide overall program management and guidance, ensuring that initiatives remain on schedule and within acceptable and agreed parameters.
- Collaborate and support the business representatives to resolve issues or prioritize functions as agreed
- Provide direction to the project team, stakeholders or members
- Communicate to project team leadership regarding all operations and details of the project
- Proactively monitor progress of the work against the project plan, undertake actions to stay on track
- Actively manage the project issues & risk list. Provide recommendations to mitigate risks and resolve issues and manage issues to resolution
- Provide first line of resolution prior to issue escalation
- Understand when to escalate an issue to project leadership
- Develop and review agreed upon deliverables
- Lead and facilitate key project team meetings to drive decisions
- Develop and deliver presentations for team
- Understand business justification and project prioritization
- Present and/or Collaborate with the Executive Sponsor(s) to provide progress updates and inform on program risks and issues
- Provide other program/project management services as needed outside the traditional project model

## A. Key Assumptions:

- Excelerate shall rely on the accuracy of the data or information provided by the Port of San Diego, its representatives or advisors
- Timely and reasonable access to personnel across the organization
- Location of primary work site: San Diego, CA
- The Port of San Diego will provide on-site access for both resources & seating for 1 Excelerate resource
- All deliverables will be reviewed for relevance & responsibility at the start of Workstream 2 with Workstream 3 and 4 as future items if needed
- Timeline above is estimated based on a strawman effort conducted in a prior phase

 Timely policy decisions will be provided as to not impact the estimated timeline

#### B. Project Scope Overview



## **Agreement Summary**

	Term of Agreement:	11/4/2019	
1.	TA Capacity:		
2.	Executed TA Total:	754,543.00	
3.	Pending TA Total:	0.00	
4.	Available Funds:	29,211	= Line 1- (Line 2 + Line 3)
5.	TA Amount:	29,211	
6.	Remaining Balance:	0.00	

9. Contractor Staffing (If applicable)

Name	Classification	Rate/hr
Vay Shire	Senior Project Manager	\$120
Eric Engel	Senior Manager – Quality Assurance	\$0

10. List of Sub-Contractors (If applicable)

N/A

 Please acknowledge acceptance of this Task Authorization by signing below and returning via email to Chrissy Joslin at cjoslin@portofsandiego.org

## **APPROVALS**

Project Manager:	Director:
Signature: Signature	Signature: Path
Name: Chrissy Joslin	Name: Paul Fanfera
Title: Sr. Management Analyst	Title: Assistant Vice President

Date:

Excelerate LLC.

Signa	ature: Nilay Thakkar
Name	e: Nilay Thakkar
Title:	President
Date:	06-Nov-2017

## Attachment B to Agenda File No. 2017-0597 Page 1 of 10 B

Document No. 65787 Filed

Office of the District Clark

#### ASSIGNMENT AND ASSUMPTION AGREEMENT between ACME BUSINESS CONSULTING, LLC

and

EXCELERATE, LLC for

AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 156-2014

ACME BUSINESS CONSULTING, LLC, an Oregon Limited Liability Corporation wishes to assign its interests in the above referenced agreement to EXCELERATE, LLC, a California Limited Liability Corporation.

#### Recitals:

The Agreement is on file in the office of the District Clerk as Document No. 62695 dated December 18, 2014. It is now proposed to assign the Agreement to EXCELERATE, LLC, and have EXCELERATE, LLC assume all of the debts and obligations of the agreement.

#### The Parties Agree:

- As of November 8, 2016, the undersigned, ACME BUSINESS CONSULTING, LLC hereby assigns and transfers to EXCELERATE LLC all of ACME BUSINESS CONSULTING, LLC's right, title, and interest in and to the above Agreement.
- EXCELERATE, LLC, hereby assumes all of the debts and obligations of ACME 2. BUSINESS CONSULTING, LLC, regarding the above Agreement, as of November 8, 2016, and agrees to fully and faithfully perform each and every term, covenant, and condition thereof.
- This assignment and assumption is subject to the consent of San Diego Unified 3. Port District.

 All other terms, covenants, and conditions in the original Agreement shall remain in full force and effect and shall be applicable to this Agreement.

ACME BUSINESS CONSULTING, LLC

Peter Lizotte Founder/Principal EXCELERATE, LLC

Nilay Thakkar President

A manually signed copy of this Agreement transmitted by email or any other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Agreement.

Reference Copy
65787

#### RESOLUTION 2016-171

RESOLUTION CONSENTING TO ASSIGNMENT AND ASSUMPTION OF AN AGREEMENT FOR AS NEEDED PROJECT MANAGEMENT SERVICES FROM ACME BUSINESS CONSULTING, LLC TO EXCELERATE LLC

WHEREAS, the San Diego Unified Port District (District) is a public corporation created by the legislature in 1962 pursuant to Harbors and Navigation Code Appendix 1, (Port Act); and

WHEREAS, the Board of Port Commissioners (BPC) adopted BPC Policy No. 110 to establish a policy governing the processing and administration of public projects, consulting and service agreements, the purchasing of supplies, materials, and equipment, and grants; and

WHEREAS, on October 14, 2014 the Board of Port Commissioners adopted a resolution authorizing an agreement with ACME Business Consulting, LLC (ACME) for as-needed services to the Information Technology Project Management Office; and

WHEREAS, ACME was acquired by a firm that no longer does business in San Diego and has indicated that it cannot carry out the demands of the contract; and

WHEREAS, ACME has agreed to assign all of its San Diego business to Excelerate, LLC (Excelerate); and

WHEREAS, Excelerate is a company that was created by a former principal of ACME, who established a company which would continue to do business in San Diego; and

WHEREAS, District IT staff has done due diligence and determined Excelerate is proficient in all areas of expertise which ACME possessed and staff recommends this assignment to Excelerate.

NOW, THEREFORE, BE IT RESOLVED by the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director or her designated representative is hereby authorized on behalf of the San Diego Unified Port District to consent to Assignment and Assumption of a Professional Services Agreement for asneeded Project Management Services from ACME Business Consulting, LLC to

Excelerate, LLC.

APPROVED AS TO FORM AND LEGALITY:

GENERAL COUNSE

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 8<sup>th</sup> day of November, 2016, by the following vote:

AYES: Bonelli, Castellanos, Malcolm, Merrifield, Nelson, and Valderrama.

NAYS: None.

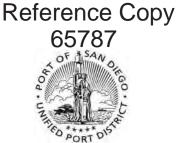
EXCUSED: Moore, ABSENT: None, ABSTAIN: None,

> Marshall Merrifield, Chairman Board of Port Commissioners

ATTEST:

Timothy A. Deuel District Clerk

(Seal)



### (6) San Diego Unified Port District

Page 149 of 400D

Page 5 of 10 B

3165 Pacific Hwy.

San Diego, CA 92101

Item No. 10

File #:2016-0566

**DATE:** November 8, 2016

SUBJECT:

RESOLUTION CONSENTING TO ASSIGNMENT AND ASSUMPTION OF AN AGREEMENT FOR AS NEEDED PROJECT MANAGEMENT SERVICES FROM ACME BUSINESS CONSULTING, LLC TO EXCELERATE LLC

#### **EXECUTIVE SUMMARY:**

On October 14, 2014 the Board of Port Commissioners adopted a resolution authorizing an agreement with ACME Business Consulting, LLC (ACME) for as-needed Information Technology Project Management Services. ACME was recently acquired by a firm who no longer does business in San Diego. Therefore, ACME has agreed to assign all of its San Diego business to a third party, Excelerate LLC (Excelerate).

#### **RECOMMENDATION:**

Adopt a Resolution Consenting to Assignment and Assumption of a Professional Services Agreement for As Needed Project Management Services from ACME Business Consulting, LLC to Excelerate LLC.

#### **FISCAL IMPACT**:

The proposed Board action would have no additional fiscal impact to the District.

#### **COMPASS STRATEGIC GOALS:**

This agenda item supports the following Strategic Goal:

A Port with an innovative and motivated workforce.

#### **DISCUSSION:**

On October 14, 2014 the Board of Port Commissioners adopted a resolution authorizing an agreement with ACME for as-needed Information Technology Project Management Services. A contract with ACME was executed in order to carry out the resolution, and to provide as-needed services to the Information Technology Project Management Office.

Recently, ACME was acquired by a firm that no longer does business in San Diego and has indicated

#### File #:2016-0566

that it cannot carry out the demands of the contract. ACME has agreed to assign all of its San Diego business to Excelerate. Excelerate is a company that was created by a former principal of ACME, who established a company which would continue to do business in San Diego. District IT staff has done due diligence and determined Excelerate is proficient in all areas of expertise which ACME possessed and staff recommends this assignement and assumption of the Distict's agreement to Excelerate.

#### **General Counsel's Comments:**

The Office of the General Counsel reviewed the assignment and assumption agreement between ACME Business Consulting, LLC and Excelerate, LLC, and approves as to form and legality.

#### **Environmental Review:**

The proposed Board action (change) does not constitute a "project" under the definition set forth in California Environmental Quality Act (CEQA) Guidelines Section 15378 because it will not have a potential to result in a direct or indirect physical change in the environment and is, therefore, not subject to CEQA. No further action under CEQA is required.

In addition, the proposed Board action (change) allows for the District to implement its obligations under the Port Act and/or other laws. The Port Act was enacted by the California Legislature and is consistent with the Public Trust Doctrine. Consequently, the proposed Board action is consistent with the Public Trust Doctrine.

Finally, the proposed Board action (change) does not allow for "development," as defined in Section 30106 of the California Coastal Act, or "new development," pursuant to Section 1.a. of the District's Coastal Development Permit Regulations. Therefore, issuance of a Coastal Development Permit or exclusion is not required.

#### **Equal Opportunity Program:**

Not applicable.

#### PREPARED BY:

Chrissy Joslin
Senior Management Analyst, Information Technology

Attachment(s):

Attachment A: Agreement 156-2014 Excelerate LLC.

#### Attachment A to Agenda File No. 2016-0566

# ASSIGNMENT AND ASSUMPTION AGREEMENT between ACME BUSINESS CONSULTING, LLC and EXCELERATE, LLC for

AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES
AGREEMENT NO. 156-2014

ACME BUSINESS CONSULTING, LLC, an Oregon Limited Liability Corporation wishes to assign its interests in the above referenced agreement to EXCELERATE, LLC, a California Limited Liability Corporation.

#### Recitals:

The Agreement is on file in the office of the District Clerk as Document No. 62695 dated December 18, 2014. It is now proposed to assign the Agreement to EXCELERATE, LLC, and have EXCELERATE, LLC assume all of the debts and obligations of the agreement.

#### The Parties Agree:

- As of November 8, 2016, the undersigned, ACME BUSINESS CONSULTING, LLC hereby assigns and transfers to EXCELERATE LLC all of ACME BUSINESS CONSULTING, LLC's right, title, and interest in and to the above Agreement.
- EXCELERATE, LLC, hereby assumes all of the debts and obligations of ACME BUSINESS CONSULTING, LLC, regarding the above Agreement, as of November 8, 2016, and agrees to fully and faithfully perform each and every term, covenant, and condition thereof.
- This assignment and assumption is subject to the consent of San Diego Unified Port District.

 All other terms, covenants, and conditions in the original Agreement shall remain in full force and effect and shall be applicable to this Agreement.

ACME BUSINESS CONSULTING, LLC

Peter Lizotte

Founder/Principal

**EXCELERATE, LLC** 

Nilay Thakkar

President

A manually signed copy of this Agreement transmitted by email or any other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Agreement.

Page 153 of 400D
Pageagen11of B

#### **RESOLUTION 20xx-xxx**

RESOLUTION CONSENTING TO ASSIGNMENT AND ASSUMPTION OF AN AGREEMENT FOR AS NEEDED PROJECT MANAGEMENT SERVICES FROM ACME BUSINESS CONSULTING, LLC TO EXCELERATE LLC

- **WHEREAS**, the San Diego Unified Port District (District) is a public corporation created by the legislature in 1962 pursuant to Harbors and Navigation Code Appendix 1, (Port Act); and
- **WHEREAS**, the Board of Port Commissioners (BPC) adopted BPC Policy No. 110 to establish a policy governing the processing and administration of public projects, consulting and service agreements, the purchasing of supplies, materials, and equipment, and grants; and
- **WHEREAS**, on October 14, 2014 the Board of Port Commissioners adopted a resolution authorizing an agreement with ACME Business Consulting, LLC (ACME) for as-needed services to the Information Technology Project Management Office; and
- WHEREAS, ACME was acquired by a firm that no longer does business in San Diego and has indicated that it cannot carry out the demands of the contract; and
- **WHEREAS**, ACME has agreed to assign all of its San Diego business to Excelerate, LLC (Excelerate); and
- **WHEREAS**, Excelerate is a company that was created by a former principal of ACME, who established a company which would continue to do business in San Diego; and
- **WHEREAS**, District IT staff has done due diligence and determined Excelerate is proficient in all areas of expertise which ACME possessed and staff recommends this assignment to Excelerate.
- **NOW, THEREFORE, BE IT RESOLVED** by the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director or her designated representative is hereby authorized on behalf of the San Diego Unified Port District to consent to Assignment and Assumption of a Professional Services Agreement for asneeded Project Management Services from ACME Business Consulting, LLC to Excelerate, LLC.

APPROVED AS TO FORM AND LEGALITY: GENERAL COUNSEL

\_\_\_\_\_\_

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 8<sup>th</sup> day of November, 2016, by the following vote:

Page 155 of 400D

Attachment C to Agenda File No. 2017-0597

Page 1 of 128 C

Office of the District Clerk

62698

Can Diego Unified Port District

Document No.

DEC 18 2014

Filed.

AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT

and AGILIS GROUP INC. DBA **AGILISIT** for

#### AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 157-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and AGILIS GROUP INC. DBA AGILISIT, a California Corporation (Service Provider). The parties agree to the following:

1. SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

#### As-Needed Services

- (1)Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2)Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3)Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA)

for said services, in the format as shown in the attached Exhibit A, attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on November 4, 2014 and shall terminate on November 4, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. 6269\$ and agreement with ACME Business Consulting, LLC, District Clerk Document No. 6269\$ collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. <u>Payment Procedure</u>. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

c. <u>Progress Documentation</u>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

#### 4. RECORDS

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- b. Such records shall be maintained by Service Provider for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

#### 5. SERVICE PROVIDER'S SUB-SERVICE PROVIDERS

- a. It may be necessary for Service Provider to sub-contract for the performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Provider's Sub-Servi
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

#### 6. COMPLIANCE

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. <u>INDEPENDENT ANALYSIS</u>. Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. <u>ASSIGNMENT</u>. This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

#### 9. INDEMNIFY, DEFEND, HOLD HARMLESS

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost (including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

#### 10. INSURANCE REQUIREMENTS

- a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:
  - Commercial General Liability (including, without limitation, Contractual Liability, Personal Injury, Advertising Injury, and

Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.

- (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
- (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
- (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or selfinsurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
- (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- (3) Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This policy must provide excess insurance over the same terms and

conditions required above for the General Liability, Automobile Liability and Employer's Liability policies.

- b. Service Provider shall furnish District with certificates of insurance coverage for all the policies described above upon execution of this Agreement and upon renewal of any of these policies. A Certificate of Insurance in a form acceptable to the District, an exemplar Certificate of Insurance is attached as Exhibit B and made a part hereof, evidencing the existence of the necessary insurance policies and endorsements required shall be kept on file with the District. Except in the event of cancellation for non-payment of premium, in which case notice shall be 10 days, all such policies must be endorsed so that the insurer(s) must notify the District in writing at least 30 days in advance of policy cancellation. Service Provider shall also provide notice to District prior to cancellation of, or any change in, the stated coverages of insurance.
- c. The Certificate of Insurance must delineate the name of the insurance company affording coverage and the policy number(s) specifically referenced to each type of insurance, either on the face of the certificate or on an attachment thereto. If an addendum setting forth multiple insurance companies or underwriters is attached to the certificate of insurance, the addendum shall indicate the insurance carrier or underwriter who is the lead carrier and the applicable policy number for the CGL coverage.
- d. Furnishing insurance specified herein by the District will in no way relieve or limit any responsibility or obligation imposed by the Agreement or otherwise on Service Provider or Service Provider's sub-contractors or any tier of Service Provider's sub-contractors. District shall reserve the right to obtain complete copies of any of the insurance policies required herein.

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

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- 14. <u>INDEPENDENT REVIEW</u>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. <u>INTEGRATION AND MODIFICATION</u>. This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- OWNERSHIP OF RECORDS. Any and all materials and documents, including 16. without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

#### 18. DISPUTE RESOLUTION

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. PAYMENT BY DISTRICT. Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

#### 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

- 21. <u>CAPTIONS</u>. The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. EXECUTIVE DIRECTOR'S SIGNATURE. It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance Certificates and Endorsements to:

Deborah Finley, Director
Business Information & Technology Services Department
San Diego Unified Port District
P.O. Box 120488
San Diego, CA 92112-0488
Tel. 619-686-7271
Email: dfinley@portofsandiego.org

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Joyce Tang, President Agilis Group Inc. dba AgilisIT 7968 Arjons Drive, Suite 105 San Diego, CA 92126 Tel.888-8324858 x201 Email: jtang@agilisit.com

> > \*\*\*END OF PAGE\*\*\*

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT

AGILIS GROUP, INC. DBA AGILISIT

Deborah Finley, Director

Business Information & Technology

Services Department

Jeyce Tang President

APPROVED AS TO FORM AND LEGALITY

Deputy General Counsel

#### ATTACHMENT A SCOPE OF SERVICES

#### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - · Business Process Management Processes
  - Requirement Gathering
  - . Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- · Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

#### B. Key Applications:

- SHAREPOINT 2013 ENTERPRISE
- .NET FRAMEWORK 4.5X
- SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- OFFICE 365
- DOCUMENTUM 6.7X
- SQL SERVER 2012
- ESRI GIS
- SAP BUSINESS OBJECTS SUITE

#### C. Key Infrastructure:

- AZURE CLOUD
- HYPER-V
- WINDOWS SERVER 2012
- 4. CISCO NETWORKING

## ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

#### 1. COMPENSATION

- For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed;
Description of the work performed;
Percent of total work being invoiced;
Percent of total work completed;
Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2) Services shall be invoiced in accordance with the following Rate Schedules:

LABOR CLASSIFICATION	POSITION TITLE**	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Onsite	
1.Senior Project Manager		\$159	\$159	
2. Project Manager		\$105	\$105	
3. Functional Lead	Project Lead	\$100	\$100	
4. Technical Lead	Architect/Sr Developer	\$119	\$119	
5. Business Analyst		\$70	\$70	
6. Assistant Project Manager	4-4	\$85	\$85	
7.Project Management Analyst		\$65	\$65	
8. Change and Training Lead		\$73	\$73	

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

#### (3) Reimbursable Expenses

Sub-Service Provider Costs Direct Costs

0% mark-up At Cost (zero mark-up)

Note: Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

#### 2. INVOICING

 Payment Documentation. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - Agreement No. 157-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. <u>62696</u> and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

#### EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-Fax (619) 725-

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1. 2.	count not to exceed sterms of the subject Requestor: Date of Request:	t agreement. Ple	This Tase ase cite To SK DESCRIPT  4.	WBS or IO/ Cost Center: Task Start Date:	cordance with
the	count not to exceed sterms of the subject Requestor: Date of Request:	t agreement. Ple	This Tase ase cite To SK DESCRIPT  4.	WBS or IO/ Cost Center: Task Start Date:	cordance with

#### 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

10. List of Sub-Contractors (If applica	ible)
Please acknowledge acceptant returning via mail to	nce of this Task Authorization by signing below and, Contracts Administrator, at the address above.
APPROVALS	
Service Provider:	Project Manager:
Signature:	Signature:
Name:	Name:
Title:	Title: Project Manager
Firm:	Date:
Date:	
Manager:	Director:
Signature:	Signature:
Name:	Name:
Title: Manager	Title: Director
Date:	Date:

# EXHIBIT B CERTIFICATE OF INSURANCE San Diego Unified Port District

By signing this form, the authorized agent or broker certifies the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- (2) As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

Return this form to: San Diego Unified Port District

c/o Ebix BPO P.O. Box 12010-3

			866-866-6516	
lame and Address of Insured (Consultant)		SDUPD Agreeme	ent Number:	
			This certificate applies property in connection	s to all operations of named insureds on District n with all agreements between the District and insured.
COLTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS
ė	Commercial General Liability  Occurrence Form Claims-made Form Retro Date Liquor Liability Deductible/SIR: \$		Inception Date:	S  General Aggregate:
9	Commercial Automobile Liability  All Autos  Owned Autos  Non-Owned & Hired Autos	195	Inception Date: Expiration Date:	Each Occurrence:
	Workers' Compensation – Statutory Employer's Liability		Inception Date: Expiration Date:	E.L. Disease Each Employee \$  E.L. Disease Policy Limit \$
	Excess/Umbrella Liability		Inception Date: Expiration Date:	Each Occurrence: \$
COLTR	COMPANIES AFFORDING COVERAGE		A. M. BEST RATING	
Α				
В				
С				
D				
A. M	Best Financial Ratings of Insurance Co	ompanies Affording	Coverage Must be A- \	VII or better unless approved in writing by the District.
ame and A	Address of Authorized Agent(s) or Broke	er(s)	Phone Numbers	Filmon
			Toll Free:	Fax Number:
			E-mail Address:	d America or Brokenia
			Signature of Authorize	d Agent(s) or Broker(s)  Date:

#### SAN DIEGO UNIFIED PORT DISTRICT

#### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
	REEMENT(S) AND/OR ACTIVITY(IE: racts and leases with the San Diego Ur	
	ctivities or work performed on district pr	

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- The San Diego Unified Port District, its officers, agents, and employees are additional
  insureds in relation to those operations, uses, occupations, acts, and activities described
  generally above, including activities of the named insured, its officers, agents, employees or
  invitees, or activities performed on behalf of the named insured.
- Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

#### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District
c/o Ebix BPO
P.O. Box 12010-3
Hemet, CA 92546-8010 - OR Email to: sdupd@prod.certificatesnow.com

Fax: 1-866-866-6516





REFERENCE

62696

July 10, 2017

Ms. Joyce Tang President Agilis Group Inc. 7968 Arjons Drive, Suite 105 San Diego, CA 92126

Dear Ms. Tang:

Per your agreement with the San Diego Unified Port District (agreement number 157-2014) dated December 18, 2014, The District hereby grants Option Years 1 and 2 of the agreement commencing November 5, 2017 and shall terminate on November 4, 2019

All other terms, covenants, and conditions in the original agreement shall remain in full force and effect and shall be applicable to these options.

Sincerely,

Paul Fanfera

Paul Forfu

Assistant V.P. of Business and Technology

# **RESOLUTION 2014-215**

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA MATISIA INC., DBA **MATISIA BUSINESS** CONSULTANTS, AND ACME CONSULTING, LLC, TO PROVIDE AS-NEEDED TECHNOLOGY INFORMATION **PROJECT** MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL, ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO **EXCEED \$1,200,000** 

- WHEREAS, the San Diego Unified Port District (District) is a public corporation created by the legislature in 1962 pursuant to Harbors and Navigation Code Appendix 1, (Port Act); and
- WHEREAS, the Board of Port Commissioners (BPC) adopted BPC Policy No. 110 incorporating the provisions of the Accounting Act to govern the processing and administration of public projects; and
- **WHEREAS**, the BPC authorized staff to develop a Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP; and
- **WHEREAS**, one of the TSP initiatives approved by the BPC is to implement a Project Management Office (PMO) providing more responsiveness to the District's current and future information technology initiatives; and
- WHEREAS, the PMO will reap improvements over time by continuously driving the Business Information and Technology Services Department to improve its performance rolling out projects; and
- **WHEREAS**, staff issued Request for Qualification 14-27 on August 6, 2014 for as needed PMO Services; and
- WHEREAS, the District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive; and
- **WHEREAS**, District's decision analysis process was used to select three top firms based upon their ability to meet the District's needs.

NOW, THEREFORE, BE IT RESOLVED that the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director or his designated representative is hereby authorized on behalf of the San Diego Unified Port District to authorize as needed Project Management Service Agreements with Agilis Group Inc., dba Agilisit, Matisia Inc., dba Matisia Consultants, and ACME Business Consulting, LLC, for Project Management Office Services in an amount not to exceed \$900,000 for three years, with two optional, one year extensions at \$150,000 per year.

APPROVED AS TO FORM AND LEGALITY:

GENERAL COUNSEL

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 4<sup>th</sup> day of November, 2014, by the following vote:

AYES: Bonelli, Castellanos, Merrifield, Moore, and Valderrama.

NAYS: None.

EXCUSED: Malcolm and Nelson.

ABSENT: None. ABSTAIN: None.

Robert E. Nelson, Chairman Board of Port Commissioners

ATTEST:

Timothy A. Deuel District Clerk

(Seal)



# San Diego Unified Port District

Page 184 of 400D

Page 30 of 128 C

3165 Pacific Hwy.

San Diego, CA 92101

File #:2014-531

**DATE:** November 4, 2014

# SUBJECT:

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA AGILISIT; MATISIA INC., DBA MATISIA CONSULTANTS; AND ACME BUSINESS CONSULTING, LLC, TO PROVIDE AS-NEEDED INFORMATION TECHNOLOGY PROJECT MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO EXCEED \$1,200,000

# **EXECUTIVE SUMMARY:**

Board of Port Commissioners (Board) authorized staff to develop a five-year Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP. The results and recommendations were presented to Board members in a series of individual meetings occurring in March 2012. The Board approved fiscal year 2015 (FY 2014/2015) projects through the adoption of the annual budget.

One of the TSP initiatives approved by the Board is to implement a Project Management Office providing more responsiveness to the District's current and future information technology initiatives. The Project Management Office will obtain improvements over time by continuously driving the Business Information and Technology Services (BITS) department to improve its performance rolling out projects. The Project Management Office will define and maintain project management standards for information technology going forward.

The primary goal of the Project Management Office is to achieve benefits found in following project management standards, policies, processes, and methods. As the BITS department matures, the Project Management Office will become the source for guidance, documentation, and metrics related to the practices involved in managing and implementing projects within the District. It will report on project activities, problems, and new initiative requests coming from other District departments. It will also be a strategic tool used to keep the information technology initiatives focused on District strategic goals and objectives.

Staff issued Request for Qualification 14-27 (RFQ No. 14-27) on August 6, 2014 for As-Needed Project Management Office Services. The District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive. Evaluations were performed by a panel comprised of BITS staff, Procurement staff, and Equal Opportunity Management. The panel analyzed the proposals, conducted interviews, and ranked the firms according to the criteria established in RFQ No. 14-27. Using the District's decision analysis process, the panel selected three top firms

# File #:2014-531

based upon their ability to meet the District's needs.

# **RECOMMENDATION:**

Resolution Selecting and Authorizing Agreements with Agilis Group Inc., dba AgilisIT; Matisia Inc., DBA Matisia Consultants; and ACME Business Consulting, LLC, to Provide As-Needed Information Technology Project Management Services for Three Years with Two Optional One Year Extensions for a Total Aggregate Amount not to Exceed \$1,200,000.

# FISCAL IMPACT:

The maximum cost to the District for the first 3 years is estimated at \$900,000 and the total of \$1,200,000 over 5 years, if the two optional annual options are exercised. Funds for the first year of the agreement are budgeted in the (FY 2014/2015) operating budget in the Business Information and Technology Services Professional Services account (Ordinance 2766). Funds needed for future fiscal year(s) will be budgeted in the appropriate fiscal year and cost account, subject to Board approval upon adoption of each fiscal year's budget.

# **COMPASS STRATEGIC GOALS:**

This agenda item supports the following Strategic Goal(s):

- A Port that the public understands and trusts.
- A Port with an innovative and motivated workforce.

# DISCUSSION:

The Board authorized staff to develop a TSP at the August 9, 2011 Board meeting by awarding an agreement to ThirdWave Corporation to conduct a comprehensive enterprise study. The results and recommendations were presented to Board members in a series of individual meetings occurring in March 2012. The Board approved (FY 2014/2015) TSP projects through the adoption of the annual budget.

The TSP identified 40+ technology projects over a five year period: replacing the District's email system, replacing the document management system, updating the real estate management solution, geographical information system, replace the computer aided dispatch system, maritime operation information system, redesigned the public internet site, agenda management solution, and General Services maintenance system process improvements. New E-Government initiatives include; public records request management, transient vessel solution, park permitting, public records management, and electronic invoicing. Other initiatives on the roadmap include a solution to manage all of the District's media assets such as; videos and pictures, enterprise reporting, human resources system improvements, and standard financial and budgeting system improvements.

One of the TSP projects approved by the Board is to initiate a Project Management Office that better responds to the District's current and future information technology initiatives. The Project

### File #:2014-531

Management Office will obtain improvements over time and continuously drive the BITS department to improve its performance deploying projects and operationally advancing needs.

The District has been doing technology and business process driven projects using disparate methodologies and practices which has proven to be disorganized and required an immense learning curve for BITS staff. Along with implementing a new Project Management Office, the BITS department implemented a forum for technology governance seeking to improve the value of departmental business operations and rationally prioritize project requests along with researching the best tools and applications recommended for a thriving organization. Together with the Project Management Office this Technology Governance Forum provides a framework for implementing policies, business processes, and internal controls to effectively support all the services that the BITS department provides.

The Technology Governance Forum represents the review and analysis of proposed tools, applications and/or hardware introduced by non-technical departments and BITS. It makes decisions or recommendations regarding information technology strategies and policies, BITS department projects, priorities, and related issues.

# **RFP - Vendor Information**

Agilis Group Inc., dba AgilisIT (AgilisIT) - the AgilisIT approach to working with the District is to provide personnel that are the "right fit" ensuring that personnel understand the District technology environment. Agilis is a professional services firm specializing in offering information technology services. AgilisIT provides solid staff experience as it relates to the District's future initiatives and roadmap. Such experiences include working with US Military, Department of Treasury, California General Services Department, Industrial Relations and Managed Healthcare. They have a solid understanding of the District's environment and have a familiarity with public sector rules and regulations. A primary strength is in Microsoft technologies.

Matisia Inc., dba Matisia Consultants (Matisia) - Based in Southern California and Seattle, Washington, Matisia is a professional services firm that specializes in SAP and Microsoft Application services. Matisia staff experience as it relates to the District's future initiatives and roadmap is top-of-the-line. Such experience includes working with Southern California Edison, Carefusion, Microsoft, and Costco Wholesale. They have a solid understanding of the SAP environment especially in the areas the District intends to enhance in upcoming years. Primary strength is in SAP core modules and integration.

**ACME Business Consulting, LLC (ACME)** - ACME specializes in implementation, business process, and project management services. ACME was the most well rounded firm in the selection group. Even though the firm is small in terms of the number of employees, they make up for it in staff experience, stability of staff, and public sector experience. Their primary strength is in Microsoft technologies and content management.

**Other Firms in selection group** - LSI Consulting, Sage, MGT of America, BPM Advisors, Kissinger Group, Dataskill, and Wave Technology Solutions Group provided bid submissions that added limited value when compared to ACME, Matisia, and Agilis related Project Management Office services.

### File #:2014-531

#### **General Counsel's Comments:**

The General Counsel's Office has reviewed the agreements for AgilisIT, Matisia and ACME and approves them as to form and legality.

#### **Environmental Review:**

The proposed Board action does not constitute a "project" under the definition set forth in California Environmental Quality Act (CEQA) Guidelines Section 15378 and is therefore not subject to CEQA. No further action under CEQA is required.

The proposed Board action does not allow for "development," as defined in Section 30106 of the California Coastal Act, or "new development," pursuant to Section 1.a. of the District's Coastal Development Permit Regulations. Therefore, issuance of a Coastal Development Permit or exclusion is not required.

**Equal Opportunity Program:** Due to limited sub opportunities no Small Business Enterprise (SBE) goal was established for this solicitation. Two of the three firms recommended are SBEs.

# PREPARED BY:

Kenneth Chambers Manager, Business Information Technology Services

Attachment(s):

Attachment A: Agreement 155- 2014 Matisia Inc., dba Matisia Consultants Attachment B: Agreement 156-2014 ACME Business Consulting, LLC Attachment C: Agreement 157-2014 Agilis Group Inc., dba AgilisIT

# AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and MATISIA INC. DBA MATISIA CONSULTANTS for

AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES
AGREEMENT NO. 155-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and MATISIA INC. dba MATISIA CONSULTANTS, a Washington Corporation (Service Provider). The parties agree to the following:

 SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

# a. **As-Needed Services**

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2) Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3) Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA)

for said services, in the format as shown in the attached Exhibit A, attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- 2. **TERM OF AGREEMENT.** This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. COMPENSATION. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - Maximum Expenditure. The aggregate amount of Agreement with a. Service Provider and agreement with ACME Business Consulting, Inc., District Clerk Document No. \_\_\_\_\_\_, and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. \_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. Payment Procedure. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants Requesting Department: Business Information & Technology Services c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

# 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

# 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

# 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

# 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

(including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

# 10. **INSURANCE REQUIREMENTS**

- a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:
  - Commercial General Liability (including, without limitation,
     Contractual Liability, Personal Injury, Advertising Injury, and

Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.

- (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
- The Commercial General Liability policy shall be endorsed to (b) include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
- (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or selfinsurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
- (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2)Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This policy must provide excess insurance over the same terms and

conditions required above for the General Liability, Automobile Liability and Employer's Liability policies.

- b. Service Provider shall furnish District with certificates of insurance coverage for all the policies described above upon execution of this Agreement and upon renewal of any of these policies. A Certificate of Insurance in a form acceptable to the District, an exemplar Certificate of Insurance is attached as Exhibit B and made a part hereof, evidencing the existence of the necessary insurance policies and endorsements required shall be kept on file with the District. Except in the event of cancellation for non-payment of premium, in which case notice shall be 10 days, all such policies must be endorsed so that the insurer(s) must notify the District in writing at least 30 days in advance of policy cancellation. Service Provider shall also provide notice to District prior to cancellation of, or any change in, the stated coverages of insurance.
- c. The Certificate of Insurance must delineate the name of the insurance company affording coverage and the policy number(s) specifically referenced to each type of insurance, either on the face of the certificate or on an attachment thereto. If an addendum setting forth multiple insurance companies or underwriters is attached to the certificate of insurance, the addendum shall indicate the insurance carrier or underwriter who is the lead carrier and the applicable policy number for the CGL coverage.
- d. Furnishing insurance specified herein by the District will in no way relieve or limit any responsibility or obligation imposed by the Agreement or otherwise on Service Provider or Service Provider's sub-contractors or any tier of Service Provider's sub-contractors. District shall reserve the right to obtain complete copies of any of the insurance policies required herein.

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants Requesting Department: Business Information & Technology Services

- 14. <a href="INDEPENDENT REVIEW">INDEPENDENT REVIEW</a>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. **INTEGRATION AND MODIFICATION.** This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. **OWNERSHIP OF RECORDS.** Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

# 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

# 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants Requesting Department: Business Information & Technology Services

- 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance
     Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this

Kristin Roth, CEO Matisia Consultants 3134 Elliot Avenue, Suite 220 Seattle, WA 98121 Tel. 206-395-2600

Email: dfinley@portofsandiego.org

Email: Kristin.Roth@matisia.com

\*\*END OF PAGE\*\*

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants

b.

Agreement:

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

MATISIA INC. DBA MATISIA CONSULTANTS	
Kristin Roth CEO	
	Kristin Roth

**Deputy General Counsel** 

# ATTACHMENT A SCOPE OF SERVICES

# San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- **A.** Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

# B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

# C. Key Infrastructure:

- AZURE CLOUD
- 2. HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

# 1. **COMPENSATION**

- a. For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2) Services shall be invoiced in accordance with the following Rate Schedules:

LABOR CLASSIFICATION.	POSITION TITLE"	BURDENED RATE Remote	FULLY BURDENED RATE Ousits
1.Senior Project Manager	Senior Consultant	\$225	\$225
2. Project Manager	Senior Consultant	\$198	\$198
3. Functional Lead	Senior Consultant	\$198	\$198
4. Technical Lead	Senior Consultant	\$165	\$165
5. Business Analyst	Senior Consultant	\$165	\$165
6. Assistant Project Manager	Consultant	\$140	\$140
7. Project Management Analyst	Consultant	\$120	\$120
8. Change and Training Lead	Senior Consultant	\$175	\$175

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

# (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

<u>Note:</u> Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

# 2. **INVOICING**

a. <u>Payment Documentation</u>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 155-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_ and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

# EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

TASK AUTHORIZATION NO					
(Dat	te)				
(Name) (Title) (Name of Company) (Address) (City, State, Zip) Email:					
Sub	Subject: Task Authorization for Agreement No 20 (Agreement Title)				
You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$ This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #_ on invoice(s) for this Task.					
TASK DESCRIPTION					
1.	Requestor:		4.	WBS or IO/ Cost Center:	
2.	Date of Request:		5.	Task Start Date:	
3.	Task Budget:	\$	6.	Task End Date:	_
7.	Task Title:				
8.	Scope of Services.				

Page 1 of 2

# 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	1100.10

10. List of Sub-Contractors (If applicable)				
N/A				
11.	11. Please acknowledge acceptance of this Task Authorization by signing below and returning via mail to, Contracts Administrator, at the address above.			
<u>APPR</u>	ROVALS			
Servi	ce Provider:	Project N	<u>lanager:</u>	
Signat	ure:	Signature:		
Name:		Name:		
Title:		Title:	Project Manager	
Firm:		Date:		
Date:				
Mana	ger:	Director:		
Signat	ure:	Signature:		
Name:		Name:		
Title:	Manager	Title:	Director	
Date:		Date:		

# **EXHIBIT B CERTIFICATE OF INSURANCE** San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

Return this form to: San Diego Unified Port District

c/o Ebix BPO P.O. Box 12010-3

Hemet, CA 92546-8010 -OR-				
Email: <u>sdupd@prod.certificatesnow.com</u> Fax: 1-866-866-6516				
Name and Address of Insured (Consultant)  SDUPD Agreement Number:				
Name and Address of Insured (Consultant)		- ODOI D'Agreeme	Trianson.	
			to all operations of named insureds on District with all agreements between the District and Insured.	
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS
	Commercial General Liability		Inception Date:	Each Occurrence:
	Occurrence Form			\$
	Claims-made Form			
	Retro Date		Expiration Date:	General Aggregate:
	Liquor Liability Deductible/SIR: \$			\$
	Deductible/Off.		Inception Date:	Each Occurrence:
	Commercial Automobile Liability			
	☐ All Autos		Expiration Date:	\$
	Owned Autos			
	■ Non-Owned & Hired Autos			
	Workers' Compensation –		Inception Date:	E.L. Each Accident \$
	Statutory		Expiration Date:	E.L. Disease Each Employee \$
	Employer's Liability			E.L. Disease Policy Limit \$
				E.L. Disease Folicy Limit \$
	Excess/Umbrella Liability		Inception Date:	Each Occurrence: \$
			Expiration Date:	
				General Aggregate: \$
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING
Α				
В				
С				
D				
A. M.	Best Financial Ratings of Insurance Co	mpanies Affording	g Coverage Must be A- V	II or better unless approved in writing by the District.
Name and Address of Authorized Agent(s) or Broker(s)  Phone Numbers				
Toll		Toll Free:	Fax Number:	
E-mai		E-mail Address:		
Signature of Authorized Agent(s) or Broker(s)		Agent(s) or Broker(s)		
Date:				
				Date.

Agreement No. 155-2014 / RFQ No.14-27; Exhibit B

Service Provider: Matisia Consultants

Requesting Department: Business Information & Technology Services

# SAN DIEGO UNIFIED PORT DISTRICT

# REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
GENERAL DESCRIPTION OF AGI	REEMENT(S) AND/OR ACTIVITY(IES	):
All written agreements, contra	acts and leases with the San Diego Uni	ified Port District
and any and all act	ivities or work performed on district pre	mises

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

## MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 - OR -

Email to: sdupd@prod.certificatesnow.com

Fax: 1-866-866-6516

Agreement No. 155-2014 / RFQ No.14-27; Exhibit B Service Provider: Matisia Consultants

Requesting Department: Business Information & Technology Services

AGREEMENT BETWEEN
SAN DIEGO UNIFIED PORT DISTRICT
and
ACME BUSINESS CONSULTING, LLC
for
AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES
AGREEMENT NO. 156-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public

corporation (District) and ACME BUSINESS CONSULTING, LLC, an Oregon Limited

Liability Corporation (Service Provider). The parties agree to the following:

 SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress

of said services at all times.

a. **As-Needed Services** 

(1) Service Provider is aware that the services to be provided under

this Agreement are on an as-needed basis as determined by the

District. Service Provider may or may not receive a request to

provide such services, and Service Provider may not receive the

maximum expenditure of funds allocated for these services. No

work or services will be performed until a task authorization has

been signed by the District Representative.

(2) Service Provider shall furnish all technical and professional labor,

and materials to satisfactorily comply with Attachment A: Scope of

Services as requested by District by issuance of specific Task

Authorization and agreed to by Service Provider.

(3) Services rendered under this Agreement shall be undertaken by

Service Provider only upon issuance of a Task Authorization (TA)

for said services, in the format as shown in the attached Exhibit A,

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. \_\_\_\_\_\_\_, and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. \_\_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. <a href="Payment Procedure">Payment Procedure</a>. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

# 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

# 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services

#### 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

#### 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

Page 218 of 400D Page 64 of 128 C

(including reasonable attorneys' fees) or expense for, including but not

limited to, damage to property, the loss or use thereof, or injury or death to

any person, including Service Provider's officers, agents, subcontractors,

employees, ("Claim"), caused by, arising out of, or related to the

performance of services by Service Provider as provided for in this

Agreement, or failure to act by Service Provider, its officers, agents,

subcontractors and employees. The Service Provider's duty to defend,

indemnify, and hold harmless shall not include any Claim arising from the

active negligence, sole negligence or willful misconduct of the District, its

agents, officers, or employees.

b. The Service Provider further agrees that the duty to indemnify, and the

duty to defend the District as set forth in 9.a, requires that Service

Provider pay all reasonable attorneys' fees and costs District incurs

associated with or related to enforcing the indemnification provisions, and

defending any Claim arising from the services of the Service Provider

provided for in this Agreement.

c. The District may, at its own election, conduct its defense, or participate in

the defense of any Claim related in any way to this Agreement. If the

District chooses at its own election to conduct its own defense, participate

in its own defense or obtain independent legal counsel in defense of any

Claim arising from the services of Service Provider provided for in this

Agreement, Service Provider agrees to pay all reasonable attorneys' fees

and all costs incurred by District.

10. **INSURANCE REQUIREMENTS** 

a. Service Provider shall at all times during the term of this Agreement

maintain, at its expense, the following minimum levels and types of

insurance:

Agreement No. 156-2014 / RFQ No. 14-27

Service Provider: ACME Business Consulting, LLC

Requesting Department: Business Information & Technology Services

Page 6 of 16

- (1) Commercial General Liability (including, without limitation, Contractual Liability, Personal Injury, Advertising Injury, and Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.
  - (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
  - (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
  - (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or self-insurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
  - (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than

one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- (3) Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This

Page 221 of 400D Page 67 of 128 C

policy must provide excess insurance over the same terms and conditions required above for the General Liability, Automobile Liability and Employer's Liability policies.

- b. Service Provider shall furnish District with certificates of insurance coverage for all the policies described above upon execution of this Agreement and upon renewal of any of these policies. A Certificate of Insurance in a form acceptable to the District, an exemplar Certificate of Insurance is attached as Exhibit B and made a part hereof, evidencing the existence of the necessary insurance policies and endorsements required shall be kept on file with the District. Except in the event of cancellation for non-payment of premium, in which case notice shall be 10 days, all such policies must be endorsed so that the insurer(s) must notify the District in writing at least 30 days in advance of policy cancellation. Service Provider shall also provide notice to District prior to cancellation of, or any change in, the stated coverages of insurance.
- c. The Certificate of Insurance must delineate the name of the insurance company affording coverage and the policy number(s) specifically referenced to each type of insurance, either on the face of the certificate or on an attachment thereto. If an addendum setting forth multiple insurance companies or underwriters is attached to the certificate of insurance, the addendum shall indicate the insurance carrier or underwriter who is the lead carrier and the applicable policy number for the CGL coverage.
- d. Furnishing insurance specified herein by the District will in no way relieve or limit any responsibility or obligation imposed by the Agreement or otherwise on Service Provider or Service Provider's sub-contractors or any tier of Service Provider's sub-contractors. District shall reserve the right to obtain complete copies of any of the insurance policies required herein.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. **INDEPENDENT REVIEW.** Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. <u>INTEGRATION AND MODIFICATION</u>. This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. **OWNERSHIP OF RECORDS.** Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

#### 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

#### 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services

- 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance
     Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

Email: dfinley@portofsandiego.org

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Nilay Thakkar Managing Director, San Diego ACME Business Consulting 4445 Eastgate Mall #200 San Diego, CA 92121 Office: (858) 337-9925

Office: (858) 337-9925 Fax: (858) 812-2001

Email: nthakkar@acmebc.com

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

# Deborah Finley, Director Business Information & Technology Services Department ACME BUSINESS CONSULTING, LLC Nilay Thakkar Managing Director Managing Director

Deputy General Counsel

#### ATTACHMENT A SCOPE OF SERVICES

#### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- A. Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

#### B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

#### C. Key Infrastructure:

- AZURE CLOUD
- 2. HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

## ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

#### 1. **COMPENSATION**

- a. For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2)	Services	shall	be	invoiced	in	accordance	with	the	following	Rate
	Schedule	s:								

LABOR CLASSIFICATION*	(ACME) POSITION TITLE**	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Onsite
Senior Project Manager	Senior Manager	\$190	\$190
Project Manager	Manager	\$145	\$165
Functional Lead	Manager	\$145	\$165
4. Technical Lead	Manager	\$145	\$165
5. Business Analyst	Senior Consultant	\$125	\$145
Assistant Project Manager	Senior Consultant	\$125	\$145
7. Project Management Assistant	Senior Consultant	\$125	\$145
8. Change and Training Lead	Senior Manager	\$170	\$190

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

#### (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

**Note:** Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

#### 2. **INVOICING**

a. <a href="Payment Documentation">Payment Documentation</a>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 156-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_ and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

### EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

TASK AUTHORIZATION NO								
(Dat	te)							
(Title (National) (Add (City	(Name) (Title) (Name of Company) (Address) (City, State, Zip) Email:							
Sub	Subject: Task Authorization for Agreement No 20 (Agreement Title)							
amo	You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$ This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #_ on invoice(s) for this Task.							
TASK DESCRIPTION								
1.	Requestor:		4.	WBS or IO/ Cost Center:				
2.	Date of Request:		5.	Task Start Date:				
3.	Task Budget:	\$	6.	Task End Date:				
7.	Task Title:							
8.	Scope of Services.							

#### 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

10. List of Sub-Contractors (If applicable)							
N/A							
11.	11. Please acknowledge acceptance of this Task Authorization by signing below and returning via mail to, Contracts Administrator, at the address above.						
<u>APPI</u>	ROVALS						
<u>Servi</u>	ce Provider:		Project	: Manager:			
Signa	ture:		Signatur	re:			
Name			Name:				
Title:			Title:	Project Manager			
Firm:			Date:				
Date:			_				
<u>Mana</u>	iger:		Directo	<u>or:</u>			
Signa	ture:		Signatur	re:			
Name			Name:				
Title:	Manager		Title:	Director			
Date:			Date:				

#### **EXHIBIT B CERTIFICATE OF INSURANCE** San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

Return this form to: San Diego Unified Port District

		Hemet, Email:	ox 12010-3 CA 92546-8010 -OR sdupd@prod.certific		
Name and	d Address of Insured (Consultan		-866-866-6516 SDUPD Agreement Number:		
·			This certificate applies to all operations of named insureds on District property in connection with all agreements between the District and Insured.		
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS	
	Commercial General Liability  Occurrence Form Claims-made Form Retro Date Liquor Liability Deductible/SIR: \$		Inception Date:  Expiration Date:	Seneral Aggregate:	
	Commercial Automobile Liability		Inception Date:	Each Occurrence:	
	☐ All Autos		Expiration Date:	\$	
	☐ Owned Autos				
	☐ Non-Owned & Hired Autos				
	Workers' Compensation –		Inception Date:	E.L. Each Accident \$	
	Statutory		Expiration Date:	E.L. Disease Each Employee \$	
	Employer's Liability			E.L. Disease Policy Limit \$	
	Excess/Umbrella Liability		Inception Date:	Each Occurrence: \$	
	_		Expiration Date:		
				General Aggregate: \$	
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING	
Α					
В					
С					
D Δ M	Rest Financial Patings of Insurance Co	ompanies Affording	Coverage Must be A. V	Il or better unless approved in writing by the District.	
		·	Phone Numbers	in or better unless approved in writing by the District.	
Name and Address of Authorized Agent(s) or Broker(s)					
			Toll Free: Fax Number:		
			E-mail Address: Signature of Authorized Agent(s) or Broker(s)		
				Date:	

#### SAN DIEGO UNIFIED PORT DISTRICT

#### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
All written agreements, contra	REEMENT(S) AND/OR ACTIVITY(IES cts and leases with the San Diego Unvities or work performed on district pre	ified Port District

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

#### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 - OR -

Email to: <a href="mailto:sdupd@prod.certificatesnow.com">sdupd@prod.certificatesnow.com</a>

Fax: 1-866-866-6516

Agreement No. 156-2014 / RFQ No.14-27; Exhibit B
Service Provider: ACME Business Consulting, LLC

# AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and AGILIS GROUP INC. DBA AGILISIT for

#### AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 157-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and AGILIS GROUP INC. DBA AGILISIT, a California Corporation (Service Provider). The parties agree to the following:

 SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

#### a. **As-Needed Services**

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2) Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3) Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA)

for said services, in the format as shown in the attached Exhibit A, attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. <u>Maximum Expenditure.</u> The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. \_\_\_\_\_\_\_, and agreement with ACME Business Consulting, LLC, District Clerk Document No. \_\_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. <a href="Payment Procedure">Payment Procedure</a>. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

#### 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

#### 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

#### 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

#### 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

(including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

#### 10. **INSURANCE REQUIREMENTS**

- a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:
  - Commercial General Liability (including, without limitation,
     Contractual Liability, Personal Injury, Advertising Injury, and

Agreement No. 157-2014 / RFQ No. 14-27 Service Provider: Agilis Group Inc. dba AgilisIT

Page 244 of 400D Page 90 of 128 C

Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one

million dollars (\$1,000,000) per Occurrence and two million dollars

(\$2,000,000) Aggregate for bodily injury, personal injury and

property damage.

(a) The deductible or self-insured retention on this Commercial

General Liability shall not exceed \$5,000 unless District has

approved of a higher deductible or self-insured retention in

writing.

(b) The Commercial General Liability policy shall be endorsed to

include the District; its agents, officers and employees as

additional insureds in the form as required by the District.

An exemplar endorsement is attached (Exhibit B, Certificate

of Insurance, attached hereto and incorporated herein).

(c) The coverage provided to the District, as an additional

insured, shall be primary and any insurance or self-

insurance maintained by the District shall be excess of the

Service Provider's insurance and shall not contribute to it.

(d) The Commercial General Liability policy shall be endorsed to

include a waiver of transfer of rights of recovery against the

District ("Waiver of Subrogation").

(2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned,

or Hired Automobiles) written at least as broad as Insurance

Services Office Form Number CA 0001 with limits of no less than

one million dollars (\$1,000,000) combined single limit per accident

for bodily injury and property damage.

Agreement No. 157-2014 / RFQ No. 14-27 Service Provider: Agilis Group Inc. dba AgilisIT

Service Provider: Agilis Group Inc. dba Agilis I
Requesting Department: Business Information & Technology Services

- Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This policy must provide excess insurance over the same terms and

Page 246 of 400D Page 92 of 128 C

conditions required above for the General Liability, Automobile

Liability and Employer's Liability policies.

b. Service Provider shall furnish District with certificates of insurance

coverage for all the policies described above upon execution of this

Agreement and upon renewal of any of these policies. A Certificate of

Insurance in a form acceptable to the District, an exemplar Certificate of

Insurance is attached as Exhibit B and made a part hereof, evidencing the

existence of the necessary insurance policies and endorsements required

shall be kept on file with the District. Except in the event of cancellation

for non-payment of premium, in which case notice shall be 10 days, all

such policies must be endorsed so that the insurer(s) must notify the

District in writing at least 30 days in advance of policy cancellation.

Service Provider shall also provide notice to District prior to cancellation

of, or any change in, the stated coverages of insurance.

c. The Certificate of Insurance must delineate the name of the insurance

company affording coverage and the policy number(s) specifically

referenced to each type of insurance, either on the face of the certificate

or on an attachment thereto. If an addendum setting forth multiple

insurance companies or underwriters is attached to the certificate of

insurance, the addendum shall indicate the insurance carrier or

underwriter who is the lead carrier and the applicable policy number for

the CGL coverage.

d. Furnishing insurance specified herein by the District will in no way relieve

or limit any responsibility or obligation imposed by the Agreement or

otherwise on Service Provider or Service Provider's sub-contractors or

any tier of Service Provider's sub-contractors. District shall reserve the

right to obtain complete copies of any of the insurance policies required

herein.

Agreement No. 157-2014 / RFQ No. 14-27

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <a href="INDEPENDENT REVIEW">INDEPENDENT REVIEW</a>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. <u>INTEGRATION AND MODIFICATION</u>. This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. OWNERSHIP OF RECORDS. Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

#### 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

#### 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

- 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance
     Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

Email: <a href="mailto:dfinley@portofsandiego.org">dfinley@portofsandiego.org</a>

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Joyce Tang, President Agilis Group Inc. dba AgilisIT 7968 Arjons Drive, Suite 105 San Diego, CA 92126 Tel.888-8324858 x201 Email: jtang@agilisit.com

> > \*\*\*END OF PAGE\*\*\*

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT	AGILIS GROUP, INC. DBA AGILISIT	
Deborah Finley, Director Business Information & Technology Services Department	Joyce Tang President	
APPROVED AS TO FORM AND LEGALITY		
Deputy General Counsel		

### ATTACHMENT A SCOPE OF SERVICES

### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- A. Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

### B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

### C. Key Infrastructure:

- AZURE CLOUD
- 2. HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

### 1. **COMPENSATION**

- For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2) Services shall be invoiced in accordance with the following Rate Schedules:

LABOR CLASSIFICATION	POSITION TITLE**	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Onsite
1.Senior Project Manager		\$159	\$159
2. Project Manager		\$105	\$105
3. Functional Lead	Project Lead	\$100	\$100
4. Technical Lead	Architect/Sr Developer	\$119	\$119
5. Business Analyst		\$70	\$70
6. Assistant Project Manager		\$85	\$85
7.Project Management Analyst		\$65	\$65
8. Change and Training Lead		\$73	\$73

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

### (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

<u>Note:</u> Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

### 2. **INVOICING**

a. <u>Payment Documentation</u>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for

- reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.
- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 157-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:
    - "I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_ and that payment has not been received."
  - (4) Dates of service provided
  - (5) Date of invoice
  - (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

# EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

		TASK AUTHO	RIZ/	ATION NO	
(Da	te)				
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Sub	vject: Task Author (Agreement T	ization for Agreeme itle)	nt No	o 20	
amo	ount not to exceed \$_	This	Tasl	cribed in this correspo	cordance with
		TASK DESC	RIPTI	<u>ON</u>	
1.	Requestor:		4.	WBS or IO/ Cost Center:	
2.	Date of Request:		5.	Task Start Date:	
3.	Task Budget:	\$	6.	Task End Date:	
7.	Task Title:				
8.	Scope of Services.				

### 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

10. <b>Li</b> :	st of Sub-Contractors (If applicable)		
N/A	, ,		
11.	Please acknowledge acceptance of this returning via mail to, Co		
<u>APPF</u>	ROVALS		
<u>Servi</u>	ce Provider:	Project N	Manager:
Signa	ture:	Signature:	
Name:		Name:	
Title:		Title:	Project Manager
Firm:		Date:	
Date:			
Mana	ger:	Director:	
Signa	ture:	Signature:	
Name:		Name:	
Title:	Manager	Title:	Director
Date:		Date:	

# EXHIBIT B CERTIFICATE OF INSURANCE San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- (2) As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage **noted on page 2 of this certificate.**
- (3) Signed copies of **all** endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

Return this form to: San Diego Unified Port District

c/o Ebix BPO P.O. Box 12010-3

			CA 92546-8010 -OR-	
		Email:	sdupd@prod.certificat	
			866-866-6516	
Name and	d Address of Insured (Consultar	it)	SDUPD Agreement	Number:
			This certificate applies to property in connection wi	all operations of named insureds on District th all agreements between the District and Insured.
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS
	Commercial General Liability		Inception Date:	Each Occurrence:
	Occurrence Form			\$
	Claims-made Form			
	Retro Date		Expiration Date:	General Aggregate:
	Liquor Liability Deductible/SIR: \$			\$
	Deductible/SIR. \$		In a suffice Date.	Fort Occurrence
	Commercial Automobile Liability		Inception Date:	Each Occurrence:
	☐ All Autos		Expiration Date:	\$
	Owned Autos			
	☐ Non-Owned & Hired Autos			
	Workers' Compensation –		Inception Date:	E.L. Each Accident \$
	Statutory		Expiration Date:	E.L. Disease Each Employee \$
	Employer's Liability			E.L. Disease Policy Limit \$
			Inception Date:	
	Excess/Umbrella Liability		inception date.	Each Occurrence: \$
			Expiration Date:	
				General Aggregate: \$
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING
Α				
В				
С				
D				
A. M.	Best Financial Ratings of Insurance Co	mpanies Affording	g Coverage Must be A- VII o	or better unless approved in writing by the District.
Name and A	ddress of Authorized Agent(s) or Broke	r(s)	Phone Numbers	
			Toll Free:	Fax Number:
			E-mail Address:	
			Signature of Authorized A	gent(s) or Broker(s)
				Date:

### SAN DIEGO UNIFIED PORT DISTRICT

### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
	EEMENT(S) AND/OR ACTIVITY(IES cts and leases with the San Diego Ur vities or work performed on district pro	nified Port District

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

#### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 - OR -

Email to: sdupd@prod.certificatesnow.com

Fax: 1-866-866-6516

Agreement No. 157-2014 / RFQ No.14-27; Exhibit B Service Provider: Agilis Group Inc. dba AgilisIT Requesting Department: Business Information & Technology Services

### **RESOLUTION 20xx-xxx**

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA AGILISIT, MATISIA INC., DBA **MATISIA** CONSULTANTS, AND ACME **BUSINESS** CONSULTING, LLC, TO PROVIDE AS-NEEDED TECHNOLOGY INFORMATION **PROJECT** MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL, ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO **EXCEED \$1,200,000** 

WHEREAS, the San Diego Unified Port District (District) is a public corporation created by the legislature in 1962 pursuant to Harbors and Navigation Code Appendix 1, (Port Act); and

**WHEREAS**, the Board of Port Commissioners (Board) adopted BPC Policy No. 110 incorporating the provisions of the Accounting Act to govern the processing and administration of public projects; and

WHEREAS, the BPC authorized staff to develop a Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP; and

**WHEREAS**, one of the TSP initiatives approved by the Board is to implement a Project Management Office (PMO) providing more responsiveness to the District's current and future information technology initiatives; and

**WHEREAS**, the PMO will reap improvements over time by continuously driving the Business Information and Technology Services Department to improve its performance rolling out projects; and

**WHEREAS**, staff issued Request for Qualification 14-27 on August 6, 2014 for as needed PMO Services; and

**WHEREAS**, the District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive; and

**WHEREAS**, District's decision analysis process was used to select three top firms based upon their ability to meet the District's needs.

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director or his designated representative is hereby authorized on behalf of the San Diego Unified Port District to authorize as needed Project Management Service Agreements with Agilis Group Inc., dba Agilisit, Matisia Inc., dba Matisia Consultants, and ACME Business Consulting, LLC, for Project Management Office Services in an amount not to exceed \$900,000 for three years, with two optional, one year extensions at \$150,000 per year.

APPROVED AS TO FORM AND LEGALITY: GENERAL COUNSEL

\_\_\_\_\_

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 4<sup>th</sup> day of November 2014 by the following vote:





TA #1

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280

### **Task Authorization**

**Business Information & Technology Services** 

### BITS INFORMATION

Project Manager Kenneth Chambers

Invoicing Nanette Banang

Project Name I Task Start/End

11/5/2014 - 6/30/2016

**Project Management Services** 

Contracts 157-2014 Contract Dollars \$300,000

TA Cost

\$0

Remaining Dollars \$300,000

### **VENDOR INFORMATION**

Company Agilis

Agilist Group Inc. da AgilisIT

Name

Joyce Tang, President

Address

7968 Arjons Drive, Suite 105

City/State

San Diego, CA 92126

Email

jtang@agilisIT.com

Phone

888-832-4858

### **SCOPE OF WORK**

Rates and Titles agreed upon associated with the staff listed below. Rates below maynot be represented in the contract rate table.

Staffing	Role	Rate	Hrs.	Totals
February Formers	The state of the s	SE LANGE	minister sended	and the first transfer of the same
Terry Atkins	Technical Lead	\$119		
Breena Loraine	Proj Management Analyst	\$65		
Connie Bond	Functional/Project Lead	\$100		
Robin Griswald	Project Manager	\$105		

### Assumptions

The District will provide a workstation and cubicle for the contractor

The District will Provide contractor with necessary security access to systems and facilities during the performance of services

The District will ensure the availability and responsiveness of key personnel needed to support the completion of this work

T&M (Est. hrs)

.

Submitted by (BITS Project Manager)

Submitted by (President, Agilis Group Inc)

Submitted by (Director of BITS)

Data

10/00/

Date

12/22/4

Date



### REFERENCE COPY

62696

### Task Authorization

**Business Information & Technology Services** 

TA #2

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280

### BITS INFORMATION

#### Project Manager Kenneth Chambers Nanette Banang Invoicing Project Name Project Management Services Task Start/End 11/5/2014 - 6/30/2015 Contracts 157-2014 Contract Dollars

\$146,260

\$300,000 \$153,740

Company Name Address City/State Email Phone

Agilist Group Inc. da AgilislT

**VENDOR INFORMATION** 

Joyce Tang, President 7968 Arjons Drive, Suite 105 San Diego, CA 92126 jtang@agilisIT.com

888-832-4858

### **SCOPE OF WORK**

Remaining Dollars

TA Cost

The Port is currently seeking several project managers alond with Technical infrastructure changes. We would like to have key resources to support our projects at the PMO level, advisory services and SharePoint Architecture Services.

Staffing	Role	Rate	Mrs.	Totals
атанатинатанатанатана	азацинатанинашинининининининининининин	anaanaanaanaanaanaa	навинататилиний приничений приничений	unistammunimulatikinimminimatalahahaminimin.
Terry Atkins	Technical Lead	\$119	160	\$19,040
Breena Loraine	Proj Management Analyst	\$65	300	\$19,500
Connie Bond	Functional/Project Lead	\$100	480	\$48,000
Robin Griswald	Project Manager	\$105	640	\$67,200

### Assumptions

replacification of the control of th The District will provide a workstation and cubicle for the contractor

The District will Provide contractor with necessary security access to systems and facilities during the performance of services

The District will ensure the availability and responsiveness of key personnel needed to support the completion of this work

T&M (Est. hrs) 1580

Submitted by (BITS Project Manage)

Submitted by (President, Agilis Group Inc)

Submitted by (Director of BITS)

Date

PROBLEM STANDARD STA

Date





**Business Information & Technology Services** 

San Diego Unified Port District P.O. Box 120488 San Diego, , CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

## TASK AUTHORIZATION NO. 2 Amendment No. 1

REFERENCE COPY 62696

March 23, 2015

Joyce Tang President 7968 Arjons Drive, Suite #105 San Diego, CA 92126 jtang@agilist.com

Subject: Amendment to Task Authorization for Agreement No. 157-2014:
As Needed Project Management Office (PMO) Services

- Task Authorization No.1, (Project Management Services), dated December 23, 2014 has been amended as follows:
  - Decrease hours from 160 to 107 hours and decrease amount from \$19,040.00 to \$12,733.00 for Terry Atkins (Technical Lead).
  - b. Decrease hours from 480 to 363.25 hours and decrease amount from \$48,000.00 to \$36,325.00 for Connie Bond (Functional/Project Lead).
- 2. All other terms, covenants, and conditions in the original Task Authorization shall remain in full force and effect and shall be applicable to this Amendment.

APPROVALS	0.0.0
Signature: Salla Obe	Signature: Standard
Name: Kenneth Chambers	Name: Deborah Finley
Title: Project Manager, BITS Department	Title: Director, BITS Department
Date: 4-/-/5	Date: 4/1/15

Page 268 of 400D

Page 114 of 128 C



### **Task Authorization Business Information & Technology Services**

TA #3

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280

BITS INFORMATION		VENDOR IA	FORMATION
Project Manager	Kenneth Chambers	Company	Agilist Group Inc. da AgilisIT
Invoicing	Nanette Banang	Name	Joyce Tang, President
Project Name	Project Management Services	Address	7968 Arjons Drive, Suite 105
Task Start/End	2/2/2015 - 5/1/2015	City/State	San Diego, CA 92126
Contracts	157-2014	Email	jtang@agilisIT.com
Contract Dollars	\$300,000	Phone	888-832-4858
TA Cost	\$184,940		
Remaining Dollars	\$115,060		

### SCOPE OF WORK

The Port is currently seeking Technical Lead Assistant to work on service management projects for the district. Type services include, enterprise print services, desktop and laptop deployments and inventory management.

Staffing	Role	Rate	Mrs.	Totals
THE THE PARTY OF T		annananananananananananananananananana	annonumumumumum	MINIMUM MARIANTANIA MARIANIA MARIANTANIA MARIANTANIA MARIANTANIA MARIANTANIA MARIANTANIA M
Chase Newell	Technical Lead Assistant	\$60	520	\$31,200

The District will provide a workstation and cubicle for the contractor

The District will Provide contractor with necessary security access to systems and facilities during the performance of services

The District will ensure the availability and responsiveness of key personnel needed to support the completion of this work

T&M (Est. hrs) 520 Submitted by (BITS Project Manager) Date

Submitted by (Director of BITS)



### **Business Information & Technology Services Department**

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

### TASK AUTHORIZATION #4

March 23, 2015

REFERENCE COPY 62696

Joyce Tang
President
Agilist Group Inc.
7968 Arjons Drive, Suite #105
San Diego, CA 92126
Tel.: (888) 832-4858
jtang@agilist.com

Subject:

Task Authorization #4 for Agreement No. 157-2014

As Needed Project Management Office (PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$68,535.00. This Task Authorization is in accordance with the terms of the subject agreement. **Please cite TA # 4** on invoice(s) for this Task.

### TASK DESCRIPTION

1.	Requestor:	Kenneth Chambers	4.	WBS or IO/ Cost Center:	TP0016/TP0031
2.	Date of Request:	03/23/15	5.	Task Start Date:	03/01/15
3.	Task Budget:	\$68,535.00	6.	Task End Date:	06/30/15

7: Task Title: As-Needed Project Management Services.

8.	Sco	pe	of	Se	rvi	ces	
----	-----	----	----	----	-----	-----	--

The Port is currently seeking several project managers along with Technical Infrastructure changes. We would like to have key resources to support our projects at the PMO level, advisory services and SharePoint.

Name	Classification Title	Hours	Amount
R. Griswold	Project Manager	467	\$49,035.00
B. Loraine	Project Management Analyst	300	\$49,035.00
	TOTAL:	842	\$68,535.00

APPROVALS	
SAN DIEGO UNIFIED PORT DISTRICT APPROVED: X YES NO	
Signature: Link Oh	
Name: Kenneth Chambers	
Title: Manager, Business Systems & Tech Services	
Date: 3-26-15	

Signature: Description Signature: Director

Business Information & Technology Services

Date: 3/30/15





**Business Information & Technology Services** 

San Diego Unified Port District P.O. Box 120488 San Diego, , CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

# TASK AUTHORIZATION NO. 4 Amendment No. 1

REFERENCE COPY 62696

May 1, 2015

Joyce Tang President 7968 Arjons Drive, Suite #105 San Diego, CA 92126 jtang@agilist.com

Subject: Amendment to Task Authorization for Agreement No. 157-2014: As Needed Project Management Office (PMO) Services

- Task Authorization No.4, (Project Management Services), dated March 23, 2015 has been amended as follows:
  - a. Increase hours from 467 to 603 hours and increase amount from \$49,035.00 to \$63,315.00 for Robin Griswold (Project Manager).
- 2. All other terms, covenants, and conditions in the original Task Authorization shall remain in full force and effect and shall be applicable to this Amendment.

APPROVALS

Signature:

Name: Kenneth Chambers

Title: Project Manager, BITS Department

Date:

5-6-15

Signature!

Name: Deborah Finley

Title: Director, BITS Department

Date: 5 6 5



Business Information & Technology Services
San Diego Unified Port District
P.O. Box 120488
San Diego, , CA 92112-0488

(619) 686-7280 Fax (619) 686-7278

## TASK AUTHORIZATION NO. 4 Amendment No. 2

July 2, 2015

Joyce Tang
President
7968 Arjons Drive, Suite #105
San Diego, CA 92126
jtang@agilist.com

Subject: Amendment to Task Authorization for Agreement No. 157-2014: As Needed Project Management Office (PMO) Services

- Task Authorization No.4, (Project Management Services), dated March 23, 2015 has been amended as follows:
  - Increase hours from 300 to 375 hours and increase amount from \$19,500.00 to \$22,782.50 for Breena Loraine (Project Management Analyst).
- 2. All other terms, covenants, and conditions in the original Task Authorization shall remain in full force and effect and shall be applicable to this Amendment.

**APPROVALS** 

Signature:

Name: Deborah Finley

Title: Director, Business Information & Technology Services

Date: 7/2/15



**Business Information & Technology Services Department** 

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

REFERENCE

**TASK AUTHORIZATION #5** 

62696

April 30, 2015

Bryan Kim agilisIT 7968 Arjons Dr, Suite 105 San Diego, CA 92126 bkim@agilisit.com

Subject: Task Authorization #5 for Agreement No. 157-2014

Agilist Consulting for As needed Tech Writing Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$ 10,000.00. This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #5 on invoice(s) for this Task.

### TASK DESCRIPTION

1.	Requestor:	Tom Gresham	4.	WBS or IO/ Cost Center:	TP-0026
2.	Date of Request:	04/29/2015	5.	Task Start Date:	05/04/2015
3.	Task Budget:	\$ 10,000.00	6.	Task End Date:	06/30/2015

### 8. Scope of Services.

### Creation of Technical Documentation

- 1. Onsite Technical Staff Interviews Partial days ~4 hours/day
  - 1.1 Information Gathering
  - 1.2 Collect & Review Existing Documentation
- 2. Technical Writing
  - 2.1 System Component Inventory
  - 2.2 System Diagrams
  - 2.3 Step-by-step Recovery Procedures
  - 2.4 Port will Review for Quality Check
- 9. Labor Category & Rate

Technical Writer - \$67.00 / Hour

### **APPROVALS:**

SAN DIEGO UNIFIED PORT DISTRICT APPROVED: YES NO

Signature: / // /
Name: Tom Gresham

Title: Technology Security Supervisor

Date: 5/1/2015

Signature:

Name: Deborah Finley

Title: Director,

Business Systems & Tech Services

Date: 5/1/15



Business Information & Technology Services Department

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280

### **TASK AUTHORIZATION #6**

June 16, 2015

Joyce Tang
President
Agilist Group Inc.
7968 Arjons Drive, Suite #105
San Diego, CA 92126
Tel.: (888) 832-4858
jtang@agilist.com

Subject: Task Authorization #6 for Agreement No. 157-2014

As Needed Project Management Office (PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed 12,675.00. This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #6 on invoice(s) for this Task.

### TASK DESCRIPTION

1.	Requestor:	Kenneth Chambers	4.	WBS or IO/ Cost Center:	176
2.	Date of Request:	06/16/15	5.	Task Start Date:	07/01/15
3.	Task Budget:	\$12,675.00	6.	Task End Date:	09/30/15

7: Task Title: As-Needed Project Management Services.

### 8. Scope of Services.

The Port is currently seeking several project managers along with Technical Infrastructure changes. We would like to have key resources to support our projects at the PMO level, advisory services and SharePoint.

Name	Classification Title	Hours	Amount
B. Loraine	Project Management Analyst	195	\$12,675.00
	TOTAL:	195	\$12,675.00

### **APPROVALS**

-			
	m	1 ot	ure:
$\mathbf{c}$	u	Iai	uve.

Title: Director, Business Information & Technology Services

Date: 6/10/15



**Business Information & Technology Services Department** 

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280

### TASK AUTHORIZATION #7

August 12, 2015

Joyce Tang
President
Agilist Group Inc.
7968 Arjons Drive, Suite #105
San Diego, CA 92126
Tel.: (888) 832-4858
jtang@agilist.com

Subject: Task Authorization #7 for Agreement No. 157-2014

As Needed Project Management Office (PMO) Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$30,000.00 This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA #7 on invoice(s) for this Task.

### TASK DESCRIPTION

1.	Requestor:	D. Finley	4.	WBS or IO/ Cost Center:	176
2.	Date of Request:	08/12/15	5.	Task Start Date:	08/15/15
3.	Task Budget:	\$30,000.00	6.	Task End Date:	02/29/16

7: Task Title: As-Needed Project Management Services.

### 8. Scope of Services.

The Port is currently seeking several project managers along with Technical Infrastructure changes. We would like to have key resources to support our projects at the PMO level, advisory services and SharePoint.

Name	Classification Title	Hours	Amount
B. Loraine	Project Management Analyst	461	\$30,000.00
	TOTAL:	461	\$30,000.00

### **APPROVALS**

Name /Cinneture	Dahasahil	Cialand
Name/Signature:	Deporan L	riniey/

Title: Director, Business Information & Technology Services

Date: 8/12/15





Business Information & Technology Services
San Diego Unified Port District
P.O. Box 120488

San Diego, , CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

## TASK AUTHORIZATION NO. 7 Amendment No. 1

January 20, 2016

Joyce Tang
President
7968 Arjons Drive, Suite #105
San Diego, CA 92126
jtang@agilist.com

Subject: Amendment No. 1 to Task Authorization 7 for Agreement No. 157-2014
Agilist Group for As Needed Project Management Office (PMO) Services

- 1. Task Authorization No. 7, (As Needed Project Management Office (PMO) Services), dated August 12, 2015 has been amended as follows:
  - a. Increase dollar amount from \$30,000.00 to \$45,000.00.
  - Extend Task End Date from 02/29/16 to 04/30/16.
- 2. All other terms, covenants, and conditions in the original Task Authorization shall remain in full force and effect and shall be applicable to this Amendment.

APPROVALS	
Signature: PH Liver	
Name: Deborah L. Finley (	
Title: Director, Business Information & Technology Services	
Date: $1/20/16$	

Page 1 of 1

Provider: Agilist Group









**Business Information & Technology Services** 

San Diego Unified Port District P.O. Box 120488 San Diego, , CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

### TASK AUTHORIZATION NO. 7 Amendment No. 2

June 1, 2016

Joyce Tang President 7968 Arjons Drive, Suite #105 San Diego, CA 92126 itang@agilist.com

Subject: Amendment No. 2 to Task Authorization 7 for Agreement No. 157-2014 Agilist Group for As Needed Project Management Office (PMO) Services

- 1. Task Authorization No. 7, Amendment No. 1 (As Needed Project Management Office (PMO) Services), dated January 20, 2016 has been amended as follows:
  - a. Extend Task End Date from 04/30/16 to 12/31/16.
- 2. All other terms, covenants, and conditions in the original Task Authorization shall remain in full force and effect and shall be applicable to this Amendment.

**APPROVALS** 

Signatur	nature: THE-TUDE					
Name:	Deborah L. Finley					
Title:	Director, Business Information & Technology Services					
Date:	6/1/10					

Agreement No.157-2014; TA #7 - Amend 2

Provider: Agilist Group







**Business Information & Technology Services Department** 

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-7280 Fax (619) 686-7278

### **TASK AUTHORIZATION #8**

May 12, 2016

Joyce Tang
President
Agilist Group, Inc.
7968 Arjons Drive, Suite #105
San Diego, CA 92126
Email: jtang@agilist.com

Subject:

Task Authorization # 8 for Clerk's # 62696

Agilist Group for As Needed Project Management Office Services

You are authorized to proceed with the work described in this correspondence, in an amount not to exceed \$2,500.00. This Task Authorization is in accordance with the terms of the subject agreement. Please cite TA # 8 on invoice(s) for this Task.

### TASK DESCRIPTION

1.	Requestor:	Jeff Benedict	4.	WBS or IO/ Cost Center:	176
2,	Date of Request:	05/12/16	5.	Task Start Date:	05/12/16
3.	Task Budget:	\$2,500.00	6.	Task End Date:	06/30/16

#### Scope of Services.

- a. Close-out and package the Portwalk pavers application. The package should include all data and applications associated with and required to make the pavers application operate. This package will be archived locally.
- Set up account for: <u>ibenedict@portofsandiego.org</u> with administrator rights to the SQL database in Azure. Provide an overview of how the Azure SQL Server is setup.

Hourly rate for this classification is defined in Attachment B of the subject agreement.

### AGREEMENT SUMMARY

	Term of Agreement: 11/04/14-11/04/17					
0	Task Authorization Capacity:	360,000.00	1			
2	Executed TA/Invoices Total:	308,477.50				
3	Pending TA Total:	0				
4	Available Funds:	51,522.50	= Line			
(3)	Task Authorization Amount:	2,500.00				
6	Remaining Balance:	49,022.50				

① - [Line ② + Line ③]

### APPROVALS

SAN DIEGO UNIFIED PORT DISTRICT APPROVED: X YES

Signature:

Name:

enedict.

Title:

ems Administration Supervisor

Date:

Signature:

Name:

Deborah L. Finley

Title:

Director, Business Information & Technology Services

Date:

### Attachment D to Agenda File No. 2017-0597

San Diego Unified Port District

Document No.

AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and MATISIA INC.

DEC 1 8 2014 Filed

Office of the District Clerk

62694

DBA MATISIA CONSULTANTS

AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES **AGREEMENT NO. 155-2014** 

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and MATISIA INC. dba MATISIA CONSULTANTS, a Washington Corporation (Service Provider). The parties agree to the following:

SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily 1. comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

#### As-Needed Services a.

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2)Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3)Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA)

for said services, in the format as shown in the attached Exhibit A, attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on November 4, 2014 and shall terminate on November 4, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with ACME Business Consulting, Inc., District Clerk Document No. 6269,5 and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. 6269,5 collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

Progress Documentation. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

#### 4. RECORDS

- Service Provider shall maintain full and complete records of the cost of a. services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- b. Such records shall be maintained by Service Provider for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- C. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

### 5. SERVICE PROVIDER'S SUB-SERVICE PROVIDERS

- a. It may be necessary for Service Provider to sub-contract for the performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Provider's Sub-Se
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

### 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. <u>INDEPENDENT ANALYSIS</u>. Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. <u>ASSIGNMENT</u>. This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

### 9. INDEMNIFY, DEFEND, HOLD HARMLESS

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost (including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

### 10. INSURANCE REQUIREMENTS

- a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:
  - Commercial General Liability (including, without limitation, Contractual Liability, Personal Injury, Advertising Injury, and

Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.

- (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
- (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
- (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or selfinsurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
- (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- (3) Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This policy must provide excess insurance over the same terms and

conditions required above for the General Liability, Automobile Liability and Employer's Liability policies.

- b. Service Provider shall furnish District with certificates of insurance coverage for all the policies described above upon execution of this Agreement and upon renewal of any of these policies. A Certificate of Insurance in a form acceptable to the District, an exemplar Certificate of Insurance is attached as Exhibit B and made a part hereof, evidencing the existence of the necessary insurance policies and endorsements required shall be kept on file with the District. Except in the event of cancellation for non-payment of premium, in which case notice shall be 10 days, all such policies must be endorsed so that the insurer(s) must notify the District in writing at least 30 days in advance of policy cancellation. Service Provider shall also provide notice to District prior to cancellation of, or any change in, the stated coverages of insurance.
- c. The Certificate of Insurance must delineate the name of the insurance company affording coverage and the policy number(s) specifically referenced to each type of insurance, either on the face of the certificate or on an attachment thereto. If an addendum setting forth multiple insurance companies or underwriters is attached to the certificate of insurance, the addendum shall indicate the insurance carrier or underwriter who is the lead carrier and the applicable policy number for the CGL coverage.
- d. Furnishing insurance specified herein by the District will in no way relieve or limit any responsibility or obligation imposed by the Agreement or otherwise on Service Provider or Service Provider's sub-contractors or any tier of Service Provider's sub-contractors. District shall reserve the right to obtain complete copies of any of the insurance policies required herein.

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <u>INDEPENDENT REVIEW</u>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. <u>INTEGRATION AND MODIFICATION</u>. This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. OWNERSHIP OF RECORDS. Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

#### 18. DISPUTE RESOLUTION

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. PAYMENT BY DISTRICT. Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

#### 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

- 21. <u>CAPTIONS</u>. The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. EXECUTIVE DIRECTOR'S SIGNATURE. It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance Certificates and Endorsements to:

Deborah Finley, Director
Business Information & Technology Services Department
San Diego Unified Port District
P.O. Box 120488
San Diego, CA 92112-0488
Tel. 619-686-7271
Email: dfinley@portofsandiego.org

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Kristina Roth, CEO Matisia Consultants 3134 Elliot Avenue, Suite 220 Seattle, WA 98121 Tel. 206-395-2600

Email: Kristina.Roth@matisia.com

\*\*END OF PAGE\*\*

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT

MATISIA INC. DBA MATISIA CONSULTANTS

Deborah Finley, Director

Business Information & Technology

Services Department

Kristina Roth

CEO

APPROVED AS TO FORM AND LEGALITY

Deputy General Counsel

#### ATTACHMENT A SCOPE OF SERVICES

#### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- A. Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - · Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- · Test Management and Organization
- · Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

#### B. Key Applications:

- SHAREPOINT 2013 ENTERPRISE
- .NET FRAMEWORK 4.5X
- SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- OFFICE 365
- DOCUMENTUM 6.7X
- SQL SERVER 2012
- ESRI GIS
- SAP BUSINESS OBJECTS SUITE

#### C. Key Infrastructure:

- AZURE CLOUD
- HYPER-V
- WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

#### 1. COMPENSATION

- For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed;
Description of the work performed;
Percent of total work being invoiced;
Percent of total work completed;
Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

Services shall be invoiced in accordance with the following Rate (2)Schedules:

**Labor ou*ssirication	SEGRIMON TITLE"	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Oneste
1.Senior Project Manager	Senior Consultant	\$225	\$225
2. Project Manager	Senior Consultant	\$198	\$198
3. Functional Lead	Senior Consultant	\$198	\$198
4. Technical Lead	Senior Consultant	\$165	\$165
5. Business Analyst	Senior Consultant	\$165	\$165
6. Assistant Project Manager	Consultant	\$140	\$140
7.Project Management Analyst	Consultant	\$120	\$120
8. Change and Training Lead	Senior Consultant	\$175	\$175

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- The above rates shall be considered part of the fully (a) burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

#### Reimbursable Expenses (3)

Sub-Service Provider Costs 0% mark-up Direct Costs At Cost (zero mark-up)

Note: Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

#### 2. INVOICING

Payment Documentation. As a prerequisite to payment for services. a. Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 155-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_62694, and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

#### **EXHIBIT A** TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME) San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-

Fax (619) 725-

		TASK AU	THORIZ	ATION NO	
(Da	ite)				
(Tit (Na (Ad	ime of Company) dress) ty, State, Zip)				
Sul	bject: Task Autho (Agreement	rization for Agre Title)	eement No	o 20	
	집 아이들이 많은 아이는 것 같아요? 이 사람이 이 아이가 이 이 것 같아.			cribed in this correspon	
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## 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

10. List of Sub-Contractors (If applicable)	
N/A	
	this Task Authorization by signing below and Contracts Administrator, at the address above.
APPROVALS	
Service Provider:	Project Manager:
Signature:	Signature:
Name:	Name:
Title:	Title: Project Manager
Firm:	Date:
Date:	
Manager:	Director:
Signature:	Signature:
Name:	Name:
Title: Manager	Title: Director
Date:	Date:

# EXHIBIT B CERTIFICATE OF INSURANCE San Diego Unified Port District

By signing this form, the authorized agent or broker certifies the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- (2) As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

certificate. San Diego Unified Port District Return this form to: c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 -OR-Email: sdupd@prod.certificatesnow.com Fax: 1-866-866-6516 SDUPD Agreement Number: Name and Address of Insured (Consultant) This certificate applies to all operations of named insureds on District property in connection with all agreements between the District and Insured. COLTR TYPE OF INSURANCE POLICY NO. DATES LIMITS Inception Date: Each Occurrence: Commercial General Liability Occurrence Form Claims-made Form Expiration Date: General Aggregate: Retro Date Liquor Liability Deductible/SIR: \$ Each Occurrence: Inception Date: Commercial Automobile Liability **Expiration Date:** All Autos Owned Autos Non-Owned & Hired Autos E.L. Each Accident \$ Inception Date: Workers' Compensation -Statutory **Expiration Date:** E.L. Disease Each Employee \$ Employer's Liability E.L. Disease Policy Limit \$ Inception Date: Excess/Umbrella Liability Each Occurrence: \$ **Expiration Date:** General Aggregate: \$\_\_ COLTR COMPANIES AFFORDING COVERAGE A. M. BEST RATING A В C A. M. Best Financial Ratings of Insurance Companies Affording Coverage Must be A- VII or better unless approved in writing by the District.

Name and Address of Authorized Agent(s) or Broker(s)

Phone Numbers

Toll Free: Fax Number:

E-mail Address:

Signature of Authorized Agent(s) or Broker(s)

Date:

### SAN DIEGO UNIFIED PORT DISTRICT

#### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
All written agreements, cor	GREEMENT(S) AND/OR ACTIVITY(IES stracts and leases with the San Diego Un activities or work performed on district pr	nified Port District

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

#### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 - OR -Email to: sdupd@prod.certificatesnow.com

Fax: 1-866-866-6516







REFERENCE

62694

July 10, 2017

Ms. Kristina Roth CEO Matisia Consultants 3134 Elliot Avenue, Suite 220 Seattle, WA 98121

Dear Ms. Roth:

Per your agreement with the San Diego Unified Port District (agreement number 155-2014) dated December 18, 2014, The District hereby grants Option Years 1 and 2 of the agreement commencing November 5, 2017 and shall terminate on November 4, 2019

All other terms, covenants, and conditions in the original agreement shall remain in full force and effect and shall be applicable to these options.

Sincerely,

Paul Fanfera

Palt-for

Assistant V.P. of Business and Technology

#### **RESOLUTION 2014-215**

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA MATISIA INC., DBA **MATISIA BUSINESS** CONSULTANTS, AND ACME CONSULTING, LLC, TO PROVIDE AS-NEEDED TECHNOLOGY INFORMATION **PROJECT** MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL, ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO **EXCEED \$1,200,000** 

- WHEREAS, the San Diego Unified Port District (District) is a public corporation created by the legislature in 1962 pursuant to Harbors and Navigation Code Appendix 1, (Port Act); and
- WHEREAS, the Board of Port Commissioners (BPC) adopted BPC Policy No. 110 incorporating the provisions of the Accounting Act to govern the processing and administration of public projects; and
- WHEREAS, the BPC authorized staff to develop a Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP; and
- **WHEREAS**, one of the TSP initiatives approved by the BPC is to implement a Project Management Office (PMO) providing more responsiveness to the District's current and future information technology initiatives; and
- WHEREAS, the PMO will reap improvements over time by continuously driving the Business Information and Technology Services Department to improve its performance rolling out projects; and
- **WHEREAS**, staff issued Request for Qualification 14-27 on August 6, 2014 for as needed PMO Services; and
- WHEREAS, the District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive; and
- **WHEREAS**, District's decision analysis process was used to select three top firms based upon their ability to meet the District's needs.

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director or his designated representative is hereby authorized on behalf of the San Diego Unified Port District to authorize as needed Project Management Service Agreements with Agilis Group Inc., dba Agilisit, Matisia Inc., dba Matisia Consultants, and ACME Business Consulting, LLC, for Project Management Office Services in an amount not to exceed \$900,000 for three years, with two optional, one year extensions at \$150,000 per year.

APPROVED AS TO FORM AND LEGALITY:

GENERAL COUNSEL

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 4<sup>th</sup> day of November, 2014, by the following vote:

AYES: Bonelli, Castellanos, Merrifield, Moore, and Valderrama.

NAYS: None.

EXCUSED: Malcolm and Nelson.

ABSENT: None. ABSTAIN: None.

Robert E. Nelson, Chairman Board of Port Commissioners

ATTEST:

Timothy A. Deuel District Clerk

(Seal)



## San Diego Unified Port District

Page 312 of 400D

Page 30 of 110 D

3165 Pacific Hwy.
San Diego, CA 92101

File #:2014-531

**DATE:** November 4, 2014

#### SUBJECT:

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA AGILISIT; MATISIA INC., DBA MATISIA CONSULTANTS; AND ACME BUSINESS CONSULTING, LLC, TO PROVIDE AS-NEEDED INFORMATION TECHNOLOGY PROJECT MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO EXCEED \$1,200,000

#### **EXECUTIVE SUMMARY:**

Board of Port Commissioners (Board) authorized staff to develop a five-year Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP. The results and recommendations were presented to Board members in a series of individual meetings occurring in March 2012. The Board approved fiscal year 2015 (FY 2014/2015) projects through the adoption of the annual budget.

One of the TSP initiatives approved by the Board is to implement a Project Management Office providing more responsiveness to the District's current and future information technology initiatives. The Project Management Office will obtain improvements over time by continuously driving the Business Information and Technology Services (BITS) department to improve its performance rolling out projects. The Project Management Office will define and maintain project management standards for information technology going forward.

The primary goal of the Project Management Office is to achieve benefits found in following project management standards, policies, processes, and methods. As the BITS department matures, the Project Management Office will become the source for guidance, documentation, and metrics related to the practices involved in managing and implementing projects within the District. It will report on project activities, problems, and new initiative requests coming from other District departments. It will also be a strategic tool used to keep the information technology initiatives focused on District strategic goals and objectives.

Staff issued Request for Qualification 14-27 (RFQ No. 14-27) on August 6, 2014 for As-Needed Project Management Office Services. The District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive. Evaluations were performed by a panel comprised of BITS staff, Procurement staff, and Equal Opportunity Management. The panel analyzed the proposals, conducted interviews, and ranked the firms according to the criteria established in RFQ No. 14-27. Using the District's decision analysis process, the panel selected three top firms

#### File #:2014-531

based upon their ability to meet the District's needs.

#### **RECOMMENDATION:**

Resolution Selecting and Authorizing Agreements with Agilis Group Inc., dba AgilisIT; Matisia Inc., DBA Matisia Consultants; and ACME Business Consulting, LLC, to Provide As-Needed Information Technology Project Management Services for Three Years with Two Optional One Year Extensions for a Total Aggregate Amount not to Exceed \$1,200,000.

#### FISCAL IMPACT:

The maximum cost to the District for the first 3 years is estimated at \$900,000 and the total of \$1,200,000 over 5 years, if the two optional annual options are exercised. Funds for the first year of the agreement are budgeted in the (FY 2014/2015) operating budget in the Business Information and Technology Services Professional Services account (Ordinance 2766). Funds needed for future fiscal year(s) will be budgeted in the appropriate fiscal year and cost account, subject to Board approval upon adoption of each fiscal year's budget.

#### **COMPASS STRATEGIC GOALS:**

This agenda item supports the following Strategic Goal(s):

- A Port that the public understands and trusts.
- A Port with an innovative and motivated workforce.

#### DISCUSSION:

The Board authorized staff to develop a TSP at the August 9, 2011 Board meeting by awarding an agreement to ThirdWave Corporation to conduct a comprehensive enterprise study. The results and recommendations were presented to Board members in a series of individual meetings occurring in March 2012. The Board approved (FY 2014/2015) TSP projects through the adoption of the annual budget.

The TSP identified 40+ technology projects over a five year period: replacing the District's email system, replacing the document management system, updating the real estate management solution, geographical information system, replace the computer aided dispatch system, maritime operation information system, redesigned the public internet site, agenda management solution, and General Services maintenance system process improvements. New E-Government initiatives include; public records request management, transient vessel solution, park permitting, public records management, and electronic invoicing. Other initiatives on the roadmap include a solution to manage all of the District's media assets such as; videos and pictures, enterprise reporting, human resources system improvements, and standard financial and budgeting system improvements.

One of the TSP projects approved by the Board is to initiate a Project Management Office that better responds to the District's current and future information technology initiatives. The Project

#### File #:2014-531

Management Office will obtain improvements over time and continuously drive the BITS department to improve its performance deploying projects and operationally advancing needs.

The District has been doing technology and business process driven projects using disparate methodologies and practices which has proven to be disorganized and required an immense learning curve for BITS staff. Along with implementing a new Project Management Office, the BITS department implemented a forum for technology governance seeking to improve the value of departmental business operations and rationally prioritize project requests along with researching the best tools and applications recommended for a thriving organization. Together with the Project Management Office this Technology Governance Forum provides a framework for implementing policies, business processes, and internal controls to effectively support all the services that the BITS department provides.

The Technology Governance Forum represents the review and analysis of proposed tools, applications and/or hardware introduced by non-technical departments and BITS. It makes decisions or recommendations regarding information technology strategies and policies, BITS department projects, priorities, and related issues.

#### **RFP - Vendor Information**

Agilis Group Inc., dba AgilisIT (AgilisIT) - the AgilisIT approach to working with the District is to provide personnel that are the "right fit" ensuring that personnel understand the District technology environment. Agilis is a professional services firm specializing in offering information technology services. AgilisIT provides solid staff experience as it relates to the District's future initiatives and roadmap. Such experiences include working with US Military, Department of Treasury, California General Services Department, Industrial Relations and Managed Healthcare. They have a solid understanding of the District's environment and have a familiarity with public sector rules and regulations. A primary strength is in Microsoft technologies.

Matisia Inc., dba Matisia Consultants (Matisia) - Based in Southern California and Seattle, Washington, Matisia is a professional services firm that specializes in SAP and Microsoft Application services. Matisia staff experience as it relates to the District's future initiatives and roadmap is top-of-the-line. Such experience includes working with Southern California Edison, Carefusion, Microsoft, and Costco Wholesale. They have a solid understanding of the SAP environment especially in the areas the District intends to enhance in upcoming years. Primary strength is in SAP core modules and integration.

**ACME Business Consulting, LLC (ACME)** - ACME specializes in implementation, business process, and project management services. ACME was the most well rounded firm in the selection group. Even though the firm is small in terms of the number of employees, they make up for it in staff experience, stability of staff, and public sector experience. Their primary strength is in Microsoft technologies and content management.

**Other Firms in selection group** - LSI Consulting, Sage, MGT of America, BPM Advisors, Kissinger Group, Dataskill, and Wave Technology Solutions Group provided bid submissions that added limited value when compared to ACME, Matisia, and Agilis related Project Management Office services.

#### File #:2014-531

#### **General Counsel's Comments:**

The General Counsel's Office has reviewed the agreements for AgilisIT, Matisia and ACME and approves them as to form and legality.

#### **Environmental Review:**

The proposed Board action does not constitute a "project" under the definition set forth in California Environmental Quality Act (CEQA) Guidelines Section 15378 and is therefore not subject to CEQA. No further action under CEQA is required.

The proposed Board action does not allow for "development," as defined in Section 30106 of the California Coastal Act, or "new development," pursuant to Section 1.a. of the District's Coastal Development Permit Regulations. Therefore, issuance of a Coastal Development Permit or exclusion is not required.

**Equal Opportunity Program:** Due to limited sub opportunities no Small Business Enterprise (SBE) goal was established for this solicitation. Two of the three firms recommended are SBEs.

#### PREPARED BY:

Kenneth Chambers
Manager, Business Information Technology Services

Attachment(s):

Attachment A: Agreement 155- 2014 Matisia Inc., dba Matisia Consultants Attachment B: Agreement 156-2014 ACME Business Consulting, LLC Attachment C: Agreement 157-2014 Agilis Group Inc., dba AgilisIT

# AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and MATISIA INC. DBA MATISIA CONSULTANTS for

# AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 155-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and MATISIA INC. dba MATISIA CONSULTANTS, a Washington Corporation (Service Provider). The parties agree to the following:

 SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

#### a. **As-Needed Services**

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2) Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3) Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA)

for said services, in the format as shown in the attached Exhibit A, attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with ACME Business Consulting, Inc., District Clerk Document No. \_\_\_\_\_\_\_, and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. \_\_\_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. <a href="Payment Procedure">Payment Procedure</a>. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

#### 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

#### 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

#### 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

#### 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

(including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

#### 10. **INSURANCE REQUIREMENTS**

- a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:
  - Commercial General Liability (including, without limitation,
     Contractual Liability, Personal Injury, Advertising Injury, and

Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.

- (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
- (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
- (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or self-insurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
- (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- (3) Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This policy must provide excess insurance over the same terms and

conditions required above for the General Liability, Automobile Liability and Employer's Liability policies.

- b. Service Provider shall furnish District with certificates of insurance coverage for all the policies described above upon execution of this Agreement and upon renewal of any of these policies. A Certificate of Insurance in a form acceptable to the District, an exemplar Certificate of Insurance is attached as Exhibit B and made a part hereof, evidencing the existence of the necessary insurance policies and endorsements required shall be kept on file with the District. Except in the event of cancellation for non-payment of premium, in which case notice shall be 10 days, all such policies must be endorsed so that the insurer(s) must notify the District in writing at least 30 days in advance of policy cancellation. Service Provider shall also provide notice to District prior to cancellation of, or any change in, the stated coverages of insurance.
- c. The Certificate of Insurance must delineate the name of the insurance company affording coverage and the policy number(s) specifically referenced to each type of insurance, either on the face of the certificate or on an attachment thereto. If an addendum setting forth multiple insurance companies or underwriters is attached to the certificate of insurance, the addendum shall indicate the insurance carrier or underwriter who is the lead carrier and the applicable policy number for the CGL coverage.
- d. Furnishing insurance specified herein by the District will in no way relieve or limit any responsibility or obligation imposed by the Agreement or otherwise on Service Provider or Service Provider's sub-contractors or any tier of Service Provider's sub-contractors. District shall reserve the right to obtain complete copies of any of the insurance policies required herein.

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <a href="INDEPENDENT REVIEW">INDEPENDENT REVIEW</a>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. <u>INTEGRATION AND MODIFICATION</u>. This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. **OWNERSHIP OF RECORDS.** Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

#### 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants Requesting Department: Business Information & Technology Services Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

#### 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.

22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.

Submit all correspondence regarding this Agreement, including Insurance
 Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

Email: dfinley@portofsandiego.org

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Kristin Roth, CEO Matisia Consultants 3134 Elliot Avenue, Suite 220 Seattle, WA 98121 Tel. 206-395-2600

Email: Kristin.Roth@matisia.com

\*\*END OF PAGE\*\*

Agreement No. 155-2014 / RFQ No. 14-27 Service Provider: Matisia Consultants c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

MATISIA INC. DBA MATISIA CONSULTANTS	
Kristin Roth CEO	
	MATISIA CONSULTANTS  Kristin Roth

**Deputy General Counsel** 

## ATTACHMENT A SCOPE OF SERVICES

#### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- **A.** Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

#### B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

#### C. Key Infrastructure:

- AZURE CLOUD
- HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

#### 1. **COMPENSATION**

- a. For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2) Services shall be invoiced in accordance with the following Rate Schedules:

LABOR CLASSIFICATION.	POSITION TITLE"	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Ousits
1. Senior Project Manager	Senior Consultant	\$225	\$225
2. Project Manager	Senior Consultant	\$198	\$198
3. Functional Lead	Senior Consultant	\$198	\$198
4. Technical Lead	Senior Consultant	\$165	\$165
5. Business Analyst	Senior Consultant	\$165	\$165
6. Assistant Project Manager	Consultant	\$140	\$140
7.Project Management Analyst	Consultant	\$120	\$120
8. Change and Training Lead	Senior Consultant	\$175	\$175

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

#### (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

<u>Note:</u> Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

#### 2. **INVOICING**

a. <u>Payment Documentation</u>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 155-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_ and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

## EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

	TASK AUTHORIZATION NO						
(Dat	te)						
(Add	e) me of Company) dress) y, State, Zip)						
Sub	<b>Task Author</b> (Agreement T	ization for Agreeme	nt No	o 20			
amo	ount not to exceed \$_	This	Tasl	cribed in this correspo A Authorization is in ac A #_ on invoice(s) for the	cordance with		
		TASK DESC	RIPTI	<u>ON</u>			
1.	Requestor:		4.	WBS or IO/ Cost Center:			
2.	Date of Request:		5.	Task Start Date:			
3.	Task Budget:	\$	6.	Task End Date:	_		
7.	Task Title:						
8.	Scope of Services.						

#### 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

	· · · · · · · · · · · · · · · · · · ·		•				
10. <b>Li</b> s	st of Sub-Contractors (If applicable)						
N/A	(ii applicable)						
11. Please acknowledge acceptance of this Task Authorization by signing below and returning via mail to, Contracts Administrator, at the address above.							
<u>APPR</u>	ROVALS						
<u>Servi</u>	ce Provider:	Project N	<u>llanager:</u>				
Signat	ure:	Signature:					
Name:		Name:					
Title:		Title:	Project Manager				
Firm:		Date:					
Date:							
<u>Mana</u>	ger:	Director:					
Signat	ure:	Signature:					
Name:		Name:					
Title:	Manager	Title:	Director				
Date:		Date:					

#### **EXHIBIT B CERTIFICATE OF INSURANCE** San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

Return this form to: San Diego Unified Port District

c/o Ebix BPO P.O. Box 12010-3

Hemet, CA 92546-8010 -OR-						
Email: sdupd@prod.certificatesnow.com Fax: 1-866-866-6516						
Name and	Name and Address of Insured (Consultant)  SDUPD Agreement Number:					
Traine and Address of Insured (Consultant)				retrombot:		
				to all operations of named insureds on District with all agreements between the District and Insured.		
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS		
	Commercial General Liability		Inception Date:	Each Occurrence:		
	Occurrence Form			\$		
	Claims-made Form					
	Retro Date		Expiration Date:	General Aggregate:		
	Liquor Liability Deductible/SIR: \$			\$		
	Deductible/Off.		Inception Date:	Each Occurrence:		
	Commercial Automobile Liability					
	☐ All Autos		Expiration Date:	\$		
	Owned Autos					
	■ Non-Owned & Hired Autos					
	Workers' Compensation –		Inception Date:	E.L. Each Accident \$		
	Statutory		Expiration Date:	E.L. Disease Each Employee \$		
	Employer's Liability			E.L. Disease Policy Limit \$		
				E.L. Disease Folicy Limit \$		
	Excess/Umbrella Liability		Inception Date:	Each Occurrence: \$		
			Expiration Date:			
				General Aggregate: \$		
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING		
Α						
В						
С						
D						
A. M.	Best Financial Ratings of Insurance Co	mpanies Affording	g Coverage Must be A- VI	I or better unless approved in writing by the District.		
Name and A	ddress of Authorized Agent(s) or Broke	r(s)	Phone Numbers			
	Toll Free: Fax Number:					
E-mail Address:						
			Signature of Authorized	Agent(s) or Broker(s)		
				Date:		
				Date.		

Agreement No. 155-2014 / RFQ No.14-27; Exhibit B

Service Provider: Matisia Consultants

Requesting Department: Business Information & Technology Services

#### SAN DIEGO UNIFIED PORT DISTRICT

#### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
All written agreements, contra	REEMENT(S) AND/OR ACTIVITY(IES cts and leases with the San Diego Unvities or work performed on district pre-	ified Port District

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

#### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 – OR –

Email to: <a href="mailto:sdupd@prod.certificatesnow.com">sdupd@prod.certificatesnow.com</a>

Fax: 1-866-866-6516

Agreement No. 155-2014 / RFQ No.14-27; Exhibit B Service Provider: Matisia Consultants

Requesting Department: Business Information & Technology Services

# AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and ACME BUSINESS CONSULTING, LLC for AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 156-2014

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and ACME BUSINESS CONSULTING, LLC, an Oregon Limited Liability Corporation (Service Provider). The parties agree to the following:

 SCOPE OF SERVICES. Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

#### a. **As-Needed Services**

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. No work or services will be performed until a task authorization has been signed by the District Representative.
- (2) Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3) Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA) for said services, in the format as shown in the attached Exhibit A,

Agreement No. 156-2014 / RFQ No. 14-27
Service Provider: ACME Business Consulting, LLC
Requesting Department: Business Information & Technology Services

attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. \_\_\_\_\_\_\_\_, and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. \_\_\_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. Payment Procedure. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

#### 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

#### 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services

#### 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

#### 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

Page 346 of 400D Page 64 of 110 D

(including reasonable attorneys' fees) or expense for, including but not

limited to, damage to property, the loss or use thereof, or injury or death to

any person, including Service Provider's officers, agents, subcontractors,

employees, ("Claim"), caused by, arising out of, or related to the

performance of services by Service Provider as provided for in this

Agreement, or failure to act by Service Provider, its officers, agents,

subcontractors and employees. The Service Provider's duty to defend,

indemnify, and hold harmless shall not include any Claim arising from the

active negligence, sole negligence or willful misconduct of the District, its

agents, officers, or employees.

b. The Service Provider further agrees that the duty to indemnify, and the

duty to defend the District as set forth in 9.a, requires that Service

Provider pay all reasonable attorneys' fees and costs District incurs

associated with or related to enforcing the indemnification provisions, and

defending any Claim arising from the services of the Service Provider

provided for in this Agreement.

c. The District may, at its own election, conduct its defense, or participate in

the defense of any Claim related in any way to this Agreement. If the

District chooses at its own election to conduct its own defense, participate

in its own defense or obtain independent legal counsel in defense of any

Claim arising from the services of Service Provider provided for in this

Agreement, Service Provider agrees to pay all reasonable attorneys' fees

and all costs incurred by District.

10. **INSURANCE REQUIREMENTS** 

a. Service Provider shall at all times during the term of this Agreement

maintain, at its expense, the following minimum levels and types of

insurance:

Agreement No. 156-2014 / RFQ No. 14-27

Service Provider: ACME Business Consulting, LLC

Requesting Department: Business Information & Technology Services

Page 6 of 16

- (1) Commercial General Liability (including, without limitation, Contractual Liability, Personal Injury, Advertising Injury, and Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.
  - (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
  - (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
  - (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or selfinsurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
  - (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than

one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This

Page 349 of 400D Page 67 of 110 D

policy must provide excess insurance over the same terms and conditions required above for the General Liability, Automobile

Liability and Employer's Liability policies.

b. Service Provider shall furnish District with certificates of insurance

coverage for all the policies described above upon execution of this

Agreement and upon renewal of any of these policies. A Certificate of

Insurance in a form acceptable to the District, an exemplar Certificate of

Insurance is attached as Exhibit B and made a part hereof, evidencing the

existence of the necessary insurance policies and endorsements required

shall be kept on file with the District. Except in the event of cancellation

for non-payment of premium, in which case notice shall be 10 days, all

such policies must be endorsed so that the insurer(s) must notify the

District in writing at least 30 days in advance of policy cancellation.

Service Provider shall also provide notice to District prior to cancellation

of, or any change in, the stated coverages of insurance.

c. The Certificate of Insurance must delineate the name of the insurance

company affording coverage and the policy number(s) specifically

referenced to each type of insurance, either on the face of the certificate

or on an attachment thereto. If an addendum setting forth multiple

insurance companies or underwriters is attached to the certificate of

insurance, the addendum shall indicate the insurance carrier or

underwriter who is the lead carrier and the applicable policy number for

the CGL coverage.

d. Furnishing insurance specified herein by the District will in no way relieve

or limit any responsibility or obligation imposed by the Agreement or

otherwise on Service Provider or Service Provider's sub-contractors or

any tier of Service Provider's sub-contractors. District shall reserve the

right to obtain complete copies of any of the insurance policies required

herein.

Agreement No. 156-2014 / RFQ No. 14-27

Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services Page 9 of 16

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <a href="INDEPENDENT REVIEW">INDEPENDENT REVIEW</a>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. **INTEGRATION AND MODIFICATION.** This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. **OWNERSHIP OF RECORDS.** Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

#### 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

#### 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

Agreement No. 156-2014 / RFQ No. 14-27 Service Provider: ACME Business Consulting, LLC Requesting Department: Business Information & Technology Services

- 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance
     Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

Email: dfinley@portofsandiego.org

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Nilay Thakkar Managing Director, San Diego ACME Business Consulting 4445 Eastgate Mall #200 San Diego, CA 92121 Office: (858) 337-9925

Office: (858) 337-9925 Fax: (858) 812-2001

Email: nthakkar@acmebc.com

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT	ACME BUSINESS CONSULTING, LLC
Deborah Finley, Director Business Information & Technology Services Department	Nilay Thakkar Managing Director

Deputy General Counsel

## ATTACHMENT A SCOPE OF SERVICES

#### San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- A. Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

#### B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

#### C. Key Infrastructure:

- AZURE CLOUD
- 2. HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

#### 1. **COMPENSATION**

- a. For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2)	Services	shall	be	invoiced	in	accordance	with	the	following	Rate
	Schedule	s:								

LABOR CLASSIFICATION*	(ACME) POSITION TITLE**	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Onsite
Senior Project Manager	Senior Manager	\$190	\$190
Project Manager	Manager	\$145	\$165
Functional Lead	Manager	\$145	\$165
4. Technical Lead	Manager	\$145	\$165
5. Business Analyst	Senior Consultant	\$125	\$145
Assistant Project Manager	Senior Consultant	\$125	\$145
7. Project Management Assistant	Senior Consultant	\$125	\$145
8. Change and Training Lead	Senior Manager	\$170	\$190

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

#### (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

**Note:** Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

#### 2. **INVOICING**

a. <a href="Payment Documentation">Payment Documentation</a>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.

- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 156-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_ and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

# EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

	TASK AUTHORIZATION NO					
(Dat	te)					
(Title (National) (Add (City	(Name) (Title) (Name of Company) (Address) (City, State, Zip) Email:					
Sub	ject: Task Authori (Agreement T	zation for Agreeme	nt No	o 20		
amo	ount not to exceed \$_	This	Tasl	cribed in this correspo A Authorization is in ac A #_ on invoice(s) for the	cordance with	
		TASK DESC	RIPTI	<u>ON</u>		
1.	Requestor:		4.	WBS or IO/ Cost Center:		
2.	Date of Request:		5.	Task Start Date:		
3.	Task Budget:	\$	6.	Task End Date:		
7.	Task Title:					
8.	Scope of Services.					

# 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

	I .				
10. <b>Li</b> s	st of Sub-Contractors (If applicable)				
N/A	\ 11 /				
11.	Please acknowledge acceptance of this Task Authorization by signing below and returning via mail to, Contracts Administrator, at the address above.				
<u>APPF</u>	ROVALS				
<u>Servi</u>	ce Provider:	Project N	lanager:		
Signat	cure:	Signature:			
Name:		Name:			
Title:		Title:	Project Manager		
Firm:		Date:			
Date:					
<u>Mana</u>	ger:	Director:			
Signat	ure:	Signature:			
Name:		Name:			
Title:	Manager	Title:	Director		
Date:		Date:			

# **EXHIBIT B CERTIFICATE OF INSURANCE** San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

San Diego Unified Port District Return this form to:

P.O. Box 12010-3					
Hemet, CA 92546-8010 -OR-					
	Email: <u>sdupd@prod.certificatesnow.com</u> Fax: 1-866-866-6516				
Name and	Address of Insured (Consultan			nt Number:	
rtanio and	Triadross of modrod (Corroditari	•)	obol b /\gloomo		
				to all operations of named insureds on District with all agreements between the District and Insured.	
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS	
	Commercial General Liability		Inception Date:	Each Occurrence:	
	Occurrence Form			\$	
	Claims-made Form				
	Retro Date		Expiration Date:	General Aggregate:	
	Liquor Liability Deductible/SIR: \$			\$	
	Deductible/SIK. \$		Inception Date:	Each Occurrence:	
	Commercial Automobile Liability		inception Date.	Each Occurrence.	
	☐ All Autos		Expiration Date:	\$	
	☐ Owned Autos				
	☐ Non-Owned & Hired Autos				
	Workers' Compensation –		Inception Date:	E.L. Each Accident \$	
	Statutory		Expiration Date:	E.L. Disease Each Employee \$	
	Employer's Liability			E I. Bissass Ballou I touts &	
				E.L. Disease Policy Limit \$	
	Excess/Umbrella Liability		Inception Date:	Each Occurrence: \$	
			Expiration Date:		
				General Aggregate: \$	
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING	
А					
В					
С					
D					
A. M.	Best Financial Ratings of Insurance Co	mpanies Affording	g Coverage Must be A- V	II or better unless approved in writing by the District.	
Name and A	ddress of Authorized Agent(s) or Broke	r(s)	Phone Numbers		
			Toll Free:	Fax Number:	
			E-mail Address:		
	Signature of Authorized Agent(s) or Broker(s)				
			-	• ','	
				Date:	

# SAN DIEGO UNIFIED PORT DISTRICT

# REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
All written agreements, contra	REEMENT(S) AND/OR ACTIVITY(IES cts and leases with the San Diego Unvities or work performed on district pre-	ified Port District

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 - OR -

Email to: sdupd@prod.certificatesnow.com

Fax: 1-866-866-6516

Agreement No. 156-2014 / RFQ No.14-27; Exhibit B Service Provider: ACME Business Consulting, LLC

Page 2 of 2

AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and AGILIS GROUP INC. **DBA AGILISIT** for

# AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES **AGREEMENT NO. 157-2014**

The parties to this Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and AGILIS GROUP INC. DBA AGILISIT, a California Corporation (Service Provider). The parties agree to the following:

1. **SCOPE OF SERVICES.** Service Provider shall provide services to satisfactorily comply with Attachment A, Scope of Services, attached hereto and incorporated herein, as requested by District. Service Provider shall keep the Executive Director of the District or his designated representative informed of the progress of said services at all times.

#### a. **As-Needed Services**

- (1) Service Provider is aware that the services to be provided under this Agreement are on an as-needed basis as determined by the District. Service Provider may or may not receive a request to provide such services, and Service Provider may not receive the maximum expenditure of funds allocated for these services. work or services will be performed until a task authorization has been signed by the District Representative.
- (2)Service Provider shall furnish all technical and professional labor, and materials to satisfactorily comply with Attachment A: Scope of Services as requested by District by issuance of specific Task Authorization and agreed to by Service Provider.
- (3)Services rendered under this Agreement shall be undertaken by Service Provider only upon issuance of a Task Authorization (TA)

Agreement No. 157-2014 / RFQ No. 14-27 Service Provider: Agilis Group Inc. dba AgilisIT for said services, in the format as shown in the attached Exhibit A, attached hereto and incorporated herein. A Task Authorization shall not be considered effective until the Task Authorization has been signed by the District's designated representative.

- TERM OF AGREEMENT. This Agreement shall commence on October 15, 2014 and shall terminate on October 15, 2017 subject to earlier termination as provided below.
- 3. <u>COMPENSATION</u>. For performance of services rendered pursuant to this Agreement and as further described in Attachment B, Compensation and Invoicing, attached hereto and incorporated herein; District shall compensate Service Provider based on the following, subject to the limitation of the maximum expenditure provided herein:
  - a. <u>Maximum Expenditure.</u> The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. \_\_\_\_\_\_, and agreement with ACME Business Consulting, LLC, District Clerk Document No. \_\_\_\_\_\_, collectively shall not exceed \$900,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$1,200,000.00.
  - b. <a href="Payment Procedure">Payment Procedure</a>. For work performed on an hourly basis, Service Provider agrees to assign the person with the lowest hourly rate who is fully competent to provide the services required. If Service Provider finds it necessary to have work, which would usually be performed by personnel with a lower rate, performed by personnel paid at the higher hourly rate, Service Provider shall nevertheless, bill at the lower rate.

c. <a href="Progress Documentation">Progress Documentation</a>. Service Provider shall provide District progress reports in a format and on a schedule as District directs. Progress reports shall include a description of work completed, cumulative dollar costs incurred, anticipated work for the next reporting period, percentage of work complete, and the expected completion date for remaining work. The report shall identify problem areas and important issues that may affect project cost and/or schedule. The report shall present actual percent completion versus planned percent completion.

# 4. **RECORDS**

- a. Service Provider shall maintain full and complete records of the cost of services performed under this Agreement. Such records shall be open to inspection of District at all reasonable times in the City of San Diego and such records shall be kept for at least three (3) years after the termination of this Agreement.
- Such records shall be maintained by Service Provider for a period of three
   (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.
- c. Service Provider understands and agrees that District, at all times under this Agreement, has the right to review project documents and work in progress and to audit financial records, whether or not final, which Service Provider or anyone else associated with the work has prepared or which relate to the work which Service Provider is performing for District pursuant to this Agreement regardless of whether such records have previously been provided to District. Service Provider shall provide District at Service Provider's expense a copy of all such records within five (5) working days of a written request by District. District's right shall also include inspection at reasonable times of the Service Provider's office or facilities, which are engaged in the performance of services pursuant to this Agreement. Service Provider shall, at no cost to District furnish

reasonable facilities and assistance for such review and audit. Service Provider's failure to provide the records within the time requested shall preclude Service Provider from receiving any compensation due under this Agreement until such documents are provided.

# 5. **SERVICE PROVIDER'S SUB-SERVICE PROVIDERS**

- It may be necessary for Service Provider to sub-contract for the a. performance of certain technical services or other services for Service Provider to perform and complete the required services; provided, however, all Service Provider's Sub-Service Providers shall be subject to prior written approval by District. The Service Provider shall remain responsible to District for any and all services and obligations required under this Agreement, whether performed by Service Provider or Service Provider's Sub-Service Providers. Service Provider shall compensate each Service Provider's Sub-Service Providers in the time periods required by law. Any Service Provider's Sub-Service Providers employed by Service Provider shall be independent Service Providers and not agents of District. Service Provider shall insure that Service Provider's Sub-Service Providers satisfy all substantive requirements for the work set forth by this Agreement, including insurance and indemnification.
- b. Service Provider shall also include a clause in its Agreements with Service Provider's Sub-Service Providers which reserves the right, during the performance of this Agreement and for a period of three (3) years following termination of this Agreement, for a District representative to audit any cost, compensation or settlement resulting from any items set forth in this Agreement. This clause shall also require Service Provider's Sub-Service Providers to retain all necessary records for a period of three (3) years after completion of services to be performed under this Agreement or until all disputes, appeals, litigation or claims arising from this Agreement have been resolved, whichever is later.

# 6. **COMPLIANCE**

- a. In performance of this Agreement, Service Provider and Service Provider's Sub-Service Providers shall comply with the California Fair Employment and Housing Act, the American with Disabilities Act, and all other applicable federal, state, and local laws prohibiting discrimination, including without limitation, laws prohibiting discrimination because of age, ancestry, color, creed, denial of family and medical care leave, disability, marital status, medical condition, national origin, race, religion, sex, or sexual orientation. Service Provider shall comply with the prevailing wage provisions of the Labor Code, and the Political Reform Act provisions of the Government Code, as applicable.
- b. Service Provider shall comply with all Federal, State, regional and local laws, and district Ordinances and Regulations applicable to the performance of services under this Agreement as exist now or as may be added or amended.
- 7. **INDEPENDENT ANALYSIS.** Service Provider shall provide the services required by this Agreement and arrive at conclusions with respect to the rendition of information, advice or recommendations, independent of the control and direction of District, other than normal contract monitoring provided, however, Service Provider shall possess no authority with respect to any District decision beyond rendition of such information, advice, or recommendations.
- 8. **ASSIGNMENT.** This is a personal services Agreement between the parties and Service Provider shall not assign or transfer voluntarily or involuntarily any of its rights, duties, or obligations under this Agreement without the express written consent of District in each instance.

# 9. <u>INDEMNIFY, DEFEND, HOLD HARMLESS</u>

a. <u>Duty to Indemnify, duty to defend and hold harmless</u>. To the fullest extent provided by law, Service Provider agrees to defend, indemnify and hold harmless the District, its agents, officers or employees, from and against any claim, demand, action, proceeding, suit, liability, damage, cost

(including reasonable attorneys' fees) or expense for, including but not limited to, damage to property, the loss or use thereof, or injury or death to any person, including Service Provider's officers, agents, subcontractors, employees, ("Claim"), caused by, arising out of, or related to the performance of services by Service Provider as provided for in this Agreement, or failure to act by Service Provider, its officers, agents, subcontractors and employees. The Service Provider's duty to defend, indemnify, and hold harmless shall not include any Claim arising from the active negligence, sole negligence or willful misconduct of the District, its agents, officers, or employees.

- b. The Service Provider further agrees that the duty to indemnify, and the duty to defend the District as set forth in 9.a, requires that Service Provider pay all reasonable attorneys' fees and costs District incurs associated with or related to enforcing the indemnification provisions, and defending any Claim arising from the services of the Service Provider provided for in this Agreement.
- c. The District may, at its own election, conduct its defense, or participate in the defense of any Claim related in any way to this Agreement. If the District chooses at its own election to conduct its own defense, participate in its own defense or obtain independent legal counsel in defense of any Claim arising from the services of Service Provider provided for in this Agreement, Service Provider agrees to pay all reasonable attorneys' fees and all costs incurred by District.

# 10. **INSURANCE REQUIREMENTS**

- a. Service Provider shall at all times during the term of this Agreement maintain, at its expense, the following minimum levels and types of insurance:
  - Commercial General Liability (including, without limitation,
     Contractual Liability, Personal Injury, Advertising Injury, and

Agreement No. 157-2014 / RFQ No. 14-27 Service Provider: Agilis Group Inc. dba AgilisIT

Page 372 of 400D Page 90 of 110 D

Products/Completed Operations) coverages, with coverage at least as broad as Insurance Services Office Commercial General Liability Coverage (occurrence Form CG 0001) with limits no less than one million dollars (\$1,000,000) per Occurrence and two million dollars (\$2,000,000) Aggregate for bodily injury, personal injury and property damage.

- (a) The deductible or self-insured retention on this Commercial General Liability shall not exceed \$5,000 unless District has approved of a higher deductible or self-insured retention in writing.
- (b) The Commercial General Liability policy shall be endorsed to include the District; its agents, officers and employees as additional insureds in the form as required by the District. An exemplar endorsement is attached (Exhibit B, Certificate of Insurance, attached hereto and incorporated herein).
- (c) The coverage provided to the District, as an additional insured, shall be primary and any insurance or self-insurance maintained by the District shall be excess of the Service Provider's insurance and shall not contribute to it.
- (d) The Commercial General Liability policy shall be endorsed to include a waiver of transfer of rights of recovery against the District ("Waiver of Subrogation").
- (2) Commercial Automobile Liability (Owned, Scheduled, Non-Owned, or Hired Automobiles) written at least as broad as Insurance Services Office Form Number CA 0001 with limits of no less than one million dollars (\$1,000,000) combined single limit per accident for bodily injury and property damage.

- (3) Workers' Compensation, statutory limits, is required of the Service Provider and all sub-consultants (or be a qualified self-insured) under the applicable laws and in accordance with "Workers' Compensation and Insurance Act", Division IV of the Labor Code of the State of California and any Acts amendatory thereof. Employer's Liability, in an amount of not less than one million dollars (\$1,000,000) each accident, \$1,000,000 disease policy limit and \$1,000,000 disease each employee. This policy shall be endorsed to include a waiver of subrogation endorsement, where permitted by law.
- (4) Professional Liability insurance in the amount of \$1,000,000 per claim and \$1,000,000 aggregate.
  - (a) At the end of the agreement period, Consultant shall maintain, at its own expense, continued Professional Liability insurance of not less than five (5) years, in an amount no less than the amount required pursuant to this Agreement.
  - (b) Alternately, if the existing Professional Liability is terminated during the above referenced five-year period, Consultant shall maintain at its own expense, "tail" coverage in the same minimum amount as set forth in this paragraph.
  - (c) All coverages under this section shall be effective as of the effective date of this Agreement or provide for a retroactive date of placement that coincides with the effective date of this Agreement.
- (5) Umbrella or Excess Liability insurance with limits no less than one million dollars (\$1,000,000) per occurrence and aggregate. This policy must provide excess insurance over the same terms and

Page 374 of 400D Page 92 of 110 D

conditions required above for the General Liability, Automobile

Liability and Employer's Liability policies.

b. Service Provider shall furnish District with certificates of insurance

coverage for all the policies described above upon execution of this

Agreement and upon renewal of any of these policies. A Certificate of

Insurance in a form acceptable to the District, an exemplar Certificate of

Insurance is attached as Exhibit B and made a part hereof, evidencing the

existence of the necessary insurance policies and endorsements required

shall be kept on file with the District. Except in the event of cancellation

for non-payment of premium, in which case notice shall be 10 days, all

such policies must be endorsed so that the insurer(s) must notify the

District in writing at least 30 days in advance of policy cancellation.

Service Provider shall also provide notice to District prior to cancellation

of, or any change in, the stated coverages of insurance.

c. The Certificate of Insurance must delineate the name of the insurance

company affording coverage and the policy number(s) specifically

referenced to each type of insurance, either on the face of the certificate

or on an attachment thereto. If an addendum setting forth multiple

insurance companies or underwriters is attached to the certificate of

insurance, the addendum shall indicate the insurance carrier or

underwriter who is the lead carrier and the applicable policy number for

the CGL coverage.

d. Furnishing insurance specified herein by the District will in no way relieve

or limit any responsibility or obligation imposed by the Agreement or

otherwise on Service Provider or Service Provider's sub-contractors or

any tier of Service Provider's sub-contractors. District shall reserve the

right to obtain complete copies of any of the insurance policies required

herein.

Agreement No. 157-2014 / RFQ No. 14-27

Service Provider: Agilis Group Inc. dba AgilisIT Requesting Department: Business Information & Technology Services

- 11. ACCURACY OF SERVICES. Service Provider shall be responsible for the technical accuracy of its services and documents resulting therefrom and District shall not be responsible for discovering deficiencies therein. Service Provider shall correct such deficiencies without additional compensation. Furthermore, Service Provider expressly agrees to reimburse District for any costs incurred as a result of such deficiencies. Service Provider shall make decisions and carry out its responsibilities hereunder in a timely manner and shall bear all costs incident thereto so as not to delay the District, the project, or any other person related to the project, including the Service Provider or its agents, employees, or Sub-Service Providers.
- 12. INDEPENDENT CONTRACTOR. Service Provider and any agent or employee of Service Provider shall act in an independent capacity and not as officers or employees of District. The District assumes no liability for the Service Provider's actions and performance, nor assumes responsibility for taxes, bonds, payments or other commitments, implied or explicit by or for the Service Provider. Service Provider shall not have authority to act as an agent on behalf of the District unless specifically authorized to do so in writing. Service Provider acknowledges that it is aware that because it is an independent contractor, District is making no deductions from its fee and is not contributing to any fund on its behalf. Service Provider disclaims the right to any fee or benefits except as expressly provided for in this Agreement.
- 13. ADVICE OF COUNSEL. The parties agree that they are aware that they have the right to be advised by counsel with respect to the negotiations, terms and conditions of this Agreement, and that the decision of whether or not to seek the advice of counsel with respect to this Agreement is a decision which is the sole responsibility of each of the parties hereto. This Agreement shall not be construed in favor of or against either party by reason of the extent to which each party participated in the drafting of the Agreement. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California.

- 14. <u>INDEPENDENT REVIEW</u>. Each party hereto declares and represents that in entering into this Agreement it has relied and is relying solely upon its own judgment, belief and knowledge of the nature, extent, effect and consequence relating thereto. Each party further declares and represents that this Agreement is being made without reliance upon any statement or representation not contained herein of any other party, or any representative, agent or attorney of any other party.
- 15. **INTEGRATION AND MODIFICATION.** This Agreement contains the entire Agreement between the parties and supersedes all prior negotiations, discussion, obligations and rights of the parties in respect of each other regarding the subject matter of this Agreement. There is no other written or oral understanding between the parties. No modifications, amendment or alteration of this Agreement shall be valid unless it is in writing and signed by the parties hereto.
- 16. OWNERSHIP OF RECORDS. Any and all materials and documents, including without limitation drawings, specifications, computations, designs, plans, investigations and reports, prepared by Service Provider pursuant to this Agreement, shall be the property of District from the moment of their preparation and the Service Provider shall deliver such materials and documents to District at the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101) whenever requested to do so by District. However, Service Provider shall have the right to make duplicate copies of such materials and documents for its own file, or other purposes as may be expressly authorized in writing by District. Said materials and documents prepared or acquired by Service Provider pursuant to this Agreement (including any duplicate copies kept by the Service Provider) shall not be shown to any other public or private person or entity, except as authorized by District. Service Provider shall not disclose to any other public or private person or entity any information regarding the activities of District, except as expressly authorized in writing by District.

TERMINATION. In addition to any other rights and remedies allowed by law, the Executive Director (President/CEO) of District may terminate this Agreement at any time with or without cause by giving thirty (30) days written notice to Service Provider of such termination and specifying the effective date thereof. In that event, all finished or unfinished documents and other materials shall at the option of District be delivered by Service Provider to the Don L. Nay Port Administration Building (located at 3165 Pacific Highway, San Diego, California 92101). Termination of this Agreement by Executive Director (President/CEO) as provided in this paragraph shall release District from any further fee or claim hereunder by Service Provider other than the fee earned for services which were performed prior to termination but not yet paid. Said fee shall be calculated and based on the schedule as provided in this Agreement.

# 18. **DISPUTE RESOLUTION**

- a. If a dispute arises out of or relates to this Agreement, or the alleged breach thereof, and is not settled by direct negotiation or such other procedures as may be agreed, and if such dispute is not otherwise time barred, the parties agree to first try in good faith to settle the dispute amicably by mediation administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, prior to initiating any litigation or arbitration. Notice of any such dispute must be filed in writing with the other party within a reasonable time after the dispute has arisen. Any resultant Agreements shall be documented and may be used as the basis for an amendment or directive as appropriate.
- b. If mediation is unsuccessful in settling all disputes that are not otherwise time barred, and if both parties agree, any still unresolved disputes may be resolved by arbitration administered at San Diego, California, by the American Arbitration Association, or by such other provider as the parties may mutually select, provided, however, that the Arbitration Award shall be non-binding and advisory only. Any resultant Agreements shall be

documented and may be used as the basis for an amendment or directive as appropriate. On demand of the arbitrator or any party to this Agreement, Sub-Service Provider and all parties bound by this arbitration provision agree to join in and become parties to the arbitration proceeding.

- c. The foregoing mediation and arbitration procedures notwithstanding, all claim filing requirements of the Agreement documents, the California Government Code, and otherwise, shall remain in full force and effect regardless of whether or not such dispute avoidance and resolution procedures have been implemented, and the time periods within which claims are to be filed or presented to the District Clerk as required by said Agreement, Government Code, and otherwise, shall not be waived, extended or tolled thereby. If a claim is not timely filed or presented, such claim shall be time barred and the above dispute avoidance and resolution procedures, whether or not implemented or then pending, shall likewise be time barred as to such claims.
- 19. **PAYMENT BY DISTRICT.** Payment by the District pursuant to this Agreement does not represent that the District has made a detailed examination, audit, or arithmetic verification of the documentation submitted for payment by the Service Provider, made an exhaustive inspection to check the quality or quantity of the services performed by the Service Provider, made an examination to ascertain how or for what purpose the Service Provider has used money previously paid on account by the District, or constitute a waiver of claims against the Service Provider by the District. The District may in its sole discretion withhold payments or seek reimbursement from the Service Provider for expenses, miscellaneous charges, or other liabilities or increased costs incurred or anticipated by the District which are the fault of or as result of work performed or negligent conduct by or on behalf of the Service Provider. Upon five (5) day written notice to the Service Provider, the District shall have the right to estimate the amount of expenses, miscellaneous charges, or other liabilities or increased costs and to cause the Service Provider to pay the same; and the amount due the Service

Provider under this Agreement or the whole or so much of the money due or to become due to the Service Provider under this Agreement as may be considered reasonably necessary by the District shall be retained by the District until such expenses, miscellaneous charges, or other liabilities or increased costs shall have been corrected or otherwise disposed of by the Service Provider at no expense to the District. If such expenses, miscellaneous charges, or other liabilities or increased costs are not corrected or otherwise disposed of at no expense to the District prior to completion date of the Agreement, the District is authorized to pay for such expenses, miscellaneous charges, or other liabilities or increased costs from the amounts retained as outlined above or to seek reimbursement of same from the Service Provider. It is the express intent of the parties to this Agreement to protect the District from loss because of conduct by or on behalf of the Service Provider.

# 20. COMPLIANCE WITH PREVAILING WAGE LAWS

- a. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of Service Provider to: (a) ensure that all persons and/or entities (including, but not limited to, Service Provider or Subcontractors) who provide any labor, services, equipment and/or materials (collectively, "Services") in connection with any work shall comply with the requirements of California's and any other prevailing wage laws ("PWL") to the extent such laws are applicable and (b) determine whether any Services are subject to the PWL by obtaining a determination by means that do not involve the District.
- b. <u>Certified Payrolls</u>. Service Provider acknowledges and agrees that it is the sole and exclusive responsibility of the Service Provider to insure that all certified payrolls are provided to the District. Service Provider shall submit certified payrolls to the General Services & Procurement Department, 1400 Tidelands Avenue, National City, California 91950.

- 21. **CAPTIONS.** The captions by which the paragraphs of this Agreement are identified are for convenience only and shall have no effect upon its interpretation.
- 22. **EXECUTIVE DIRECTOR'S SIGNATURE.** It is an express condition of this Agreement that said Agreement shall not be complete nor effective until signed by either the Executive Director (President/CEO) or Authorized Designee on behalf of the District and by Authorized Representative of the Service Provider.
  - Submit all correspondence regarding this Agreement, including Insurance
     Certificates and Endorsements to:

Deborah Finley, Director Business Information & Technology Services Department San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 Tel. 619-686-7271

Email: <a href="mailto:dfinley@portofsandiego.org">dfinley@portofsandiego.org</a>

b. The Service Provider's Authorized Representative assigned below has the authority to authorize changes to the scope, terms and conditions of this Agreement:

> Joyce Tang, President Agilis Group Inc. dba AgilisIT 7968 Arjons Drive, Suite 105 San Diego, CA 92126 Tel.888-8324858 x201 Email: jtang@agilisit.com

> > \*\*\*END OF PAGE\*\*\*

c. Written notification to the other party shall be provided, in advance, of changes in the name or address of the designated Authorized Representative.

SAN DIEGO UNIFIED PORT DISTRICT	AGILIS GROUP, INC. DBA AGILISIT	
Deborah Finley, Director Business Information & Technology Services Department	Joyce Tang President	
APPROVED AS TO FORM AND LEGALITY		
Deputy General Counsel		

# ATTACHMENT A SCOPE OF SERVICES

# San Diego Unified Port District

Service Provider shall provide Project Management Office services based on the roles listed in the rate schedule as well as working within the guidelines of the PMO. Key duties of the personnel include developing and maintaining project plan, schedules, build charters, risk analysis and change, communication planning. One of the key duties in a project manager or lead role is to manage deliverables understand roles and responsibilities, schedule management and quality management plans. Personnel will provide facilitation of design sessions, project meetings, status update meetings with the audiences assigned by the PMO Manager and will be responsible for assuring notes are produced along with action items.

Leads will on occasion work with the District's different teams teaching/mentoring best practice step by step lifecycles in the chosen technology areas. The mentoring process may include assisting the PMO in setting up project plans for application development, infrastructure and business process management and central process for all internal and external user applications. The leads should have experience in the District's technologies or applications listed below. The leads should also have experience configuring and building business applications from end-to-end. The leads should be strong in translating business requirements into the necessary technical specifications than build appropriately.

Service Provider should provide staffing associated with key roles with the PMO. The PMO use several methodologies depending on the project type. ASAP for SAP, Waterfall in some standard business process engagements and standard SDLC with a variant of ASAP and AGILE to handle custom development

- A. Additional Services: The District may also require the services listed below;
  - Develop and manage project-specific procedures for communications, administration
  - Document management, issue and resolution tracking
  - Provide quality control, deliverable oversight and schedule monitoring
  - Provide change management and control, change document, schedule, and solution development
  - Documenting Knowledge Transfer for newly implemented solutions
  - Change Management Services
  - Business Process Management Processes
  - Requirement Gathering
  - Match Requirements Matrix with completion of project

- Training and Mentoring duties
- Test Management and Organization
- Schedule and facilitate a Lessons Learned
- Design Post Go-Live Strategies

# B. Key Applications:

- 1. SHAREPOINT 2013 ENTERPRISE
- 2. .NET FRAMEWORK 4.5X
- 3. SAP ECC 6.0 (Financial, HCM, SALES & Distribution, Plant Maintenance)
- 4. OFFICE 365
- 5. DOCUMENTUM 6.7X
- 6. SQL SERVER 2012
- 7. ESRI GIS
- 8. SAP BUSINESS OBJECTS SUITE

# C. Key Infrastructure:

- AZURE CLOUD
- 2. HYPER-V
- 3. WINDOWS SERVER 2012
- 4. CISCO NETWORKING

# ATTACHMENT B COMPENSATION & INVOICING San Diego Unified Port District

## 1. **COMPENSATION**

- For the satisfactory performance and completion of the services under this Agreement, District shall pay Service Provider compensation as set forth hereunder.
  - (1) Service Provider shall be compensated and reimbursed by District on the basis of invoices submitted each month for services performed during the preceding month. Task Authorizations shall be Lump Sum, Fixed Fee, or Time and Materials or any combination of all three.
    - (a) Each invoice for Lump Sum work shall include:

Date work performed; Description of the work performed; Direct Costs.

(b) Each invoice for Fixed Fee work shall include:

Date work performed; Description of the work performed; Percent of total work being invoiced; Percent of total work completed; Direct Costs.

(c) Each invoice for Time and Materials work shall include:

Date work performed;
Description of the work performed;
Hours worked by personnel classification;
Rate per personnel classification;
Total personnel cost by classification; and Direct Costs.

(2) Services shall be invoiced in accordance with the following Rate Schedules:

LABOR CLASSIFICATION	POSITION TITLE**	FULLY BURDENED RATE Remote	FULLY BURDENED RATE Onsite
1.Senior Project Manager		\$159	\$159
2. Project Manager		\$105	\$105
3. Functional Lead	Project Lead	\$100	\$100
4. Technical Lead	Architect/Sr Developer	\$119	\$119
5. Business Analyst		\$70	\$70
6. Assistant Project Manager		\$85	\$85
7.Project Management Analyst		\$65	\$65
8. Change and Training Lead		\$73	\$73

<sup>\*</sup> Invoices shall reference Consultant's Position Titles, shown on table above.

- (a) The above rates shall be considered part of the fully burdened hourly rates stated in this Agreement: vehicle expenses, parking, tolls, film, postage, facsimiles, computer usage, printing, normal copying and document reproduction, blue print services, travel, telecommunications, photography, and all other costs and expenses incurred in completing such services.
- (b) Additional classifications and fully burdened hourly rates not listed in the Rate Schedule above may be authorized via Task Authorization with the approval of the District's Project Manager.

# (3) Reimbursable Expenses

Sub-Service Provider Costs 0% mark-up
Direct Costs At Cost (zero mark-up)

<u>Note:</u> Reimbursement for direct costs in excess of \$50.00 shall require the advance written approval by District's Project Manager. All other project related direct costs shall require appropriate documentation for reimbursement.

## 2. **INVOICING**

a. <u>Payment Documentation</u>. As a prerequisite to payment for services, Service Provider shall invoice District for services performed and for

- reimbursable expenses authorized by this Agreement, accompanied by such records, receipts and forms as required.
- b. Service Provider shall include the following information on each invoice submitted for payment by District, in addition to the information required in Section I, above:
  - (1) Agreement No. 157-2014
  - (2) If applicable, the Task Authorization(s) (TA) number being charged.
  - (3) The following certification phrase, with printed name, title and signature of Service Provider's project manager or designated representative:

"I certify under penalty of perjury that the above statement is just and correct according to the terms of Document No. \_\_\_\_\_ and that payment has not been received."

- (4) Dates of service provided
- (5) Date of invoice
- (6) A unique invoice number
- c. District shall, at its discretion, return to Service Provider, without payment, any invoice, which has been submitted without the above information and certification phrase.
- d. Invoices shall be mailed to the attention of: Deborah Finley, Business Information & Technology Services, P.O. Box 120488, San Diego Unified Port District, San Diego, CA 92112-0488.
- e. Should District contest any portion of an invoice, that portion shall be held for resolution, but the uncontested balance shall be processed for payment. District may, at any time, conduct an audit of any and all records kept by Service Provider for the Services. Any overpayment discovered in such an audit may be charged against the Service Provider's future invoices and any retention funds.
- f. Service Provider shall submit all invoices within thirty (30) days of completion of work represented by the request and within sixty (60) days of incurring costs to be reimbursed under the Agreement. Payment will be made to Service Provider within thirty (30) days after receipt by District of a proper invoice.

# EXHIBIT A TASK AUTHORIZATION FORM San Diego Unified Port District



(DEPARTMENT NAME)

San Diego Unified Port District P.O. Box 120488 San Diego, CA 92112-0488 (619) 686-\_\_\_ Fax (619) 725-\_\_\_

	TASK AUTHORIZATION NO					
(Da	te)					
(Titl (Na (Add (Cit	(Name) (Title) (Name of Company) (Address) (City, State, Zip) Email:					
Sub	<b>Task Authori</b> (Agreement T	zation for Agreemer	nt Nc	o 20 <u></u>		
amo	ount not to exceed \$_	This	Tasl	cribed in this correspo	cordance with	
	TASK DESCRIPTION					
1.	Requestor:		4.	WBS or IO/ Cost Center:		
2.	Date of Request:		5.	Task Start Date:		
3.	Task Budget:	\$	6.	Task End Date:		
7.	Task Title:					
8.	Scope of Services.					

# 9. Contractor Staffing (If applicable)

Name	Classification	Hours
	Staff as needed per Agreement rates	

10. List of Sub-Contractors (If applicable)				
N/A				
11. Please acknowledge acceptance of this Task Authorization by signing below and returning via mail to, Contracts Administrator, at the address above.				
APPROVALS				
Service Provider:	Project Manager:			
Signature:	Signature:			
Name:	Name:			
Title:	Title: Project Manager			
Firm:	Date:			
Date:				
Manager:	<u>Director:</u>			
Signature:	Signature:			
Name:	Name:			
Title: Manager	Title: Director			
Date:	Date:			

# **EXHIBIT B CERTIFICATE OF INSURANCE** San Diego Unified Port District

By signing this form, the authorized agent or broker *certifies* the following:

- (1) The Policy or Policies described below have been issued by the noted Insurer(s) [Insurance Company(ies)] to the Insured and is (are) in force at this time.
- As required in the Insured's agreement(s) with the District, the policies include, or have been endorsed to include, the coverages or conditions of coverage noted on page 2 of this certificate.
- (3) Signed copies of all endorsements issued to effect require coverages or conditions of coverage are attached to this certificate.

Return this form to: San Diego Unified Port District

c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 –OR— Email: <u>sdupd@prod.certificatesnow.com</u> Fax: 1-866-866-6516				
Name and	d Address of Insured (Consultan			nt Number:
This certificate applies to all operations of named insu			to all operations of named insureds on District with all agreements between the District and Insured.	
CO LTR	TYPE OF INSURANCE	POLICY NO.	DATES	LIMITS
	Occurrence Form Claims-made Form Retro Date Liquor Liability Deductible/SIR: \$		Inception Date:  Expiration Date:	Seneral Aggregate:
	Commercial Automobile Liability		Inception Date:	Each Occurrence:
	□ All Autos □ Owned Autos		Expiration Date:	\$
	☐ Non-Owned & Hired Autos			
	Workers' Compensation – Statutory		Inception Date:  Expiration Date:	E.L. Disease Each Employee \$
	Employer's Liability			E.L. Disease Policy Limit \$
	Excess/Umbrella Liability		Inception Date:  Expiration Date:	Each Occurrence: \$  General Aggregate: \$
				General Aggregate. \$
CO LTR	COMPANIES AF	FORDING COVE	RAGE	A. M. BEST RATING
A				
В				
C D				
	Lagrandian Research   Lagrandian Research	mpanies Affording	g Coverage Must be A- V	/II or better unless approved in writing by the District.
Name and A	ddress of Authorized Agent(s) or Broke	r(s)	Phone Numbers	
		Toll Free:	Fax Number:	
			E-mail Address:	
			Signature of Authorized	d Agent(s) or Broker(s)
	Date:			

Page 1 of 2

# SAN DIEGO UNIFIED PORT DISTRICT

### REQUIRED INSURANCE ENDORSEMENT

ENDORSEMENT NO.	EFFECTIVE DATE	POLICY NO.
NAMED INSURED:		
GENERAL DESCRIPTION OF AGE	REEMENT(S) AND/OR ACTIVITY(IES	<u></u>
	acts and leases with the San Diego Un	
and any and all acti	ivities or work performed on district pre	emises

Notwithstanding any inconsistent statement in the policy to which this endorsement is attached or in any endorsement now or hereafter attached thereto, it is agreed as follows:

- 1. The San Diego Unified Port District, its officers, agents, and employees are additional insureds in relation to those operations, uses, occupations, acts, and activities described generally above, including activities of the named insured, its officers, agents, employees or invitees, or activities performed on behalf of the named insured.
- 2. Insurance under the policy(ies) listed on this endorsement is primary and no other insurance or self-insured retention carried by the San Diego Unified Port District will be called upon to contribute to a loss covered by insurance for the named insured.
- 3. This endorsement shall include a waiver of transfer of rights of recovery against the San Diego Unified Port District ("Waiver of Subrogation").
- 4. The policy(ies) listed on this endorsement will apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.
- 5. As respects the policy(ies) listed on this endorsement, with the exception of cancellation due to nonpayment of premium, thirty (30) days written notice by certified mail, return receipt requested, will be given to the San Diego Unified Port District prior to the effective date of cancellation. In the event of cancellation due to nonpayment of premium, ten (10) days written notice shall be given.

Except as stated above, and not in conflict with this endorsement, nothing contained herein shall be held to waive, alter or extend any of the limits, agreements or exclusions of the policy(ies) to which this endorsement applies.

(NAME OF INSURANCE COMPANY)

(SIGNATURE OF INSURANCE COMPANY AUTHORIZED REPRESENTATIVE)

### MAIL THIS ENDORSEMENT AND NOTICES OF CANCELLATION:

San Diego Unified Port District c/o Ebix BPO P.O. Box 12010-3 Hemet, CA 92546-8010 - OR -

Email to: sdupd@prod.certificatesnow.com

Fax: 1-866-866-6516

Agreement No. 157-2014 / RFQ No.14-27; Exhibit B Service Provider: Agilis Group Inc. dba AgilisIT

# **RESOLUTION 20xx-xxx**

RESOLUTION SELECTING AND AUTHORIZING AGREEMENTS WITH AGILIS GROUP INC., DBA MATISIA INC., DBA **MATISIA** AGILISIT, CONSULTANTS, AND ACME **BUSINESS** CONSULTING, LLC, TO PROVIDE AS-NEEDED TECHNOLOGY INFORMATION **PROJECT** MANAGEMENT SERVICES FOR THREE YEARS WITH TWO OPTIONAL, ONE YEAR EXTENSIONS FOR A TOTAL AGGREGATE AMOUNT NOT TO **EXCEED \$1,200,000** 

WHEREAS, the San Diego Unified Port District (District) is a public corporation created by the legislature in 1962 pursuant to Harbors and Navigation Code Appendix 1, (Port Act); and

**WHEREAS**, the Board of Port Commissioners (Board) adopted BPC Policy No. 110 incorporating the provisions of the Accounting Act to govern the processing and administration of public projects; and

WHEREAS, the BPC authorized staff to develop a Technology Strategic Plan (TSP) at the August 9, 2011 Board meeting by awarding an agreement with ThirdWave Corporation to conduct a comprehensive study resulting in a TSP; and

**WHEREAS**, one of the TSP initiatives approved by the Board is to implement a Project Management Office (PMO) providing more responsiveness to the District's current and future information technology initiatives; and

**WHEREAS**, the PMO will reap improvements over time by continuously driving the Business Information and Technology Services Department to improve its performance rolling out projects; and

**WHEREAS**, staff issued Request for Qualification 14-27 on August 6, 2014 for as needed PMO Services; and

**WHEREAS**, the District notified 119 firms electronically and received fifteen (15) bids, all of which were deemed responsive; and

**WHEREAS**, District's decision analysis process was used to select three top firms based upon their ability to meet the District's needs.

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director or his designated representative is hereby authorized on behalf of the San Diego Unified Port District to authorize as needed Project Management Service Agreements with Agilis Group Inc., dba Agilisit, Matisia Inc., dba Matisia Consultants, and ACME Business Consulting, LLC, for Project Management Office Services in an amount not to exceed \$900,000 for three years, with two optional, one year extensions at \$150,000 per year.

APPROVED AS TO FORM AND LEGALITY: GENERAL COUNSEL

\_\_\_\_\_

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 4<sup>th</sup> day of November 2014 by the following vote:

# Attachment E to Agenda File No. 2017-0597

# AMENDMENT NO. 2 TO AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and EXCELERATE, LLC for AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 156-2014

The parties to this Amendment No. 2 to Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and EXCELERATE, LLC, a California Limited Liability Corporation (Service Provider).

# Recitals:

District and Service Provider are parties to an Agreement for As Needed Project Management Office (PMO) Services. The agreement is on file in the Office of the District Clerk as Document No. 62695 dated December 18, 2014, as amended by Assignment and Assumption Agreement between ACME BUSINESS CONSULTING, LLC and EXCELERATE, LLC, Document No. 65787 dated November 14, 2016, and by Amendment No. 1, Document No. 65872 dated December 13, 2016. It is now proposed to increase the agreement amount by \$1,080,000.00 from a total of \$1,200,000.00 to \$2,280,000.00.

# The Parties Agree:

- 1. Section 3.a., **Maximum Expenditure**, shall be delted in its entirety and replaced with the following:
  - a. Maximum Expenditure. The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. 62694, and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. 62696, collectively shall not exceed \$1,980,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate

maximum amount of Option Year 2 shall not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$2,280,000.00.

2. All other terms, covenants, and conditions in the original Agreement shall remain in full force and effect and shall be applicable to this Amendment.

SAN DIEGO UNIFIED PORT DISTRICT	EXCELERATE, LLC	
Keith Coffey Chief Technology Officer	Nilay Thakkar President	
Approved as to form and legality: GENERAL COUNSEL		
By: Assistant/Deputy		

A manually signed copy of this Amendment transmitted by email or any other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Amendment.

# Attachment F to Agenda File No. 2017-0597

# AMENDMENT NO. 1 TO AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and AGILIS GROUP INC. DBA AGILISIT for

# AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES AGREEMENT NO. 157-2014

The parties to this Amendment No. 1 to Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and AGILIS GROUP INC. dba AGILISIT, a California Corporation (Service Provider).

## Recitals:

District and Service Provider are parties to an Agreement for As Needed Project Management Office (PMO) Services. The agreement is on file in the Office of the District Clerk as Document No. 62696 dated December 18, 2014. It is now proposed to increase the agreement amount by \$1,080,000.00 from a total of \$1,200,000.00 to \$2,280,000.00.

# The Parties Agree:

- 1. Section 3.a., **Maximum Expenditure**, shall be delted in its entirety and replaced with the following:
  - a. <u>Maximum Expenditure</u>. The aggregate amount of Agreement with Service Provider and agreement with Matisia Inc. dba Matisia Consulting, District Clerk Document No. 62694, and agreement with ACME Business Consulting, LLC (assigned to Excelerate, LLC), District Clerk Document No. 62695, collectively shall not exceed \$1,980,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall

Page 1 of 2

not exceed \$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$2,280,000.00.

2. All other terms, covenants, and conditions in the original Agreement shall remain in full force and effect and shall be applicable to this Amendment.

SAN DIEGO UNIFIED PORT DISTRICT	AGILIS GROUP INC. dba AGILISIT
Keith Coffey	Joyce Tang
Chief Technology Officer	President
Approved as to form and legality: GENERAL COUNSEL	
By: Assistant/Deputy	

A manually signed copy of this Amendment transmitted by email or any other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Amendment.

# Attachment G to Agenda File No. 2017-0597

# AMENDMENT NO. 1 TO AGREEMENT BETWEEN SAN DIEGO UNIFIED PORT DISTRICT and MATISIA INC. DBA **MATISIA CONSULTANTS**

for

# AS NEEDED PROJECT MANAGEMENT OFFICE (PMO) SERVICES **AGREEMENT NO. 155-2014**

The parties to this Amendment No. 1 to Agreement are the SAN DIEGO UNIFIED PORT DISTRICT, a public corporation (District) and MATISIA INC. dba MATISIA CONSULTANTS, a Washington Corporation (Service Provider).

# Recitals:

District and Service Provider are parties to an Agreement for As Needed Project Management Office (PMO) Services. The agreement is on file in the Office of the District Clerk as Document No. 62694 dated December 18, 2014. It is now proposed to increase the agreement amount by \$1,080,000.00 from a total of \$1,200,000.00 to \$2,280,000.00.

# The Parties Agree:

- 1. Section 3.a., **Maximum Expenditure**, shall be delted in its entirety and replaced with the following:
  - Maximum Expenditure. The aggregate amount of Agreement with a. Service Provider and agreement with ACME Business Consulting, LLC (assigned to Excelerate, LLC), District Clerk Document No. 62695, and agreement with Agilis Group Inc. dba AgilisIT, District Clerk Document No. 62696, collectively shall not exceed \$1,980,000.00. Two 1-year options may be granted at the District's sole discretion. The aggregate maximum amount of Option Year 1, if granted shall not exceed \$150,000.00 and the aggregate maximum amount of Option Year 2 shall not exceed

\$150,000.00. The maximum aggregate expenditure of the above agreements shall not exceed \$2,280,000.00.

2. All other terms, covenants, and conditions in the original Agreement shall remain in full force and effect and shall be applicable to this Amendment.

SAN DIEGO UNIFIED PORT DISTRICT	MATISIA INC. dba MATISIA CONSULTANTS
Keith Coffey	Kristina Roth
Chief Technology Officer	CEO
Approved as to form and legality: GENERAL COUNSEL	
By: Assistant/Deputy	

A manually signed copy of this Amendment transmitted by email or any other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Amendment.

Page 399 of 400D
Page 1 of 2

# **RESOLUTION 20xx-xxx**

RESOLUTION AUTHORIZING AMENDMENTS TO INCREASE THE COMBINED AMOUNT OF THE ASNEEDED AGREEMENTS BY \$1,080,000 WITH MATISIA INC., ACME BUSINESS CONSULTING, LLC. (ASSIGNED AND ASSUMED BY EXCELERATE LLC.), AND AGILIS GROUP INC. FOR PROJECT MANAGEMENT OFFICE SERVICES, INCREASING THE AGGREGATE TOTAL FROM \$1,200,000 TO \$2,280,000 THROUGH NOVEMBER 4, 2019

**WHEREAS**, the San Diego Unified Port District (District) is a public corporation created by the Legislature in 1962 pursuant to Harbors and Navigation Code Appendix I; and

**WHEREAS**, the Board of Port Commissioners (BPC) adopted BPC Policy No. 110 to establish a policy governing the processing and administration of public projects, consulting and service agreements, the purchasing of supplies, materials and equipment, and grants; and

WHEREAS, on November 4, 2014, following a competitive bidding process, the BPC authorized a master services agreement between the District and three information technology consulting firms: Agilis Group Inc., Matisia Inc., and ACME Business Consulting LLC. (which has been formally assigned and assumed by Excelerate LLC) for as-needed information technology "Project Management Office Services" (Master Agreement); and

**WHEREAS**, the District selected these firms based upon interviews of responsive bidders to Request for Qualifications number 14-27; and

**WHEREAS**, under the Master Agreement, the selected firms provide a complete range of professional consulting services to support the Information Technology department's project efforts to support District's staff with key expertise and additional resources; and

**WHEREAS**, the District used the Master Agreement to help staff execute many of the projects identified in a 5-year technology strategic plan, which sought to create more transparency with the public, modernize its physical and virtual infrastructure, augment District security systems, and create operational efficiencies; and

**WHEREAS**, almost two years remain in the agreement and existing funds are nearly exhausted;

WHEREAS, funds for the first year of this expenditure are budgeted for in the FY 17/18 Information Technology Professional Services account; and

WHEREAS, this amendment adding \$1,080,000 to the agreement will allow the District to complete priority information technology projects; and

WHEREAS, BPC authorization of this agenda will increase the total agreement capacity by \$1,080,000 for a new, not-to-exceed total of \$2,280,000 for Project Management Office Services.

**NOW THEREFORE, BE IT RESOLVED** by the Board of Port Commissioners of the San Diego Unified Port District, as follows:

That the Executive Director and/or her designated representative is hereby authorized on behalf of the District to enter into Amendments to increase the combined amount of the as-needed agreements by \$1,080,000 with Agilis Group Inc., Matisia Inc., and ACME Business Consulting LLC. (which has been formally assigned and assumed by Excelerate LLC) for Project Management Office Services, increasing the aggregate total from \$1,200,000 to \$2,280,000 through November 4, 2019.

APPROVED AS TO FORM AND LEGALITY: GENERAL COUNSEL

By: Assistant/Deputy

PASSED AND ADOPTED by the Board of Port Commissioners of the San Diego Unified Port District, this 9<sup>th</sup> day of January 2018, by the following vote: